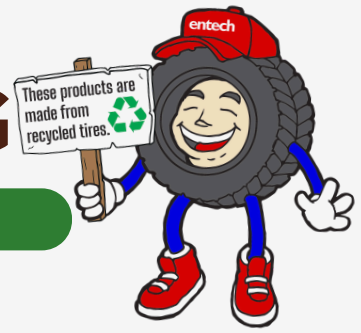


CURB EDGING

TROUBLESHOOTING GUIDE



EcoBorder Curb Landscape Edging (the heavier-duty, refined version of their popular L-shaped rubber edging) is made from recycled tires. It offers flexible, no-dig installation, a lawnmower-safe edge, and durability that rivals masonry while bending up to 70°.

This guide covers the most common issues reported by users with practical fixes. Most issues stem from installation technique or soil conditions rather than product defects.

INSTALLATION PROBLEMS

Difficulty connecting pieces

- Symptoms: Connector rods won't slide in all the way; small gaps remain at joints; pieces don't line up smoothly.
- **Fix:** Work with dry pieces on dry ground for best results. Clear out any loose rubber bits from the holes before inserting rods. Begin at the sharpest part of any curve—center one full piece there—then connect outward in both directions. After pushing pieces together, slide them forward and back a bit to line up the top channels exactly. If desired, use a strong adhesive to also glue the pieces together to create a more seamless look.

Stakes won't penetrate the ground or break

- Common in root-heavy soil, clay, or frozen ground.
- **Fix:** Clear grass, sod, weeds, and debris first for a flat surface. Thoroughly soak soil. Pre-drill pilot holes with a long ¼–¾" drill bit where you hit resistance. Drive stakes straight with a rubber mallet or hammer (avoid metal hammers).

STABILITY & SHIFTING ISSUES

Edging lifts, shifts, or comes loose

- Most commonly caused by frost heave (especially in northern-area freeze-thaw cycles), heavy rain, expanding roots, foot traffic, or insufficient initial staking.
- **Fix:**
 - Install every stake provided (and add more on curves or longer runs for extra hold).

- Raise pieces slightly on ground that may settle; rake soil or material underneath for better support.
- In soft soil, place a thin layer of gravel or soil around the stake area for better grip before final staking.
- In winter-prone zones, inspect and re-pound stakes every spring after thaw.

Mulch spills over the edge

- **Fix:** Keep mulch level 1–2" below the vertical lip. Use coarser wood chips or rubber mulch that stays put better. Avoid piling against the outer edge.

DURABILITY & MATERIAL WEAR

Rubber becomes brittle, cracks, or chunks break off

- Usually appears after 5+ years of exposure, heavy stepping, or mower impact (though designed to be mower-safe).
- **Fix:**
 - Avoid walking or driving over the edging during freezing conditions.
 - Reach out to EcoBorder support via ecoborder.com/contact for advice or possible replacement.

Stakes break during install

- **Fix:**
 - Make sure to use a rubber mallet for installation. Metal hammers can and will damage the stakes.
 - Pre-drill as noted above. The included stakes are lightweight for easy driving but can snap on roots—switch to heavier-duty metal pins if needed.
 - Reach out to EcoBorder directly if you are having issues with excessive breakage.

WEED, MAINTENANCE, & APPEARANCE ISSUES

Weeds growing under or over the edging

- **Fix:** Before installing, remove all vegetation, lay cardboard or landscape fabric cut to fit inside the bed, then add 2–3" of mulch. Top-dress with fresh mulch annually. Mow and trim right up to the edge regularly (it's fully mower-safe and trimmer-friendly). Pull weeds by hand or use low-pressure washing at the base as needed.

Edging looks dirty or has a tire smell

- **Fix:** Hose off regularly. Clean with mild dish soap and water as needed. Initial rubber odor fades within weeks.

GENERAL MAINTENANCE & PREVENTION TIPS

Seasonal checks (key for northern winters): After the last snow has melted, walk the yard and re-secure any loose sections (takes 5 minutes).

Replenish mulch yearly to maintain the clean look and moisture retention.

Store extra pieces flat to avoid warping.

WHEN TO CONTACT ECOBORDER SUPPORT?

If you have missing parts, manufacturing defects, or persistent issues not covered here:

- Visit ecoborder.com/contact and submit photos + order details.

Most users report high satisfaction with the easy no-dig install, natural mulch compatibility, and mower safety once properly staked. Proper site prep and occasional stake checks prevent 90% of problems.

For the official step-by-step install (highly recommended first read): Download the PDF from ecoborder.com/installation-guides. It covers preparing the area, assembling the three sections, staking, and adding mulch.