



1675 Locust Street
Red Bud, IL 62278
Phone: 618-282-8200
Fax: 618-282-8202

WARRANTY & TERMS

ORDER INFORMATION: When ordering please include a brief description of all items. Be sure to include colors for UltraCoat and powder coated surfaces. To assist Ultra Play in entering orders properly, please fax or mail orders on your standard purchase order form. Quotes are good for 30 days.

SPECIFICATIONS: Due to Ultra Play's continuous product improvement, we reserve the right to change specifications when necessary without notice.

PRICING: Ultra Play strives to keep pricing as low as possible. However, should we encounter increases in our costs that are simply too large to absorb, we reserve the right to increase prices without notice.

TERMS: Approved accounts net 30 days. Initial order requires payment in full before shipment. A finance charge of 1-1/2% per month will be applied to all delinquent accounts. We accept VISA, MASTERCARD and AMERICAN EXPRESS.

FREIGHT CHARGES: Terms of sale are F.O.B. factory. Ultra Play will prepay and add the freight to the invoice if requested to do so. All weights are approximate.

Damages or loss in transit is the responsibility of the carrier, whether visible or concealed. It is the responsibility of the recipient to assure that the order is received complete. Before signing the delivery receipt, inspect the shipment immediately and completely. Note any damages or shortages on the bill of lading. Damage reports must be filed within 10 days. Ultra Play is NOT responsible for damages or loss in transit. Title to all goods passes to the customer at the time of shipment. Ultra Play will assist in filing claims if the freight arrangements were made by Ultra Play at your request.

CANCELLATIONS AND RETURNS: Cancellations are only accepted with approval of Ultra Play. No merchandise shall be returned without a Return Goods Authorization number which is issued by customer service. Any authorized merchandise must be carefully packed and received in saleable condition. A restocking charge of up to 25% will be applied to all returned goods when the error is not the fault of Ultra Play. All returns must be shipped freight prepaid.

WARRANTY: Ultra Play guarantees all items for one full year to be free of defects in workmanship or materials when installed and maintained properly. Thermoplastic coated elements have a five year limited warranty. We agree to repair or replace, any items determined to be defective. Items specifically not covered by this warranty include vandalism, man made or natural disasters, lack of maintenance, normal weathering or wear and tear due to public abuse.