

BUTLER

SPECIALTY COMPANY

EST. 1930

Butler warrants its products to be free from defects in material and workmanship under normal use and service for a period of one year from the date of shipment. All returns must have a return authorization (RA) number, and unauthorized returns will not be accepted. Damage/defective claims must be made within 7 days of shipment receipt. Please provide the applicable invoice and style numbers; photos showing product damage/defect are highly encouraged. Returns of undamaged product will be assessed a 20% restocking fee, and must be pre-authorized with return shipment pre-paid in the original packaging.