

# Use and Care Manual

## 1. Product Overview

This manual applies to general kitchen and bathroom products (e.g., kitchen storage racks, sink accessories, bathroom shelves, shower aids). Made of high-quality durable materials, these products are designed to fit kitchen and bathroom scenarios, improving space utilization and user experience. Read this manual carefully before use for proper installation and operation to extend product service life.

Important Note: Detailed dimensions and installation methods may vary by specific product. If the product is accompanied by special accessories or instructions, follow the special instructions first.

## 2. Safety Precautions

- **Installation:** Ensure the installation location can bear the product weight. Keep kitchen products away from open flames and high-temperature areas (e.g., directly above stoves); install bathroom products in dry or waterproof areas, avoiding damp unprotected electrical circuits. Use matching tools; confirm no hidden water pipes or wires before drilling. Cooperate when installing large products to prevent falling.
- **Usage:** Do not exceed the maximum load capacity. Clean kitchen products promptly after contact with food or water; regularly remove scale and mold from bathroom products. Avoid scratching the surface with sharp objects; do not use corrosive cleaners (e.g., strong acid, strong alkali). Children using related products must be supervised by adults.
- **Maintenance:** Clear items before maintenance or disassembly. Stop using immediately if the product is loose, deformed, or damaged, and repair or replace it in time.

## 3. Installation Preparation & Steps

### 3.1 Preparation

Tools: Cross/flat screwdriver, adjustable wrench, tape measure, marker, level (optional), impact drill (for drilling installation only), expansion screws/adhesive pads (selected by installation method, some included).

Check: After unpacking, check if the product main body and accessories (screws, connectors, etc.) are complete and intact. Contact the supplier immediately if missing or damaged.

### 3.2 Installation Steps

- Adhesive Installation (for non-drilling products): Clean the installation surface (no dust, oil, water); position and paste the adhesive pad/suction cup, press firmly to avoid air bubbles; let it stand for 24 hours before use.
- Drilling Installation (for wall-mounted products): Mark drilling points with the product aligned; drill holes, insert expansion tubes, fix the mounting plate; assemble the product main body and tighten screws.

### 4. Usage & Maintenance

- Usage: Place items according to product functions; avoid high-temperature, sharp, or corrosive items for kitchen products; avoid overweight items for bathroom products. Move portable products carefully to avoid tipping.
- Cleaning: Wipe the surface with a soft damp cloth and neutral detergent (e.g., diluted dish soap); dry promptly after cleaning to prevent rust or mold.
- Maintenance: Check connectors weekly; tighten if loose, replace adhesive pads/suction cups if adhesion decreases. Store in a dry and ventilated place when not in use for a long time.

### 5. Common Problems & Solutions

| Common Problems                   | Causes                                               | Solutions                                               |
|-----------------------------------|------------------------------------------------------|---------------------------------------------------------|
| Product shakes after installation | Loose connectors; uneven surface; drilling deviation | Retighten connectors; add gaskets; redrill if necessary |

|                                    |                                                         |                                                                           |
|------------------------------------|---------------------------------------------------------|---------------------------------------------------------------------------|
| Adhesive pad/suction cup falls off | Dirty surface; insufficient standing time; overloaded   | Clean and reattach; stand for 24 hours; reduce load                       |
| Rust/scale on surface              | Long-term damp; inadequate cleaning; corrosive cleaners | Wipe with neutral detergent; dry and apply anti-rust oil (metal products) |

## 6. After-Sales Service

1. This product provides a 3-month warranty. Within the warranty period, if it cannot be used normally due to product quality issues, contact the supplier with the purchase certificate for free repair or replacement (excluding man-made damage, improper installation/use).

2. For questions, accessory replacement, or repair, contact:

Customer Service Hotline: ( + 1 ) **2136919370**

Customer Service Email: **tessa.morland@outlook.com**

Disclaimer: This manual is for reference only. The user shall bear all losses caused by improper installation or use not in accordance with this manual.

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