Warranty

Warranty Coverage

- This product includes a 90-day limited warranty for manufacturing defects or functional issues.

- The warranty period begins on the date of purchase, which must be verified with proof of purchase.

How to Make a Warranty Claim

Before submitting a claim, please contact us for support:

208-820-0799 (Mon-Fri, 12-8 PM ET)
adelahu@fufugaga.com

Our dedicated after-sales team will:

- Respond to all inquiries within 48 hours
- Arrange replacement parts within 48 hours, if available
- Notify you of the shipping schedule if replacement parts are temporarily out of stock

Please include:

- Purchase order number
- Description of the issue
- Photos or details if requesting replacement parts

Warranty Conditions

- The product must be used in accordance with the provided instructions.
- Failure to follow assembly or usage instructions will void the warranty.
- Damage caused during installation is not covered.
- Damage caused during transportation is covered.

Exclusions & Limitations

The warranty does not cover:

- Misuse, abuse, or user-caused damage
- Loss of parts during installation
- Normal wear, scratches, or surface damage after use

Regional & Parts Coverage

This warranty applies to products purchased in the **United States** and includes:

Panel / sheet parts: 3 months from the purchase date
Electrical components: 3 months from the purchase date