

Warranty

If you need a warranty, please upload the corresponding picture or video as evidence, we need to confirm that this problem really exists.

Beginning from the date of delivery, purchased products include a 30 days warranty. In the event of manufacturing defects, the buyer can request a refund, partial reshipment or full reshipment within the warranty period. Please note that the warranty policy does not apply to the following situations: Damage resulting from negligence, abuse, normal wear and tear or natural disaster and accidents, including but not limited to: burns, cuts, tears abrasions, scratches, watermarks, indentation or pet damage. Damage resulting from unauthorized modifications, except with written approval from seller.

Our dedicated customer support team is available 24/7. Should you require assistance, please do not hesitate to contact us at your convenience. Please contact us at: service@cowсарofficial.com