



JELD-WEN
WINDOWS & DOORS

Exterior Doors



Fiberglass | Steel | Custom Fiberglass | Custom Wood



ABOUT JELD-WEN

DEDICATION FROM DAY ONE

Since 1960, when JELD-WEN began with one millwork plant, we’ve been dedicated to crafting windows and doors that enhance the beauty and functionality of your home. Today we continue that tradition with products that are durable and well-designed. It’s the result of innovation as a driving force in all that we do.

In addition to responsible reforestation practices, we reuse and recycle as much of our raw resources as possible. Innovation is also at the heart of our design and manufacturing process. With JELD-WEN, you can expect products that are more than just beautiful on the outside. The inner workings of our windows and doors are engineered to function for years to come.



ARCHITECTURAL™
RUSTIC CHERRY 1-PANEL ¾ VIEW CAMBER TOP CLEAR GLASS IN COFFEE BEAN



ARCHITECTURAL™
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT



SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS
WITH 9-LITE PRAIRIE SDLS IN COLONY



DESIGN-PRO™
FIR FULL VIEW SELWYN GLASS IN AMARETTO

TABLE OF CONTENTS

STYLE COLLECTIONS	6-15
Farmhouse	8
Coastal	10
Updated Traditional	12
Simply Modern	14
PRODUCT LINES	16-27
IWP® Wood & IWP® Aurora® Fiberglass	20
Architectural™ Collection Fiberglass	22
Design-Pro™ & Smooth-Pro™ Fiberglass	24
Steel	26
Full Collections	28-31
Warranty	34



HIGH-QUALITY CRAFTSMANSHIP AND BEAUTY

Front doors lead to the heart of a home. They should make a lasting impression. With our diverse array of door designs, material choices, and finishing options, we'll help you find the right entry door for any home.

SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE



STYLE COLLECTIONS

COMPLEMENT A HOME'S AESTHETIC WITH
A DOOR THAT BEAUTIFULLY REFLECTS
TODAY'S BIGGEST DESIGN TRENDS.

ARCHITECTURAL™
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA



ARCHITECTURAL™
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF LoE SHADOW BAR
GLASS WITH 6-LITE SDLS IN HAZELNUT



SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS
WITH 4-LITE SDLS IN BLACK



ARCHITECTURAL™
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT

FARMHOUSE

RUSTIC CHARM MEETS MODERN SIMPLICITY

Modern farmhouse is a blend of old and new. Natural wood elements, fresh neutrals, a mix of textures, and vintage-inspired pieces create a space that is comfortable and open, refined yet lived-in, and welcoming. Entry doors can feature plank detailing, Craftsman touches, or glass with simple grille patterns. Matte black and natural wood tones beautifully complement farmhouse spaces.



ARCHITECTURAL™
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA

EXPLORE JELD-WEN DOORS IN THIS STYLE

SMOOTH-PRO™ 1-Panel ¾ View Frameless Clear Glass 4-Lite SDLS* Black	SMOOTH-PRO™ Full View Frameless Clear Glass 6-Lite SDLS* Black	SMOOTH-PRO™ 2-Panel Craftsman Frameless Ballantyne Glass* Colony	DESIGN-PRO™ Fir 1-Panel ½ View Vapor Glass Mocha	ARCHITECTURAL™ Knotty Alder 2-Panel Arch Top Mocha	ARCHITECTURAL™ Fir 2-Panel Craftsman with Dentil Shelf LoE Shadow Bar Glass 6-Lite SDLS Hazelnut

SEE ENTIRE COLLECTION ON PG.28

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.



SCAN TO PURCHASE FROM
THIS STYLE COLLECTION TODAY

COASTAL

A RELAXED VIBE AND A SENSE OF PLAY

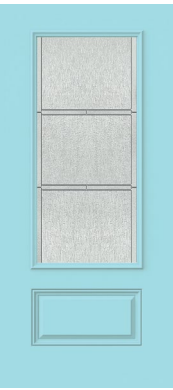
The Coastal style evokes the feel of easy living. Bright, beachy colors, an abundance of natural light, and plenty of wood touches help create a retreat from the everyday. To capture this style, choose an exterior door with a large decorative or multi-lite glass feature, and consider oceanside colors such as a Caribbean blue, a soft serenity, or a classic modern white.



