



Dear SABA Customers

SABA is dedicated to continuous improvement and innovation in commercial refrigeration. We strive to stay at the forefront of technology and design, offering cutting-edge solutions that enhance the performance and sustainability of our products. Our team is driven by a passion for creating refrigeration systems that not only meet but exceed the expectations of our customers. At SABA, we understand that our success is closely tied to the success of our customers. We are unwavering in our commitment to providing exceptional customer service, technical support, and after-sales care. Our mission is to be the go-to choice for businesses seeking top-tier commercial refrigeration solutions, backed by a company that values integrity, quality, and long-term partnerships.

Warranty and Parts Department
Phone: 863-333-4444 Ext. 2
Email: service@sabacorpusa.com

WARRANTY (Warranty valid in ONLY USA)

Warranty excludes Alaska, Hawaii, Canada, and U.S. Territories. SABA is not responsible for any warranty claims made on products sold or used outside the forty-eight states of the United States.

TWO (2) YEAR PARTS & LABOR WARRANTY ON ALL UPRIGHT REFRIGERATION

SABA warrants all new refrigerated components, the cabinet, and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by SABA and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each SABA unit. Any part, covered under this warranty, that are determined by SABA to have been defective within one (1) year of original installation or twelve (12) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by SABA. (*Installation in unstable, mobile, and enclosed area may not be considered as proper installation. Remote units are limited to a two-year parts warranty, relative only to original cabinet components. (No labor will be covered)

ADDITIONAL THREE (3) YEAR COMPRESSOR WARRANTY

In addition to the two (2) year warranty stated above, SABA warrants its compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of three (3) additional years from the date of original installation, but not to exceed five (5) years. Compressor determined by SABA to have been defective within this extended period will, at SABA's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity. The three (3) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etc.

ONE (1) YEAR PARTS & LABOR WARRANTY on Sandwich Prep Tables, Pizza Prep Tables, Under-Counter, Chef Bases, Bar Equipment, Deli Cases, Dipping Cabinet.

SABA provides a one-year warranty covering new refrigerated components, the cabinet, and all parts. This warranty covers defects in materials or workmanship under normal and proper use, installation in an indoor building, and startup in accordance with the supplied instructions. If any part is found to be defective within one year from the date of installation or twelve months after the shipment date, SABA will repair or replace the part, including labor charges. SABA warrants all new refrigerated components, the cabinet, and all parts, to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by SABA and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each SABA unit. Any part, covered under this warranty, that are by SABA to have been defective within one (1) year of original installation or twelve (12) months after shipment date from the manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by SABA. (*Installation in unstable, mobile, and enclosed area may not be considered as proper installation. Remote units are limited to a one-year parts warranty, relative only to original cabinet components. (No labor will be covered)

Additional Four (4) Year Compressor Warranty

In addition to the one (1) year warranty stated above, SABA warrants its compressor to be free from defects in both material and workmanship under normal and proper use and maintenance service for a period of four (4) additional years from the date of original installation, but not to exceed five (5) years. Compressor determined by SABA to have been defective within this extended period will, at SABA's discretion, be either repaired or replaced with a compressor or compressor parts of similar design and capacity. The four (4) year extended compressor warranty applies only to hermetically sealed parts of the compressor and does not apply to any other parts or components, including, but not limited to, cabinet, paint finish, temperature control, refrigerant, metering device, driers, motor starting equipment, fan assembly or and other electrical components, etc.

