Three Year Limited Warranty

Blastrac warrants its Blastrac Hand Grinders against defects in material and workmanship under normal and proper use for three years from the date of original purchase. In order to qualify the product for the 3 year warranty, the buyer must register the product online at <u>www.blastrac.com</u> within 30 days after the purchase. If the product is not registered, the warranty is limited to 90 days from the date of purchase noted on the receipt. A valid receipt from The Home Depot is required. Blastrac makes this warranty only to the buyer who purchases the products directly from The Home Depot.

Warranty Terms and Conditions

- 1. Blastrac's obligation under this warranty is limited to the replacement or repair, at Blastrac's option, of products and does not include, labor, the cost of transportation, loss of operating time, or normal maintenance services.
- 2. This warranty does not apply to failure occurring as a result of abuse, misuse, negligence, corrosion, erosion, normal wear and tear, alterations or modifications made to products without the express written consent of Blastrac.
- 3. The buyer must submit all warranty claims no later than thirty (30) days after buyer becomes aware of the basis for any such claim, or should have become aware of the basis for any such claim in the exercise of reasonable diligence.

To return parts for warranty consideration, please call Blastrac Customer Service at **800-256-3440.** Your customer service representative will obtain the necessary information to complete the Blastrac Returned Merchandise Authorization (RMA) Form. Blastrac will send the RMA form to the customer authorizing the return of the parts for warranty evaluation. The parts must be received within sixty (60) days following the RMA origination date or the warranty claim will be denied. Once the parts are received they will be evaluated for warranty.

If the customer cannot wait for the evaluation/replacement of the parts during this process, the customer must issue a new purchase order to Blastrac for the replacement parts before they can be shipped. Once the evaluation process is complete and parts are deemed a valid warranty claim, a replacement will be shipped.

- 4. The buyer may not return Blastrac products without written authorization to do so through a Blastrac RMA.
- 5. Blastrac reserves the right to inspect and determine the scope of its warranty responsibilities for any returned Blastrac products.
- 6. Blastrac makes no warranty with respect to accessories it does not manufacture, including but not limited to, engines, motors, batteries, tires and all other parts. See component manufacture warranty.
- 7. The above warranty conditions can only be altered by Blastrac. Blastrac must confirm alterations in writing for each specific transaction.
- 8. BLASTRAC DOES NOT AUTHORIZE ANY PERSON, REPRESENTATIVE, SERVICE OR SALES OUTLET TO MAKE ANY WARRANTY DIFFERENT FROM THIS PRODUCT WARRANTY.
- 9. EXCEPT FOR ITS PRODUCT REPAIR OR REPLACEMENT OBLIGATIONS DESCRIBED IN THIS PRODUCT WARRANTY, UNDER NO CIRCUMSTANCES SHALL BLASTRAC BE LIABLE TO THE BUYER,

OR ANY OTHER PERSON, FOR ANY DIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THE BLASTRAC PRODUCT, OR FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY CHARACTER, INCLUDING WITHOUT LIMITATIONS, DAMAGES FOR ANY LOSS OF GOODWILL, WORK STOPPAGE, OR ANY AND ALL OTHER COMMERCIAL DAMAGES OR LOSSES.

10. BLASTRAC MAKES NO OTHER PRODUCT WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

This product warranty effective September 1, 2016