EXPLORE JELD-WEN DOORS IN THIS STYLE



SMOOTH-PRO™
Full View
Blanca Glass
Modern White



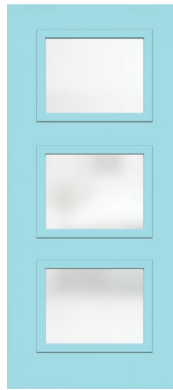
SMOOTH-PRO™
1-Panel
¾ View
Eastfield Glass
Caribbean Blue



SMOOTH-PRO™
2-Panel
Craftsman Frameless
Clear Glass 3-Lite SDLS*
Modern White



SMOOTH-PRO™
1-Panel
½ View
Elizabeth Glass
Serenity



ARCHITECTURAL™
Smooth Edge
3-Panel
Satin Etched Glass
Caribbean Blue



ARCHITECTURAL™
Rustic Cherry
1-Panel
¾ View Camber Top
Clear Glass
Coffee Bean

SEE ENTIRE COLLECTION ON PG.29

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.



SCAN TO PURCHASE FROM
THIS STYLE COLLECTION TODAY

UPDATED TRADITIONAL

A REFRESHED TAKE ON TIMELESS TRADITION

Updated Traditional mixes classic design elements with a spacious, more relaxed feel. Choose light colors for a soft, refined look or dark colors to make a statement. This collection includes ornate decorative glass and doors featuring classic designs with a modern flare. With this flexibility, many entry door designs work beautifully with this style.



SCAN TO PURCHASE FROM
THIS STYLE COLLECTION TODAY



*SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS
WITH 9-LITE PRAIRIE SDLs IN COLONY*

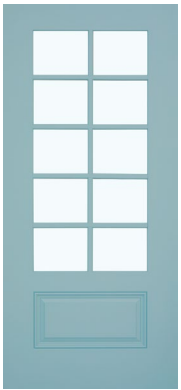


*SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE*



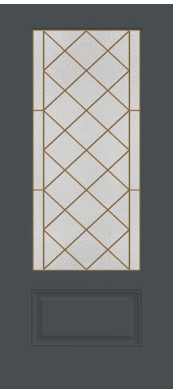
*SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS
WITH 10-LITE SDLs IN SERENITY*

EXPLORE JELD-WEN DOORS IN THIS STYLE



SMOOTH-PRO™

1-Panel
¾ View Frameless
Clear Glass 10-Lite SDLs
Serenity



SMOOTH-PRO™

1-Panel
¾ View
Frameless
Sardis Glass
Marine



DESIGN-PRO™

Mahogany
3-Panel Square Top
¾ Oval
McAlpine Glass
Amaretto



DESIGN-PRO™

Oak
4-Panel
Camber Top
Tryon Glass
Mocha



DESIGN-PRO™

Fir
Full View
Selwyn Glass
Amaretto



ARCHITECTURAL™

Rustic Cherry
¾ View
Camber Top
LoE Shadow Bar
4-Lite SDLs
Mocha



*DESIGN-PRO™
MAHOGANY 3-PANEL SQUARE TOP ¾ OVAL
MCALPINE GLASS IN AMARETTO*

SEE ENTIRE COLLECTION ON PG.30

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.



ARCHITECTURAL™
SMOOTH EDGE 3-PANEL SATIN ETCHED GLASS IN BLACK



IWP® AURORA®
MAHOGANY A15H WITH HORIZONTAL REED GLASS
IN CARAMEL

SIMPLY MODERN

SPACIOUS, SIMPLE, AND INVITING

Clean lines, open spaces, and a touch of nature define today's modern style. Combining elements of minimalism and contemporary style, these new modern spaces are uncluttered, bright, welcoming, and often crafted with sustainability and energy efficiency in mind. Simply Modern entry doors continue this aesthetic with crisp lines, plenty of glass, streamlined features, and strong colors.



SCAN TO PURCHASE FROM
THIS STYLE COLLECTION TODAY



SMOOTH-PRO™
FULL VIEW ATHERTON GLASS IN BLACK

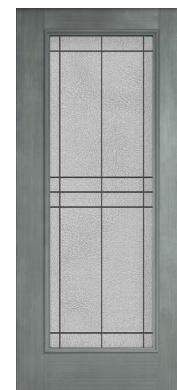


ARCHITECTURAL™
CONTEMPORARY CHERRY WITH STAINLESS STEEL INLAYS IN ESPRESSO

EXPLORE JELD-WEN DOORS IN THIS STYLE



SMOOTH-PRO™
Full View
Atherton Glass*
Black



SMOOTH-PRO™
Full View
Dilworth Glass
Statement™ Stone



DESIGN-PRO™
Fir
Clear Glass
4-Lite Wide SDLs*
Espresso



ARCHITECTURAL™
Contemporary Cherry
Stainless Steel Inlays
Espresso



ARCHITECTURAL™
Smooth Edge
3-Panel
Satin Etched Glass
Persimmon



IWP® AURORA®
A15H
Reed Glass
Caramel

SEE ENTIRE COLLECTION ON PG.31

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

PRODUCT LINES

BEAUTIFULLY CRAFTED AND ENGINEERED
TO LAST, OUR ENTRY DOORS DELIVER
STYLE AND SECURITY.

