



The Toro Warranty

A Three-Year Limited Warranty (45 Day Limited Warranty for Commercial Use)

SnowMaster
Single-Stage Snowthrowers

Conditions and Products Covered

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below if used for residential purposes*, if defective in materials or workmanship or if it stops functioning due to the failure of a component for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

The following time periods apply from the original date of purchase:

Products	Warranty Period
SnowMaster Snowthrowers and Attachments	3 years
— Chute	Lifetime (original owner only) ¹
— Deflector	Lifetime (original owner only) ¹
— Lower Chute	Lifetime (original owner only) ¹

Limited Warranty for Commercial Use

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. Components failing due to normal wear are not covered by this warranty.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact any Authorized Toro Service Dealer to arrange service at their dealership. To locate a dealer convenient to you, refer to the *Yellow Pages* of your telephone directory (look under "Lawn Mowers") or access our web site at www.Toro.com. You may also call the numbers listed in item #3 to use the 24-hour Toro Dealer locator system.
2. Bring the product and your proof of purchase (sales receipt) to the Service Dealer. The dealer will diagnose the problem and determine if it is covered under warranty.
3. If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Toro Warranty Company
Customer Care Department, RLC Division
8111 Lyndale Avenue South
Bloomington, MN 55420-1196
Toll free at 866-336-5205 (U.S. customers)
Toll free at 866-854-9033 (Canadian customers)

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense.

Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer. If all other remedies fail, you may contact us at Toro Warranty Company.

Australian Consumer Law

Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.

*Residential purposes means use of the product on the same lot as your home. Use at more than one location, or institutional or rental use, is considered commercial use, and the commercial use warranty would apply.

Items and Conditions Not Covered

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or replacement of wear parts, such as blades, rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, cable/linkage or brake adjustments
- Any product or part which has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs necessary due to failure to follow recommended fuel procedure (consult *Operator's Manual* for more details)
 - Removing contaminants from the fuel system is not covered
 - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
 - Failure to drain the fuel system prior to any period of non-use over one month

General Conditions

All repairs covered by these warranties must be performed by an Authorized Toro Service Dealer using Toro approved replacement parts. Repair by an Authorized Toro Service Dealer is your sole remedy under this warranty.

Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

All implied warranties of merchantability (that the product is fit for ordinary use) and fitness for use (that the product is fit for a particular purpose) are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.