



WARRANTY POLICY

Beginning from the date of delivery, purchased products include a 3 month warranty. In the event of manufacturing defects, the Customer can request a refund, partial reshipment or full reshipment within the warranty period.

THE SHOP BEARS THE REFUND:

- (1) Not shipped
- (2) Quality issues (relevant photos or videos are required)
- (3) The product has serious quality problems due to transportation problems

THE SHOP BEARS A PARTIAL REFUND:

- (1) Product scratches due to logistics.

NOTICE

Please note that the warranty policy does not apply to the following situations:

Damage resulting from negligence, abuse, normal wear and tear or natural disaster and accidents, including but not limited to:

- burns,
- cuts,
- tears abrasions,
- scratches,
- watermarks,
- indentation or pet damage.

If you have any problems, please contact us by e-mail wintonka-in@outlook.com, we'll deal with it as soon as possible.