



**PARAGON**  
**OUTDOOR**



# warranty

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*Thank you for choosing to buy a PARAGON OUTDOOR product.*

If you have a question about your PARAGON OUTDOOR heater, call the PO Helpline at 1-877-782-4482 with your serial number and details of where and when you bought the unit.

Most questions can be solved over the phone by one of our Helpline staff. If your heater needs service, call the PO Helpline so we can discuss the available options. If your heater is under warranty, and it is a covered repair, it will be repaired at no cost.

To help us ensure you receive prompt and efficient service, please register as a PO owner. There are two ways to do this:

- by completing and returning the enclosed form to us by mail
- online at [www.paragon-outdoor.com](http://www.paragon-outdoor.com)

This will confirm ownership of your Paragon Outdoor in the event of an insurance loss, and enable us to contact you if necessary.  
Terms and conditions of the Paragon Outdoor 5.3.1. year limited warranty

## WHAT IS COVERED:

Your Paragon Outdoor heater is warranted against original defects in material and workmanship for a period of five years from the date of purchase, when used for private household purposes in accordance with the PO Owner's Manual. This warranty provides, at no extra cost to you, all parts to place your heater in proper operating condition during the warranty period.

## REGISTERED OWNER IS RESPONSIBLE FOR THE COST OF SHIPPING ON ANY PARTS OR REPLACEMENTS

This warranty is subject to the following terms:

## WHAT IS NOT COVERED:

PARAGON OUTDOOR, Inc. shall not be liable for costs incurred as a result of:

- Heaters purchased from an unauthorized dealer.
- Use of parts not in accordance with the Owner's Manual.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Owner's Manual.
- External sources such as weather.
- Repairs or alterations carried out by unauthorized parties or agents.
- Use of the heater other than for normal domestic purposes within the United States, e.g. for commercial or rental purposes.
- Use of parts and accessories other than those produced or recommended by Paragon Outdoor, Inc.

FOR IMMEDIATE ASSISTANCE



**PARAGON OUTDOOR HELP-  
LINE:**

Call 1-877-782-4482 toll free,  
7 days a week.

Please register as:  
a PARAGON OUTDOOR owner



# par·a·gon

/ˈperəˌgän/

*noun*

a person or thing regarded as a perfect example of a particular quality.  
"it would have taken a paragon of virtue not to feel viciously jealous"  
a person or thing viewed as a model of excellence.  
"your cook is a paragon"

## Warranty Service

- Please fill out and return the Product Registration form, or register online at [www.paragon-outdoor.com](http://www.paragon-outdoor.com)
- Before service can take place, the terms of the warranty require that you contact the PO Helpline with your model name/number, serial number, date and place of purchase. Please keep your purchase receipt in a safe place to ensure you have this information.
- All work will be carried out by PARAGON OUTDOOR, Inc. or its authorized agents.
- Any replaced defective parts will not extend the period of this warranty.
- Service under this warranty will not extend the period of this warranty

PLEASE CONTACT THE MANUFACTURER DIRECTLY WITH ANY QUESTIONS, COMMENTS OR CONCERNS WITH THIS PRODUCT:

PARAGON OUTDOOR: (US) OFFICES: 100 West Forest Avenue, Unit C, Englewood, NJ 07631- MON-FRI 9AM - 5PM EST

PARAGON OUTDOOR TEL: (US) 1-877-782-4482 EMA: [support@paragon-outdoor.com](mailto:support@paragon-outdoor.com) - WEB: [www.paragon-outdoor.com](http://www.paragon-outdoor.com)

CONTACT

MANUFACTURED BY:

**PARAGON OUTDOOR**  
100 W. FOREST AVE. UNIT C  
ENGLEWOOD, NJ 07631  
[www.paragon-outdoor.com](http://www.paragon-outdoor.com)

