



# **NEXGRILL**® 1-YEAR LIMITED WARRANTY REPLACEMENT PARTS AND ACCESSORIES

Nexgrill Industries, Inc. warrants to the original consumer-purchaser only that this product shall be free from defects in workmanship and materials after correct assembly and under normal and reasonable home use for a period of one (1) year beginning on the date of purchase. Nexgrill Industries, Inc. reserves the right to require photographic evidence of damage, or that defective product be returned, postage and/or freight pre-paid by the consumer, for review and examination. Nexgrill's obligation is limited to repair, replacement, or depreciated value, at the option of Nexgrill. Nexgrill's maximum liability under this warranty shall not exceed the documented purchase price of the product paid by the original consumer.

## **WHEN DOES THE WARRANTY COVERAGE BEGIN?**

Upon consumer supplying proof of purchase as provided herein, Nexgrill Industries, Inc. will repair or replace the product which is proven defective during the applicable warranty period. Parts required to complete such repair or replacement shall be free of charge to you except for shipping costs if the purchaser is within the warranty period from the original date of purchase. The original consumer-purchaser will be responsible for all shipping charges of the product replaced under the terms of this limited warranty. This limited warranty is applicable in the United States and Canada only, is only available to the original owner of the product and is not transferable. Nexgrill Industries, Inc. requires reasonable proof of your date of purchase. Therefore, you should retain your sales receipt and/or invoice. Defective parts subject to this limited warranty will not be replaced without proof of purchase.

## **WHAT IS NOT COVERED?**

This limited warranty applies to the functionality of the product **ONLY** and does not cover damage from normal wear and tear from use of the product, changes in the appearance of the product, cosmetic issues such as scratches, dents, corrosions or discoloring by heat, abrasive and chemical cleaners or any tools used in the assembly or installation of the part, surface rust, or the discoloration of stainless-steel surfaces. Surface rust, corrosion, or powder paint chipping on metal parts that does not affect the structural integrity of the product is not considered a defect in workmanship or material and is not covered by this warranty. This limited warranty will not reimburse you for the cost of any inconvenience, food, personal injury, or property damage. If an original replacement part or accessory is not available, a comparable product will be sent. You will be responsible for all shipping charges of products replaced under the terms of this limited warranty.

## **MANUFACTURER WILL NOT PAY FOR:**

- Service calls to your home.
- Repairs when your replacement part or accessory is used for other than normal, single-family household or residential use.
- Damage resulting from accident, alteration, misuse, lack of maintenance/cleaning, abuse, fire, flood, acts of God, improper installation, and installation not in accordance with electrical or plumbing codes or misuse of product.
- Any food loss due to product failures.
- Replacement parts or repair labor costs for units operated outside the United States or Canada.
- Pickup and delivery of your product.
- Postage fees or photo processing fees for photos sent in as documentation.
- Repairs to parts or systems resulting from unauthorized modifications made to the product.
- The removal and/or reinstallation of your product.
- Shipping cost, standard or expedited, for warranty/non warranty and replacement parts or accessories.



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## **DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES**

Repair or replacement of defective parts or accessories is your exclusive remedy under the terms of this limited warranty. Nexgrill Industries, Inc. will not be responsible for any consequential or incidental damages arising from the breach of either this limited warranty or any applicable implied warranty, or for failure or damage resulting from acts of God, improper care and maintenance, grease fire, accident, alteration, replacement of parts by anyone other than manufacturer, misuse, transportation, commercial use, abuse, hostile environments (inclement weather, acts of nature, animal tampering), improper installation or installation not in accordance with local codes or printed manufacturer instructions.

THIS LIMITED WARRANTY IS THE SOLE EXPRESS WARRANTY GIVEN BY NEXGRILL INDUSTRIES, INC. NO PRODUCT PERFORMANCE SPECIFICATION OR DESCRIPTION WHEREVER APPEARING IS WARRANTED BY NEXGRILL INDUSTRIES, INC. EXCEPT TO THE EXTENT SET FORTH IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTY PROTECTION ARISING UNDER THE LAWS OF ANY STATE, INCLUDING IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE, IS HEREBY LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

Neither dealers nor the retail establishment selling this product has any authority to make any additional warranties or to promise remedies in addition to or inconsistent with those stated above. Nexgrill's maximum liability, in any event, shall not exceed the documented purchase price of the product paid by the original consumer. This warranty only applies to replacement parts or accessories purchased from an authorized retailer and or re-seller. NOTE: Some states do not allow an exclusion or limitation of incidental or consequential damages, so some of the above limitations or exclusions may not apply to you; this limited warranty gives you specific legal rights as set for herein. You may also have other rights which vary from state to state.

## **WHAT WILL VOID THE WARRANTY?**

This warranty shall be void if the product is not assembled, installed, or operated correctly; the product is resold or traded to another owner; the product has been used in a commercial or food service application; the user has abused or otherwise failed to maintain the unit; or the product was purchased through an unauthorized dealer. An unauthorized dealer is defined as any retailer who has not been expressly granted permission by Nexgrill Industries, Inc. to sell Nexgrill products.

## **HOW TO PROCESS A WARRANTY CLAIM?**

To process a warranty claim, Nexgrill may require proof of your date of purchase and photographic evidence of damage, or that defective products be returned, postage and/or freight pre-paid by the consumer, for review and examination. You should retain your sales slip or invoice along with this certificate with your valuable documents.

If you wish to obtain performance of any obligation under this limited warranty, contact Nexgrill online at [Nexgrill.com](http://Nexgrill.com) or by calling 1-800-913-8999.