



## FAQ

### RIGID CORE WATERPROOF PLANK FLOORING

- I. Is the Rigid Core flooring waterproof? **Yes**
- II. Do you have coordinating moldings? **Yes, moldings are available on *Homedepot.com***
- III. Are Samples Available? **Yes, samples are available on *Homedepot.com***
- IV. Is this a click lock installation? **Yes, it is.**
- V. Do I need a Moisture Barrier? **No, there is an attached pad (IXPE) and the flooring itself is waterproof.**
- VI. What is the warranty? **Residential Lifetime limited Warranty, Light commercial 10 year limited structural and finish warranty**
- VII. How much waste should I plan for in my installation? **We recommend 10%**
- VIII. How do I clean the floor? **Periodic cleaning with approved cleaners will be necessary to help maintain the floor's appearance. Always pre- vacuum or dust mop before any type of wet cleaning. Appropriate Rigid Core flooring cleaning agents are recommended.**
- IX. Can I use a steam cleaner on this floor? **No**
- X. Is this flooring suitable for large Pets? **Yes, our flooring is commercial grade.**



## **ENGINEERED HARDWOOD PLANK FLOORING**

- I. Do you have coordinating moldings? *Yes, moldings are available on Homedepot.com***
- II. Are Samples Available? *Yes, samples are available on Homedepot.com***
- III. Is this a click lock installation? *No, you would need to do a glue down, nail or staple installation.***
- IV. Do I need a moisture barrier? *We recommend one if this goes down over a concrete subfloor. Adhesives have moisture barriers in the adhesive itself, that would be sufficient.***
- V. What is the warranty? *50 Year Residential Finish, 5 Year Light Commercial Finish, Lifetime Structural Warranty***
- VI. How much waste should I plan for in installation? *We recommend 10%***
- VII. Is this flooring compatible with radiant heat? *The only Hardwood flooring that is not compatible would be the Hickory, all others are ok.***
- VIII. How do I clean the floor? *Periodic cleaning will be necessary to help maintain the floor's appearance. Always pre- vacuum or dust mop before any type of wet cleaning. Appropriate engineered hardwood flooring cleaning products are recommended.***
- IX. Can I use a steam cleaner on the floor? *No***
- X. Is this flooring suitable for large pets? *Yes, the UV Aluminum Oxide finish is exceptionally durable.***