TILE CARE

DAILY MAINTENANCE

To maintain the beauty and elegance of Roca tiles, we advise daily cleaning with conventional methods.

Remove soil with a broom, non-oily dust mop or vacuum. Use a scraper or putty knife to remove any stubborn surface debris. We do not recommend using dust-catching mops with silicone and waxes. The surface must be washed with a neutral soap and the amount of hot water recommended by the manufacturer.

Do not use cleaning products containing wax, brighteners or similar additives, since in time they may leave a waterproof layer on the tile which alters its surface appearance.

We strongly recommend the use of doormats, which must remain clean, in entrances to tiled areas, whether from the street, terrace or garden, to prevent the entry of abrasive elements. We recommend special care in zones close to beaches or construction works, where there is a risk of sand and stones being brought in.

It is advisable to place protections on objects which can mark the tiles if dragged (metal table legs, chairs, etc.) being especially careful with shiny and satin-finished products.

If the tiles cannot be cleaned completely, we provide the following table showing suitable cleaning agents for each type:

TYPE OF STAIN	CLEANING AGENT
Oil, ink, marker pen, tomato, fruit, chocolate, grease	Organic solvents: alcohol, turpentine, acetone Alkaline detergents in liquid or powder form Bicarbonate
Tar, rubber, shoe polish, paint, graffiti, wax, resins, marker pen, nail varnish	Organic solvents: alcohol, turpentine, acetone
Coffee, ice cream, nicotine, wine	Alkaline detergents in liquid or powder form
Lime, cement, beer, metal deposits, soft drinks, fruit juices	Diluted acids: vinegar, hydrochloric acid
Glue, chewing gum, tire or shoe rubber	Organic solvents: alcohol, turpentine, acetone Diluted acids: vinegar, hydrochloric acid
Blood, mercromina, iodine	Oxidant: oxygenated water

All the products shown in the table can easily be found in ordinary household stores and shopping centers.

Special Recommendations for Polished Porcelains:
On some polished surfaces, the presence of an 'oily' film can be observed due to the 'stain-resistant' treatment applied to the surface of the tiles during the manufacturing process. Once all the material has been laid and the remains of the cement and any setting material have been removed, if this film is still visible, we recommend cleaning the surface with dry cleaning products (detergents in powder form) and, once this fine protective film has been eliminated, clean the tiles as indicated above. In extreme lighting conditions, light reflections may occur due to the high degree of brightness and the characteristics of the product.

We recommend cleaning all stains immediately.

Roca | Tile