

SERVICE & WARRANTY FOR HOOVER® REACT™ CORDLESS VACUUM PRODUCT & BATTERY SERVICE INFORMATION

ANY SERVICING SHOULD BE DONE BY AN AUTHORIZED SERVICE REPRESENTATIVE

Call 877 839-2046 USA & Canada

In the event that further assistance is required, visit an authorized service center. Find one nearest you by visiting our website at www.hoover.com. Costs of any transportation to and from any place of repair are to be paid by the owner. Always identify your product by the model number and manufacturing code when requesting information or ordering replacement parts. (The model number and manufacturing code for the vacuum appears on the bottom and/or back of the product, and on the back of the battery and charger.)

LIMITED THREE YEAR WARRANTY (DOMESTIC USE)

WHAT THIS WARRANTY COVERS: When used and maintained in normal household use and in accordance with the Owner's Guide, your Hoover® product and battery are warranted against original defects in material and workmanship for a full three years from (a.) date of purchase (the "Warranty Period"). During the Warranty Period, Hoover® will provide labor and parts, at no cost to you, to correct any such defect in your products and (b.) will provide a replacement battery at no cost to you, to correct defects in the ONE PWR™ Lithium Battery that came with your product purchased in the United States, U.S. Military Exchanges and Canada.

HOW TO MAKE A WARRANTY CLAIM: If this product is not as warranted, take or send the product to a Hoover® Authorized Warranty Service Dealer along with proof of purchase. If the batteries are not as warranted, either take or send the batteries along with proof of purchase to a Hoover® authorized dealer or contact Hoover® Services at 877 839-2046. For an automated referral to authorized service outlets in the U.S.A., phone 877 839-2046 or visit Hoover® online at www.hoover.com.

WHAT THIS WARRANTY DOES NOT COVER: This warranty does not cover belts, filters and brush rolls, use of the product in a commercial operation (such as maid, janitorial and equipment rental services), improper maintenance of the product, damage due to misuse, acts of God, nature, vandalism or other acts beyond the control of Hoover®, owner's acts or omissions, use outside the country in which the product was initially purchase and resales of the product by the original owner. This warranty does not cover pick up, delivery, transportation or house calls. However, if you mail your product to a Hoover® Sales and Service Center for warranty service, cost of shipping will be paid one way. Please call the Hoover® Services, 877 839-2046, on how to ship this product. This warranty does not apply to products purchased outside the United States, including its territories and possessions, a U.S. Military Exchange and Canada.

OTHER IMPORTANT TERMS: This warranty is not transferable and may not be assigned. This warranty shall be governed and construed under the laws of the state of North Carolina. The Warranty Period will not be extended by any replacement of batteries or parts or repair performed under this warranty.

THIS WARRANTY IS THE EXCLUSIVE WARRANTY AND REMEDY ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, ARE DISCLAIMED IN NO EVENT WILL HOOVER BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND OR NATURE TO OWNER OR ANY PARTY CLAIMING THROUGH OWNER, WHETHER BASED IN CONTRACT, NEGLIGENCE, TORT OR STRICT PRODUCTS LIABILITY OR ARISING FROM ANY CAUSE WHATSOEVER.

Some states do not allow the exclusion of consequential damages, so the above exclusion may not apply to you. This warranty gives you specific rights; you may also have others that vary from state to state.