ARCHITECTURAL™
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF & SHADOW
BAR GLASS WITH 6-LITE SDLS IN HAZELNUT

DOORS AT A GLANCE



IWP® AURORA®
WOOD & FIBERGLASS

Our luxury wood and fiberglass exterior doors offer the widest range of designs and aesthetic options, with custom capabilities available.



ARCHITECTURAL™
COLLECTION
FIBERGLASS

Elegant designs, authentic woodgrain detail, and matching components make these fiberglass door systems a superior choice.



DESIGN-PRO™
& SMOOTH PRO™
FIBERGLASS

The look of traditionally textured or smooth painted wood with the low maintenance and energy efficiency of fiberglass.



STEEL
STEEL

Built to be strong and durable, steel doors offer traditional style, enhanced security, and energy efficiency at the right price.



IWP® WOOD & IWP® AURORA®

EXCEPTIONALLY CRAFTED CUSTOM DOORS

Beyond fine materials and impeccable artistry, what ultimately sets our IWP® Wood and IWP® Aurora® Fiberglass entry doors apart is their uniqueness. Our wide array of beautiful, custom design options, finish colors, panels, and glass types allow you to create a one-of-a-kind door. Inspiring choices and extensive options give you the opportunity to achieve your ideal style.

*IWP® AURORA® FIBERGLASS
A15 DARK PATINA MARITIME GRILLE IN METALLIC BLACK*

Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

Talk to a Sales Representative about your project needs. Visit [Jeld-wen.com/thd](https://www.jeld-wen.com/thd)



*IWP® AURORA®
MAHOGANY A15H WITH HORIZONTAL REED GLASS IN CARMEL*



*IWP® FOUNDRY™
METALLIC BLACK*



*IWP® AURORA®
MAHOGANY A16V IN EBONY*



*IWP® AURORA®
CUSTOM PIVOT DOOR*



ARCHITECTURAL™ COLLECTION

LOOKS LIKE REAL WOOD, STANDS UP TO REAL LIFE

Every Architectural™ Collection fiberglass door features premium woodgrain replication (through nickel vapor deposition technology) and multi-step finishing that delivers the look of genuine wood. All components are clad in the same woodgrain fiberglass, creating a completely matching door system. Superior construction and an array of classic and modern designs make these doors uniquely strong, long-lasting, and beautiful.

ARCHITECTURAL™
RUSTIC CHERRY 1-PANEL ¾ VIEW CAMBER TOP CLEAR GLASS IN COFFEE BEAN

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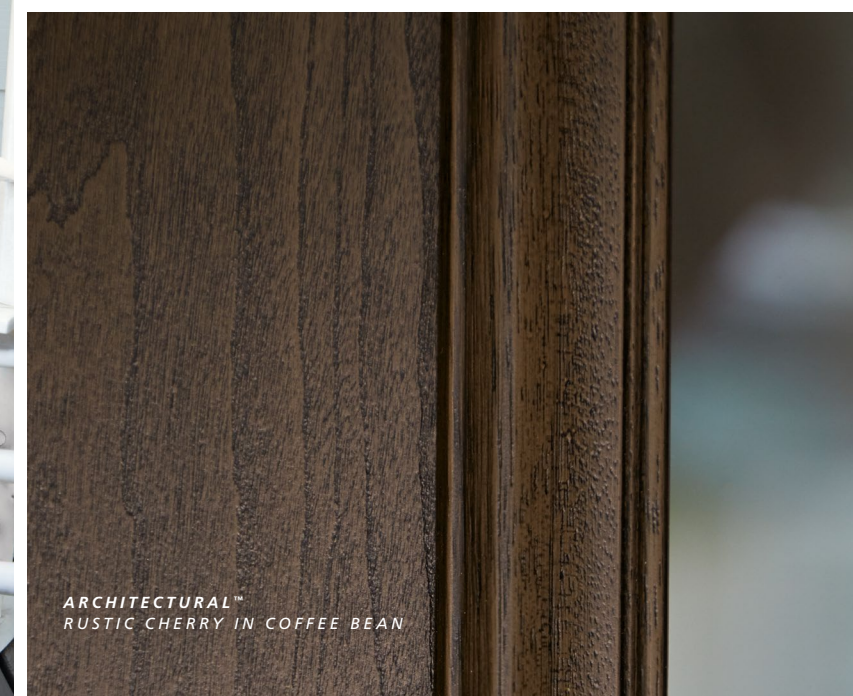
ARCHITECTURAL™
RUSTIC CHERRY 1-PANEL ¾ VIEW HARRIS GLASS IN HAZELNUT



