

Luxor Outlet warrants its products to be free from manufacturing defects in material and workmanship during the normal non-commercial use for a period of one (1) year from the initial purchase date by the original owner/end-user for personal household use. **Electrical components to any product are warranted for a period of one (1) year.** This warranty is non-transferable between homes or owners and only applicable for residential use. Any commercial or industrial use of Luxor Outlet products automatically voids the warranty. Any warranty claim must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Luxor Outlet products. (Authorized Dealers can be found on the Luxor Essential website <http://www.luxoroutlet.com/pages/about-us/shipping-returns.html> ).

Luxor Outlet recommends installation of all Luxor Outlet products by a licensed professional plumber. Luxor Outlet will not be responsible for any damage or product failure due to improper installation, misuse or the failure to adequately utilize a licensed professional. Proper care and maintenance for all products is standard, like any other household appliance and fixtures to ensure proper function and a lasting product. Instructions are provided in your manual on proper care and maintenance of Luxor Outlet products.

This warranty will not cover any damages that might be caused by the product. (In some instances, States do not allow for such limitations, so this may not apply to all owners).

Any and all warranty claims must include the original sales receipt as proof of purchase from an Authorized Dealer or Distributor of Luxor Outlet products. Please contact Luxor Outlet Support or Sales Department for assistance with the verification process. Any product reported to Luxor Outlet as defective will be repaired or replaced (with a product of equal value) at the option of Luxor Outlet. If Luxor Outlet is not able to replace or repair the product, Luxor Outlet may elect to refund the original purchase price to the original purchaser in exchange for the return of product. Luxor Outlet has the full rights to inspect any Luxor Outlet product reported as defective prior to repair or replacement. Any repair and replacement costs EXCLUDE shipping, labor for removal or re-installation and any consequential or special damages associated with return, replacement and installation of your product. To ease the duration and financial burdens of the Warranty process for our customers, Luxor Outlet may request images and/or video of products to determine what needs to be replaced. Replacement parts and Warranty claims may be obtained by calling **1-855-239-2666** (in the U.S. and Canada), by emailing us at [info@luxoroutlet.com](mailto:info@luxoroutlet.com) or writing to:

**Luxor Outlet Warranty**  
**19224 E Walnut Dr N Unit G**

**City of Industry CA 91748**

Luxor Outlet reserves the rights to modify the warranty at any time, it being understood that any such modifications will not supersede warranty conditions that are applicable at the time of the original sale of products in question.

Though Luxor Outlet products are certified by various agencies, Luxor Outlet makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine any code compliances when installing and using Luxor Outlet products.