

## **MM3300 – Mosquito Magnet Executive Mosquito Trap Warranty & Return Policy**

This warranty, (1) year from the purchase of the unit, is extended only to the original purchaser/user of products.

Woodstream Corp. warrants its products to be free from defects in materials and workmanship for the warranty period by the original purchaser/user.

For warranty service, please contact our Customer Service (800) 953-5737. Please indicate the nature of the defect.

If Woodstream Corp. determines there may be a defect, Woodstream Corp. will issue a Return Goods Authorization (RGA) number. The defective unit or parts must be returned for warranty inspection using the RGA number, when applicable, as identification within (30) days of return authorization date. DO NOT return products to our factory without our prior consent, as they, as well as C.O.D. shipments will be refused. Woodstream Corp., at its option, shall replace the unit, replace the defective part(s) and return such unit to you. Woodstream Corp.'s sole obligation and your exclusive remedy under this warranty shall be limited to such replacement.

### **Limitations and Exclusions:**

The warranty shall not apply to problems arising from normal wear, or failure to adhere to the enclosed instructions. In addition, the foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced; products subject to negligence, accident, improper operation, maintenance or storage; products damaged by circumstances beyond Woodstream Corp.'s control; or products modified (including, but not limited to modifications through the use of unauthorized parts or attachments) or repaired by anyone other than Woodstream Corp. or its designee.

The foregoing warranty is exclusive and in lieu of all other warranties, express or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose. It shall not extend beyond the duration of the express warranty provided herein, and the remedy for violations of any warranty shall be limited to repair or replacement of the defective product pursuant to the terms contained herein. Woodstream Corp. shall not be liable for any consequential or incidental damages whatsoever.

This warranty gives you specific legal rights and you may also have other legal rights which may vary based on location.

### **Easy Returns**

We stand behind the quality of our products!

It's part of our worry-free shopping policy.

### **30-Day Return Policy**

We value our relationship with you and offer a return policy for most products that you purchase directly from the MosquitoMagnet.com website.

If for any reason you are dissatisfied with your merchandise, you may return it within 30 days of receipt for a replacement or refund of your full merchandise cost. It's part of our worry-free shopping policy!

Returned products should be in their original condition and packaging and be shipped to Woodstream Corporation, MosquitoMagnet.com's parent company. Specific items may have additional warranty limitations.

In some cases, a small re-stocking fee may be charged. We can only refund shipping costs if your return is due to any of the following reasons:

We sent the incorrect item(s)

Item(s) arrived damaged

Item(s) did not work because of a manufacturing defect

### **Return Procedure**

Contact our Consumer Care department via email or phone at 1-800-953-5737 to request a Return Goods Authorization (RGA) prior to making a return. You will be given an RGA number, which must accompany the item(s) being returned. All product being returned to our warehouse must be authorized and reference an RGA # on the return packing list. We reserve the right to refuse any return that has not been authorized.

Please do not attempt to make a return without getting a RGA first!

[mmcustomerservice@woodstream.com](mailto:mmcustomerservice@woodstream.com) or 800-953- 5737

### **Packaging Your Return**

Please fill out the RGA information, include the original packing slip with your return, and wrap the package securely.

Affix the return label on to the package.

Write your assigned RGA# in the space provided. For your protection, we recommend that you use UPS or Insured Parcel.