ARCHITECTURAL™
FIR 2-PANEL CRAFTSMAN WITH DENTIL SHELF
LOE SHADOW BAR GLASS WITH 6-LITE SDLS IN HAZELNUT



ARCHITECTURAL™
KNOTTY ALDER 2-PANEL ARCH TOP IN MOCHA



ARCHITECTURAL™
RUSTIC CHERRY IN COFFEE BEAN



DESIGN-PRO™ & SMOOTH-PRO™

DESIGN FLEXIBILITY AND LASTING PERFORMANCE

Pro series doors offer durability and energy efficiency, plus a wide range of design options that let you create the look you want. Crafted from fiberglass, they are low maintenance, resist denting and shrinking, and won't rot. Choose Smooth-Pro™ for the look of smooth painted or artisan-stained wood, or choose Design-Pro™ for the warm look of a traditional wood door, with your choice of mahogany, fir, or oak woodgrain detail. Select Pro series styles are available as direct glaze doors, offering cleaner lines and a larger glass area.

SMOOTH-PRO™
1-PANEL ¾ VIEW SARDIS GLASS* IN MARINE

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area.
Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

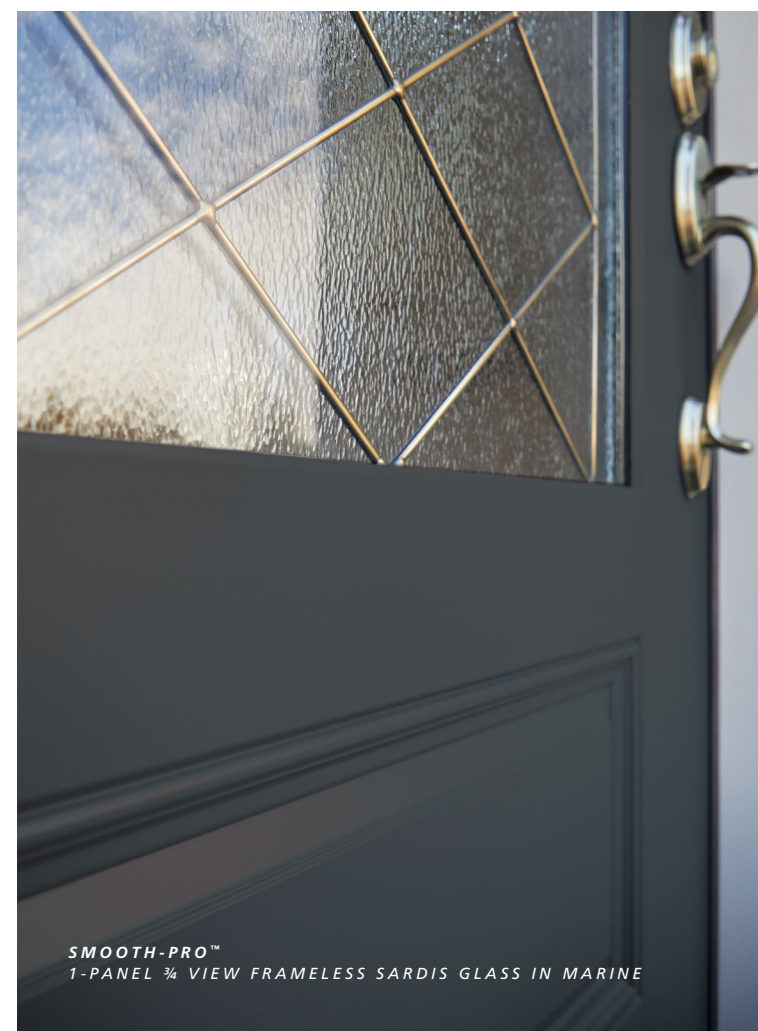
Talk to a Sales Representative about your project needs. Visit [Jeld-wen.com/thd](https://www.jeld-wen.com/thd)



DESIGN-PRO™
MAHOGANY 3-PANEL SQUARE TOP ¾ OVAL MCALPINE GLASS IN AMARETTO



SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS WITH 4-LITE SDLS IN BLACK



