



Puleo International, Inc.  
3614 Kennedy Road South Plainfield, NJ 07080  
Phone: 1-800-311-3324  
Customer Service Hours: Monday - Friday 9:30AM - 3:30PM EST



### Limited Warranty Important Notice

Thank you for purchasing a Puleo Christmas tree. Our customer service department will always provide you with exceptional service during the warranty period.

Registration is required within ninety (90) days of purchase to activate your warranty and receive customer service. Please visit our website at [puleointl.com](http://puleointl.com). See website for details. Warranty covers registered product(s) only and applies only to the original purchaser. Warranty cannot be transferred to another product or purchaser.

Replacement and/or repair as provided by this warranty is the exclusive remedy of the consumer and does not place Puleo International, Inc. liable for any incidental or consequential damages. Please note in the event of a replacement, Puleo International, Inc. does not send new trees and/or tree sections prior to receiving the requested tree and/or section from the customer. Should Puleo International, Inc. decide to ship replace product(s) at our discretion, Puleo International, Inc. will ship at the carrier of their choosing.

To better assist, the SKU number of the purchased artificial Christmas tree is provided on the original box. Should you decide to discard the box, save the SKU number of your artificial Christmas tree needed to assist with any warranty issues.

### Limited Warranty for Incandescent Lights

Puleo International warrants the light sets against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of two (2) years from date of purchase, Puleo International, Inc. will replace defective lights on the product at no charge. Customer is responsible for shipping & handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

If a light bulb burns out, do not continue to light your tree until the burnt bulb has been replaced. Continuing lighting your tree without replacing any burnt bulbs first will shorten the lifespan of the remaining lit bulbs. Under this warranty, lights may either be repaired or replaced at the discretion of customer service.

### Limited Warranty for LED Lights

Puleo International warrants the light sets against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of three (3) years from date of purchase for, Puleo International, Inc. will replace defective lights on the product at no charge. Customer is responsible for shipping & handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

If a light bulb burns out, do not continue to light your tree until the burnt bulb has been replaced. Continuing lighting your tree without replacing any burnt bulbs first will shorten the lifespan of the remaining lit bulbs. Under this warranty, lights may either be repaired or replaced at the discretion of customer service.

### Limited Warranty for Artificial Christmas Tree Section Including Stand

Puleo International warrants this product against manufacturer-only defects in material or workmanship as outlined below:

1. For a period of five (5) years from date of purchase, Puleo International, Inc. will replace defective parts on the product at no charge. Customer is responsible for shipping & handling.
2. This limited warranty does not cover damage resulting from accident, misuse, abuse, negligence or normal wear.

Do not plug in any tree toppers and/or extension cords into the tree body plugs. This will cause the lights to burn out and warranty will be voided.

### White And Flocked Artificial Christmas Trees

White artificial Christmas trees are not warranted against yellowing.

### Floor Model & Display Artificial Christmas Trees

Floor model and/or display artificial Christmas trees are not guaranteed under warranty.

**To receive a complimentary tree storage bag, register your product and leave us a review at [puleointl.com](http://puleointl.com).**