AR SHELVING LIMITED WARRANTY

AR SHELVING INC.
8601 Six Forks Road, Suite 400
Raleigh, NC 27615

2-Year Limited Warranty for End Users

WHAT IS COVERED

AR SHELVING warrants to the original end-user purchaser that its shelving units will be free from defects in material and workmanship under normal use for a period of **two (2) years** from the date of purchase. This warranty covers:

- Defects in **steel material or welding**.
- **Manufacturing defects** affecting structural integrity under proper use.

WHAT IS NOT COVERED

This warranty does **not** cover:

- Damage from **misuse, abuse, improper installation, or overloading**.
- **Normal wear and tear**, including scratches, dents, or fading.
- Damage caused by **exposure to corrosive chemicals, extreme temperatures, or outdoor conditions**.
- Shelving that has been **modified, altered, or repaired by unauthorized personnel**.
- **Incidental, consequential, or punitive damages** (including lost profits or business interruption).

HOW TO MAKE A CLAIM

To submit a warranty claim, please:

1. **Email** us at info@ar-shelving.com with:
    - Proof of purchase (receipt/invoice).
    - Photos/videos of the defect.
    - A brief description of the issue.
2. Upon verification, AR SHELVING will, at its discretion:
    - Provide **replacement parts or a full unit**.
    - Arrange for **repair at no additional cost**.

LIMITATIONS

- This warranty applies only to the **original purchaser** and is **non-transferable**.
- Warranty service must be performed by AR SHELVING or an authorized representative.
- This warranty gives you specific legal rights, and you may also have other rights under state law.

For questions, contact: info@ar-shelving.com