SMOOTH-PRO™
1-PANEL ¾ VIEW FRAMELESS SARDIS GLASS IN MARINE



DESIGN-PRO™
FIR 1-PANEL ¾ VIEW VAPOR GLASS IN MOCHA



STEEL

BUDGET-FRIENDLY AND BUILT TO LAST

Our dependable, well-designed steel doors are a smart, economical choice. Available in wide variety of styles, with and without glass, they arrive primed and ready to paint your choice of color. Each door is built to be energy efficient and includes features that enhance security, such as a 12" solid wood lock block and steel bottom rail, plus mitered top corners to resist water absorption and an epoxy-primed back panel to prevent corrosion.

STEEL
1-PANEL ½ VIEW EASTFIELD GLASS IN SERENITY

Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

Talk to a Sales Representative about your project needs. Visit [Jeld-wen.com/thd](https://www.jeld-wen.com/thd)



STEEL
2-PANEL SQUARE TOP IN MODERN WHITE



STEEL
2-PANEL ARCH TOP PLANK IN SLATE



STEEL
3-PANEL CRAFTSMAN IN CRANBERRY

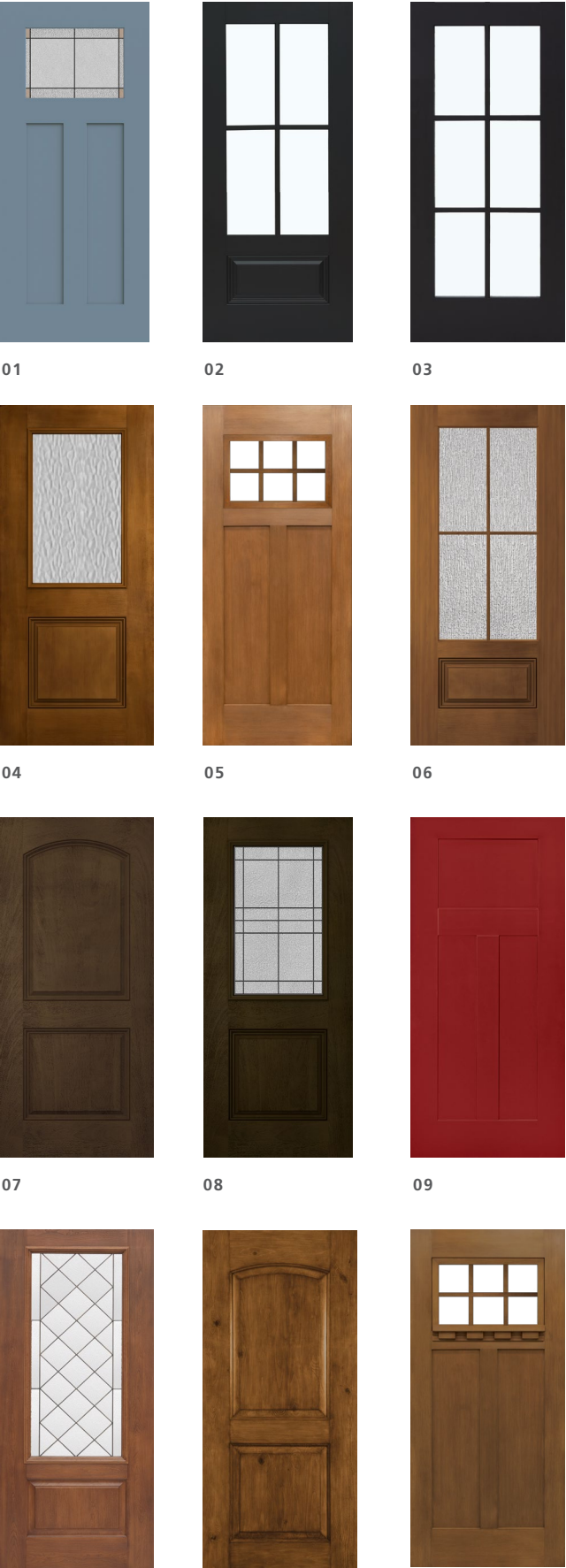


STEEL
2-PANEL CRAFTSMAN CLEAR GLASS
WITH 6-LITE SDLS IN DARK CHOCOLATE



FARMHOUSE

- 01 SMOOTH-PRO™**
2-Panel Craftsman Frameless Ballantyne Glass in Colony
SPC-866DG-BLY-COL
- 02 SMOOTH-PRO™**
1-Panel ¾ View Frameless Clear Glass with 4-Lite SDLs in Black
SP-607DG-SD4-LE-1P-BLK
- 03 SMOOTH-PRO™**
Full View Frameless Clear Glass with 6-Lite SDLs in Black
SP-686DG-SD6-LE-BLK
- 04 DESIGN-PRO™**
Fir 1-Panel ½ View Vapor Glass in Mocha
DF-684VPR-1P-MOC
- 05 DESIGN-PRO™**
Fir 2-Panel Craftsman Clear Glass with 6-Lite External Grilles in Hazelnut
DFC-866FG6-HAZ
- 06 DESIGN-PRO™**
Fir 1-Panel ¾ View Frameless Rain Glass with 4-Lite SDLs in Mocha
DF-607DG-SD4-RN-1P-MOC
- 07 DESIGN-PRO™**
Mahogany 2-Panel ¾ Arch Top in Coffee Bean
DM-24-CFB
- 08 DESIGN-PRO™**
Mahogany 1-Panel ½ View Dilworth Glass in Espresso
DM-684DWH-1P-ESP
- 09 STEEL**
3-Panel Craftsman in Cranberry
CF-30-CRA
- 10 ARCHITECTURAL™**
Rustic Cherry 1-Panel ¾ View Harris Glass in Hazelnut
AC-607HAR-RP-HAZ
- 11 ARCHITECTURAL™**
Knotty Alder 2-Panel Arch Top in Mocha
AK-20-MOC
- 12 ARCHITECTURAL™**
