

NAME _____

ADDRESS _____

PHONE _____

EMAIL _____

MODEL/SN# _____

WARRANTY TERMS

For Complete Terms and Conditions please visit : <http://www.eztankless.com/warranty.html>

Please send completed warranty card to:

EZ Tankless, Inc.
PO Box 111
Earl Park, IN 47942

The EZ 101 *natural draft* (non-fan-powered - battery ignition) camping and outdoor models in general have only a one year warranty against manufacturing defects.

This warranty will not apply to:

1. to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided.

2. to damage or abuse, accident, neglect or freezing and other acts of nature.
3. to damage resulting from operation with any modification of any kind, usage for purposes other than supplying hot water for a sink, shower, and laundry system. Or removal of or attempt to defeat any safety device and/or sensor. These heaters are not for use for pools, spas, hot tubs, floor or wall radiant heating systems, industrial applications, or sprinkle systems.
4. to failure of the heat exchanger resulting from the operation of the water heater in a corrosive atmosphere or without a filter and/or water softener or at water temperatures exceeding the maximum rating, or if the water heater is not supplied with filtered or treated potable water.
5. to defects or damage cause by any attachment or modification, including any energy-saving device.

ADDITIONAL WARRANTY EXCEPTIONS and DETAILS:

The EZTANKLESS warranty terms do not cover FREEZE DAMAGE, SEDIMENT DAMAGE, MINERAL DAMAGE, breakage or any type of failure resulting from errors in the act of installation, or malfunctions, breakage or incidents relating to any of the following: malfunctions or failures of any kind directly resulting from improper installation or amateur installation, misuse or abuse, failure to perform required or proper maintenance, modifications of any kind, inadequate water quality and/or over/under pressure related damage, natural disasters and acts of riot, vandalism, or war.

FREEZE DAMAGE:

Obviously, EZTANKLESS CANNOT be held responsible for damage due to freezing of water inside the unit.

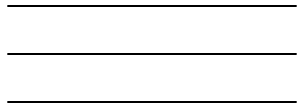
SEDIMENT AND MINERAL DAMAGE:

Every tankless manufacturer requires that there be a SEDIMENT FILTER installed on the inlet water line of the heater.

Payment for labor:

EZTANKLESS does not pay for labor or services regarding the diagnosis and repair of warranty related failures. We suggest that before hiring a professional for diagnosis and repair, the person(s) responsible for the water heater should contact our service personnel at our help desk.

Phone 219-369-4781
email support@eztankless.com



EZ TANKLESS, INC.
PO BOX 111
EARL PARK, IN 47942