

# SINKOLOGY™

## Registration + Warranty

We believe in the quality of our products; that's why we stand behind a lifetime warranty.



Registration & Warranty

## Registration

---

### **Thank you for purchasing a Sinkology product!**

We are honored to be a part of your home. As with all Sinkology sinks, your sink comes with a lifetime warranty. If you register your product online with Sinkology and fill out our online survey, you'll also have access to other exclusive benefits only available to those who have registered.

- Access to exclusive offers, coupon codes, promotions, and product giveaways
- Updates on new products and accessories relevant to you and your product
- Opportunities to give feedback related to new products and programs
- A virtual high-five from our team of Sinkologists

**To register your product online visit:  
<http://www.sinkology.com/registration>**

Thank you, and we look forward to hearing more from you!



## Everyday Promise Lifetime Warranty

---

Sinkology is proud of the products we create, and we want you to love them: every day, every year, for life. The Sinkology Everyday Promise is our lifetime guarantee that your Sinkology product will withstand normal daily residential use and will always perform to your satisfaction.

We back all of our products with the Sinkology Everyday Promise, day in and day out. If you are not satisfied with your Sinkology product, simply return it to the store you bought it from or contact Sinkology for replacement or refund. Please note that replacements and refunds are determined by Sinkology and do not include installation costs. Damage due to abnormal wear and tear will be reviewed on a claim-by-claim basis.

At Sinkology, we carefully handcraft our products to handle the bumps, drops, and messes that come with daily life. We make products our own families love, and we create products that can withstand the creativity, lifestyle, and needs of a busy household.

When you're feeling excited to try a new recipe, or it's time to give your newborn his or her first bath, you can trust that we are there for you. Turn to Sinkology with confidence that the product you're buying—no matter if it's a fireclay kitchen sink or solid copper bathtub—is backed by our promise every day, every year, for life.

**This is our promise to you.**

If you would like to make a warranty claim, you may contact us as follows:

Email: [customerservice@sinkology.com](mailto:customerservice@sinkology.com) or

Phone: 866-915-3003



# Privacy Policy

---

This notice applies to all information collected or submitted on our website. On some pages, you can make requests and register to receive materials, like emails, literature, or newsletters.

The types of personal information collected at these pages are:

Name, Address, E-mail address, Phone number

We use the information you provide about yourself when inquiring for services. We do not share this information with outside parties except to the extent necessary to complete that inquiry. We use return e-mail addresses to answer the e-mail we receive.

Such addresses are not used for any other purpose and are not shared with outside parties. You can register with our website if you would like to receive updates on our new products and services. Information you submit on our website will not be used for this purpose unless you fill out a subscription form.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

## **Notice and Terms for “#showusyoursink” Program**

As used herein, “Sinkology®” refers to Thompson Traders, a North Carolina Company, the sole owner of the Sinkology mark and brand, with all rights strictly reserved to Thompson Traders.

By completing the steps described in the #showusyoursink Program (“Program”) shown below, including liking/following Sinkology® on social media, posting a photo tagging Sinkology® or on Sinkology®’s feed with the hashtag #showusyoursink on social media, and directly messaging us with your mailing address, You consent to the following terms and license. The steps of the Program are defined exclusively on this page, and are subject to change at any time, regardless of any steps described elsewhere, at another time, or in physical marketing.

You warrant that you have full and alienable rights in any photo, media, or other subject matter provided in accordance with the above steps, at least to the extent necessary to provide the below license. That is, You CANNOT include, post, re-post, modify, or otherwise use photographs or other subject matter that you do not own or have licensable rights to in connection with this Program. In the event that any third party alleging rights in any subject matter provided by You in connection with this Program brings any suit, action, or other claim against Sinkology®, or threatens the same, you agree to fully indemnify and defend Sinkology® against the same.

Sinkology® will use reasonable commercial efforts to supply You with the materials described in the Program, such as the Sinkology® Copper Armor Kit, or substitute product available to Sinkology®, chosen at Sinkology®’s discretion. Sinkology® is in no way liable for failure to provide product due to circumstances outside of Sinkology®’s control, such as an incorrect mailing address, failed delivery, unavailability of product, emergency or Act of God, delays, illegality, or actions of

## Privacy Policy (Continued)

---

an intervening third party. Sinkology® disclaims and waives any explicit, implicit, or statutory warranty or other promise in the materials, including safety, merchantability, fitness for any particular purpose, and noninfringement. You accept the materials “as is” and at your own risk.

You grant to Sinkology® a nonexclusive, perpetual, world-wide, paid-up, royalty free, transferable license, for any and unlimited use by Sinkology®, in any photo or other media posted in accordance with the Program. This license is in no way contingent upon receipt or satisfaction with any materials provided to You under the Program.

Participation in the Program is voluntary and does not create any other relationship between You and Sinkology®, or exchange ownership in any rights between these parties, other than those explicitly identified herein. You accept that Sinkology®’s reasonable commercial efforts does not entitle You to specific materials or other compensation. The Program and these terms may be changed, updated, or removed at any time at Sinkology®’s discretion, with only the most current status and terms defining steps and obligations required under the Program; You are encouraged to check these terms frequently. Where any part of these terms are deemed unenforceable, illegal, or void, the remainder of these terms shall remain in force, with only the unenforceable, illegal, or void portion removed.



SINKOLOGY.COM