Fir 2-Panel Craftsman with Dentil Shelf LoE Shadow Bar Glass with 6-Lite SDLs in Hazelnut
AFC-814SD6-HAZ



Door models on this page reflect 6’8” doors



COASTAL

- 01 SMOOTH-PRO™**
Full View Blanca Glass in Modern White
SP-686BLC-MOD
- 02 SMOOTH-PRO™**
1-Panel ¾ View Eastfield Glass in Caribbean Blue
SP-607EFD-1P-CBL
- 03 SMOOTH-PRO™**
1-Panel ¾ View Frameless Clear Glass in Marigold
SP-607DG-LE-1P-MAR
- 04 SMOOTH-PRO™**
1-Panel ½ View Eastfield Glass in Revival Blue
SP-684EFD-1P-RBL
- 05 SMOOTH-PRO™**
1-Panel ¾ View Frameless Clear Glass with 4-Lite SDLs in Modern White
SP-607DG-SD4-LE-1P-MOD
- 06 SMOOTH-PRO™**
1-Panel ¾ View Frameless Clear Glass with 4-Lite SDLs in Revival Blue
SP-607DG-SD4-LE-1P-RBL
- 07 SMOOTH-PRO™**
1-Panel ½ View Elizabeth Glass in Serenity
SP-684EZB-1P-SER
- 08 SMOOTH-PRO™**
2-Panel Craftsman Frameless Clear Glass with 3-Lite SDLs in Modern White
SPC-866DG-SD3-LE-MOD
- 09 ARCHITECTURAL™**
Rustic Cherry 1-Panel ¾ View LoE Shadow Bar Glass with 8-Lite SDLs in Milk Chocolate
AC-607SD8-RP-MIL
- 10 ARCHITECTURAL™**
Rustic Cherry 1-Panel ¾ View Camber Top Clear Glass in Coffee Bean
AC-617LE-RP-CFB
- 11 ARCHITECTURAL™**
Rustic Cherry 1-Panel ¾ View LoE Shadow Bar Glass with 4-Lite SDLs in Milk Chocolate
AC-607SD4-RP-MIL
- 12 ARCHITECTURAL™**
Smooth Edge 3-Panel Satin Etched Glass in Caribbean Blue
AS-303SE-CBL



*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area.

Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

Door models on this page reflect 6’8” doors



UPDATED TRADITIONAL

01 SMOOTH-PRO™
1-Panel ¾ View Frameless Clear Glass with 9-Lite Prairie SDLs in Colony
SP-607SD-PM-1P-COL

02 SMOOTH-PRO™
1-Panel ¾ View Frameless Sardis Glass in Marine
SP-607DG-SDS-1P-MAR

03 SMOOTH-PRO™
1-Panel ½ View Vapor Glass in Statement Denim
SP-684VPR-1P-DEN

04 SMOOTH-PRO™
1-Panel ¾ View Frameless Clear Glass with 10-Lite SDLs in Serenity
SP-607DG-SD10-LE-1P-SER

05 SMOOTH-PRO™
1-Panel ½ View Harris Glass in Black
SP-684HAR-1P-BLK

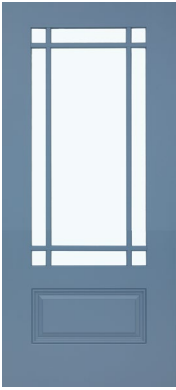
06 DESIGN-PRO™
Fir Full View Selwyn Glass in Amaretto
DF-686SWY-AMA

