



## **20 YEAR SWISSTRAX® LIMITED WARRANTY**

### ***Diamondtrax Home***

For twenty years from the date of purchase, when this product is installed, operated and maintained according to the Manufacturers valid installation instructions attached to or furnished with the product, Swisstrax® will replace the defective product or parts if the part fails as a result of manufacturing defective materials or workmanship. Swisstrax® Limited Warranty shall apply only if the warranty claim, box labels and proof of purchase is received by Swisstrax® within the limited warranty period.

Swisstrax® 20 Year Limited Warranty shall not apply to:

1. Service calls (site visits) to correct the installation of any Swisstrax® products or to instruct you how to use or install our products.
2. Damage resulting from improper handling or shipping of products, or products damaged by accident, misuse, abuse, fire, flood, improper installation, acts of God, neglect, corrosion, modification or mishandling.
3. Shipping or freight fees to deliver replacement products or to return defective products.
4. Repairs or replacement when your product is used in other than normal, single-family household use, such as a commercial environment, or handled in any way inconsistent with the installation instructions included with the product.
5. Cosmetic damage, including stains or discoloration, which does not affect the structural or functional capability of the product.
6. Replacement product for Swisstrax® products operated outside the United States or Canada.
7. In Canada, travel or transportation expenses for customers who reside in remote areas.
8. Any labor costs during the limited warranty period.
9. Surfaces damaged due to chemical interaction.
10. Damage caused by mold, mildew, fungus or bacteria.
11. Damage from improper use including without limitation, burns, cuts, scratches, scuffs, punctures and indentations.
12. Damage caused by permanently adhering the tile floor covering to the surface of the existing garage floor.
13. Damage from extended direct exposure to sunlight.
14. Damage from excessive moisture, alkaline and hydrostatic pressure damage from sub floor.
15. Damage caused from improper installation.





- 16. Swisstrax® flooring has to be checked for existing defects before and during its installation. Flooring which has been installed in spite of visible defects is exempt from the warranty.

**DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES**

*IMPLIED WARRANTIES, INCLUDING TO THE EXTENT APPLICABLE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED TO THE EXTENT LEGALLY PERMISSIBLE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO ONE YEAR, OR THE SHORTEST PERIOD ALLOWED BY LAW. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS OR EXCLUSIONS ON HOW LONG AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.*

This warranty does not apply outside the 50 United States and Canada. Contact your Authorized Swisstrax® Dealer to determine if another warranty applies.

If you need service, call Swisstrax® Customer Service, 1-888-411-3485 (toll-free), from anywhere in the U.S.A. or Canada.

Keep your sales receipt for future reference. You must provide proof of purchase.

Supplier: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone #: \_\_\_\_\_

Date: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

BY ELECTRONICALLY SIGNING THIS RELEASE, I HAVE READ THIS DOCUMENT, UNDERSTAND IT AND AGREE TO ABIDE BY THIS POLICY.

ELECTRONIC SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

