

Product Warranty Statement

EESGI ensures that our products will be free from material and workmanship defects within the specified time listed below. If any issues arise, please feel free to contact our customer service at any time.

1 Year: EE805W56 series; EE801WLW series; EE815WMC; EE-LD-SFL series; EE805W-SFLH; EE814WAI; EE828WTL-AI series; EE101WLS; EE102WLS; EE112W series; EE112WMC series; EE118WMC series; EE-PL4M and all standard accessories.

2 Years: EE800WF series; EE800W-AI series; EE800WS-AI series; EE800W-SHRC series; EE-SWL-15WDL; EE800W-RHN series; EE-DW900 series: EE-AW500C.

3 Years: EE800W-DT series; EE800W-POE series; EE-D series; EE-DP series.

5 Years: EEBPTL-RC series.

This warranty does not apply to damage from misuse or incorrect installation/connection.

This warranty does not cover high voltage incidents/accidents, alterations, unauthorized use or repair, neglect, misuse, abuse, damages, or defects resulting from normal wear and tear (including chips, fading scratches, abrasions or discoloration due to usage or sun exposure), or failure to follow instructions for care and maintenance, fire, flood, and Acts of God.

This warranty does not include liability for incidental or consequential damages.

EESGI is not responsible for any damages in excess of the retail purchase price of the product under any circumstances. The consumer is responsible for the installation of, removal of, and reinstallation of the product, must be under local safety and construction regulations.

Customer Service: 1-(877)579-3889, Mon.-Fri., 10am-5pm PST
support@eesgi.com