07 DESIGN-PRO™
Fir Full View Montclair in Espresso
DF-686MTC-ESP

08 DESIGN-PRO™
Mahogany 3-Panel Square Top ¾ Oval McAlpine Glass in Amaretto
DM-949MCA-2P-AMA

09 DESIGN-PRO™
Oak 4-Panel Camber Top Tryon Glass in Mocha
DO-648TYN-MOC

10 ARCHITECTURAL™
Rustic Cherry 1-Panel ¾ View Camber Top LoE Shadow Bar Glass with 4-Lite SDLs in Mocha
AC-617SD4-RP-MOC



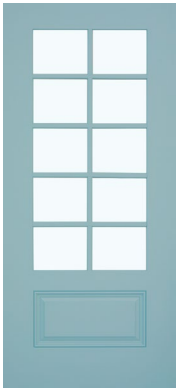
01



02



03



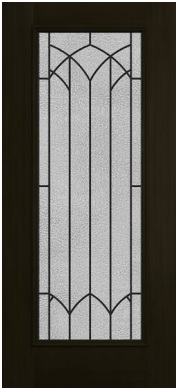
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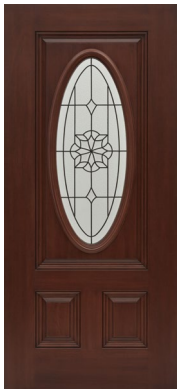
05



06



07



08



09



10

Door models on this page reflect 6'8" doors



SIMPLY MODERN

01 SMOOTH-PRO™
Full View Dilworth Glass in Statement Stone
SP-686DWH-STO

02 DESIGN-PRO™
Fir Full View Frameless Clear Glass with 4-Lite Wide SDLs in Espresso
DF-686DG-WSD4-LE-ESP

03 SMOOTH-PRO™
Full View Atherton Glass in Black
SP-686ATN-BLK

04 SMOOTH-PRO™
Full View Frameless Blanca Glass with 3-Lite Wide SDLs in Granite
SP-686DG-WSD3-BLC-GRA

05 SMOOTH-PRO™
Full View Frameless Clear Glass with 5-Lite Wide SDLs in Revival Blue
SP-686DG-WSD5-LE-RBL

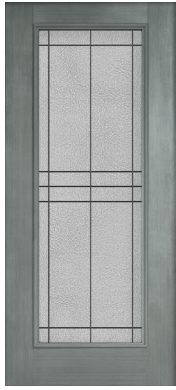
06 ARCHITECTURAL™
Smooth Edge 3-Lite Satin Etched Glass in Persimmon
AS-303SE-PER

07 ARCHITECTURAL™
Contemporary Cherry with Stainless Steel Inlays in Espresso
AC-605-ESP

08 ARCHITECTURAL™
Smooth Edge 3-Lite Satin Etched Glass in Black
AS-303SE-BLK

09 IWP®
A09H with Chinchilla Glass in Foundry Metallic Black
A09H-FBM

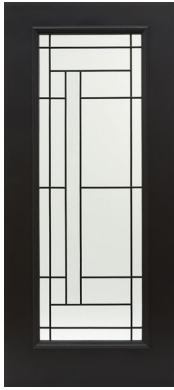
10 IWP®
Mahogany A15H with Horizontal Reed Glass in Caramel
A15H-CAR



01



02



03



04



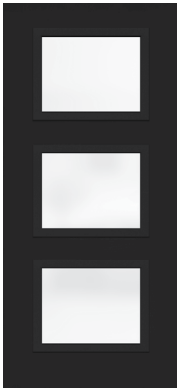
05



06



07



08



09



10

*Our frameless designs feature glass installed using our direct glaze process. This provides seamless lines between the glass and door, offering more glass area. Actual colors may vary from samples shown to due printing process and/or differing monitor calibrations.

Door models on this page reflect 6'8" doors

LOOKING FOR MORE?

This brochure shows only a sample of the entry door styles and options we have available. We also offer a comprehensive range of high-quality windows, interior doors, and patio doors. To learn more about any of our products, see your JELD-WEN sales representative or visit jeld-wen.com/thd.

