

## WARRANTY INFORMATION

Shine Company provides (1) year of limited warranty for its products. This warranty covers both residential and commercial use starting from the date of purchase. This warranty covers any defects in the manufacturing and workmanship of the furniture components. This warranty is limited to the original purchaser of the product(s).

### **EXCLUSIONS:**

1. Shine Company shall not be liable for neglect of necessary care; improper assembly or mishandling of products, unintended or unreasonable use of products, deliberate misuse of products, the application of paint, varnish, or other chemical coating except where recommended by Shine Co., abuse of hardware caused defects by their assembly,
2. Wood cracking and checking are a normal part of all wood furniture and is rarely a result of any structural issue. When properly maintained and finished, cedar will supply you its splendor and beauty for many years.
3. This warranty specifically excludes coverage for fading, color change or color match on any group settings due to environmental condition. Shine Company's limited warranty does not cover wear and tear effects on the furniture under normal use, including scratches and scuffing marks and other cosmetic damages will void this warranty.
4. All products are subject to slight variations in color, shape, or size due to manufacturing process.
5. Unexpected acts of nature (fire, flood, lightning, ice, earthquake, acts of God, hurricanes, tornadoes, tropical storms, and any damage caused by wind over which Shine Company has no control).
6. The original purchaser is responsible for providing dated proof of purchase/receipts, photographs of damaged parts, and a written description of the defect. The original purchaser must inform Shine Company whether the product is for residential or commercial use for Shine Company to evaluate the warranty coverage for the product.
7. If the product is covered under warranty, three possible solutions are possible (1) replacement of the defective merchandise, (2) replacement of defective component, or (3) authorization repairs by a third party. Shine Company shall determine which warranty solution shall apply after evaluating the information provided by the customer. Shipping charges to and from Shine Co., are not covered and are the responsibility of the purchaser.