



## WARRANTY INFORMATION - JULY 2016

### **Lifetime Mechanical Warranty**

Grandeur ("Grandeur") warrants its products ("Products") to be free from defects in materials and workmanship. This warranty is extended to the original user ("User") of Grandeur products as long as the User occupies the residential premises on which the Products were originally installed. Excluded under this warranty are:

1. Product finishes.
2. Products which have been incorrectly installed or mistreated.
3. Non-residential applications of Products.
4. Crystal and porcelain Products against breakage.

Once a Product has been returned to Grandeur, the Product will either be repaired or replaced. Liability shall be limited to the maximum dollar amount of the original purchase price. **Proof of purchase will be required.** Under no circumstances shall Grandeur be held liable for any incidental or consequential damages arising from the use or sale of this product.

### **10-Year Finish Warranty**

Grandeur ("Grandeur") warrants its products ("Products") against tarnishing for ten years. This warranty is extended to the original user ("User") of Grandeur products as long as the User occupies the residential premises on which the Products were originally installed. Excluded under this warranty are:

1. Products which have been scratched or abraded.
2. Products which have been incorrectly installed or mistreated.
3. Non-residential applications of Products.
4. Products intended for interior locations which have been used in exterior applications.
5. Finishes which are specifically designed to wear over time (i.e. Living Finishes).

Once a Product has been returned to Grandeur, the Product will either be repaired or replaced. Liability shall be limited to the maximum dollar amount of the original purchase price. **Proof of purchase will be required.** Under no circumstances shall Grandeur be held liable for any incidental or consequential damages arising from the use or sale of this Product.

Note: Use of chemical cleansers on Grandeur product will void the finish warranty.