*Available as direct glaze doors, with less framing and more visible glass



SMOOTH-PRO
1-PANEL ¾ VIEW FRAMELESS CLEAR GLASS WITH 10-LITE SDLS IN SERENITY

JELD-WEN® INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM
LIMITED WARRANTY FOR THE HOME DEPOT
OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **June 1, 2019** and distributed by The Home Depot. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance information, refer to www.jeld-wen.com.

What This Warranty COVERS

We warrant to the original owner² that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of purchase.

Door Systems: Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door System	Coverage
Fiberglass Exterior Door Systems	As long as you own and occupy your residence
Premium Steel Door Systems	As long as you own and occupy your residence; 100% coverage for the first ten (10) years, and replacement systems or components at 40% off the current JELD-WEN list price thereafter.
Utility Steel Door Systems	Five (5) years
Wood Exterior Doors	Wood door slabs for five (5) years; frames for one (1) year
Interior MDF Doors	Interior door slabs for ten (10) years; frames for one (1) year
All Other Interior Doors	Interior door slabs for five (5) years; frames for one (1) year

Factory Prefinish: We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for the periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to the credit indicated per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Product	Coverage	Refinish Credit
Aurora® Fiberglass Doors	10 years	\$350 per opening
Other Fiberglass and Steel Doors	10 years	\$100 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All other Doors	1 year	\$100 per opening

AuraLast® Protection for Door Slabs and Frames: Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for **twenty (20)** years from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage for **as long as the original consumer owns the home** in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska

is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

Severe Weather® Glass: We warrant each Severe Weather glass unit for **ten (10)** years.

Retractable Screens: We warrant retractable roll screens for **five (5)** years.

Stress Cracks: Applies to sealed glass units installed in exterior doors. Laminated glass and special glazings are excluded. Coverage for **one (1)** year includes replacement glass and skilled labor² necessary to replace the glass. Stress cracks occur when, in the first year after manufacture, the glass develops a crack without sign of impact.

Transferability

In the event you sell your residence/building or it becomes occupied by other than the original owner, the warranty is the lesser of **five (5)** years from the date of manufacture or the period indicated above.

How to Get Assistance

If you have a problem with your JELD-WEN exterior door product, immediately upon discovery contact the store from whom you purchased our product or contact us directly:

Mail: JELD-WEN Customer Service
Attn: Door Warranty Claims
P.O. Box 1329, Klamath Falls, OR 97601
Phone: 800-JELD-WEN (800-535-3936)
Fax: 800-436-5954
Email: CustomerServiceAgents@jeld-wen.com
Web: www.jeld-wen.com/contact-us

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) copy of your sales receipt, c) how to contact you, d) the address where the product can be inspected, and e) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is approved, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product or its nearest equivalent current product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

What This Warranty Does NOT Cover

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not provided by JELD-WEN. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

JELD-WEN is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces. Variations

Continued on next page

in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length, and knot placement, quantity, or size.

- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g., corrosion or tarnishing).

- Misuse or abuse; failure to follow the care and maintenance instructions.

- Alteration or modification of the Product (e.g. customer applied peepholes, mail slots, security systems).

- Any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).

- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our “Appropriate Protection for Exterior Doors” in our product literature or at www.jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.

- Improper installation not in conformance with JELD-WEN installation instructions (note: see www.jeld-wen.com for current installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.

- Installation into a condition that exceeds product design standards and/or certified performance specifications and/or is not in compliance with building codes.

- Improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at www.jeld-wen.com/resources); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.

- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).

- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.

- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.

- Hardware, accessories or inserts that are not provided by us.

- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).

JELD-WEN is also not liable for:

- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.

- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.

- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.

- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.

- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.

- Labor and materials for repainting or refinishing activities or the removal or disposal of defective product(s); labor exceeding the time periods specified above.

- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Any ensuing arbitration will be venue in Charlotte, North Carolina. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. This warranty shall be interpreted in accordance with the laws of North Carolina (excluding North Carolina's conflict of laws principles). If any provision of this warranty is deemed illegal or unenforceable in a judicial proceeding, that provision shall be severed and excluded, and the remainder of this warranty shall continue in force. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹ “JELD-WEN Products” shall refer to interior and exterior door slabs and systems marketed under the JELD-WEN brand name and sold by The Home Depot

² The original owner means the contractor/dealer/distributor/ purchaser and the initial owner of the structure where the product is initially installed. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed.

³ “Skilled labor” refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.



JELD-WEN
WINDOWS & DOORS

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