ONE (1) YEAR WARRANTY PARTS & LABOR ON ALL COOKING EQUIPMENT

SABA warrants all new gas components to be free from defects in materials or workmanship, under normal and proper use and maintenance service as specified by SABA and upon proper installation* (indoor building only) and start-up in accordance with the instruction packet supplied with each SABA unit. Any part, covered under this warranty, that are determined by SABA to have been defective within one (1) year of original installation or twelve (12) months after shipment date from manufacturer, whichever occurs first, is limited to the repair or replacement, including labor charges, of defective parts or assemblies. The labor warranty shall include standard straight time labor charges only and reasonable travel time, as determined by SABA. (*Installation in unstable, mobile, and enclosed areas may not be considered as proper installation. Remote units are limited to a one-year parts warranty, relative only to original cabinet components. No labor will be covered) Remote units are limited to a one-year parts warranty, relative only to original cabinet components. No labor will be covered)

Five (5) Year Fryer Tank Warranty

The stainless-steel fryer tank has a five (5) year limited tank warranty. If during the first year only, the tank is found to have a leak and is verified by an authorized service company, the entire fryer will be replaced. After the first year a replacement tank will be sent free of charge excluding freight and labor charges.

ADDITIONAL WARRANTY INFORMATION

All claims for parts or labor must be made directly through SABA. All claims should include model number of the unit, the serial number, proof of purchase, date of installation, and all pertinent information supporting the alleged defect. In case of compressor replacement, you must take a picture of the compressor tag. Failure to comply with warranty policies will result in voiding claims.

What is Not Covered

SABA's sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. No consequential damage. SABA is not responsible for economic loss, profit loss; or special, indirect, or consequential damages, including without limitation, losses, or damages arising from food or product spoilage regardless of whether they result from refrigeration failure. SABA assumes no liability for parts, labor, factory defects, nor any damages to units installed in non-commercial food service or residential applications. Proper ventilation (3" inches) around the unit area indoors is a necessity for the unit to function, and failure may result in termination of warranty. Avoiding installation in high humidity or dusty areas as it may cause malfunction of unit. The manufacturer is not responsible hereof; warranty is not transferable; this warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein and shall void all warranties, express or implied, including any warranty of merchantability or labor coverage for component failure or other warranty packet provided with the unit. SABA will not be held responsible for the following external factors: alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, acts of God, or improper electrical connections. SABA is not responsible for the repair or replacement of faulty or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit. Units must be plugged into their own dedicated circuit. No implied warranty of merchantability or fitness for a particular purpose; the foregoing warranties are exclusive and expressly given in lieu of all other warranties, expressed, implied or statutory. There are no warranties which extend beyond the description on the face hereof.

Non-Transferable Warranty

The warranty is not transferable and applies only to the original purchaser/user to whom the unit was delivered. Any assignment or transfer of the warranty will void it.

No Implied Warranties

There are no implied warranties of merchantability or fitness for a particular purpose. The provided warranties are exclusive and replace all other warranties, whether expressed, implied, or statutory.

Warranty Registration

All claims for parts or labor must be made directly through SABA (within 30 days) of the purchase date. Warranty and Parts Department. Phone: 863-333-4444 Ext. 2 and/or email: service@sabacorpusa.com.

Geographic Limitations

The warranty coverage is applicable only to the United States (excluding Alaska, Hawaii, Canada and U.S. Territories). SABA is not responsible for warranty claims made on products sold or used outside these regions.

Warranty Claims

All claims for parts or labor must be made directly through SABA. All claims should include model number of the unit, the serial number, proof of purchase, date of installation, and all pertinent information supporting the alleged defect. In case of compressor replacement, you must take a picture of the compressor tag. Failure to comply with warranty policies will result in voiding claims.

No consequential damages

SABA is not responsible for economic loss; profit loss; or special, indirect, or consequential damages, including without limitation, losses, or damages arising from food or product spoilage regardless of whether they result from SABA equipment failure. Proper ventilation (6" inches) around the unit area indoors is a necessity for the unit to function, and failure to properly install unit by certified gas technician may result in termination of warranty. Avoiding installation in high humidity or dusty areas as it may cause malfunction of unit. SABA units are not intended for non-commercial nor residential use, voiding all warranty claims. manufacturer is not responsible hereof.

Warranty is NOT Transferable

This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein and shall void all warranties, express or implied, including any warranty of merchantability or labor coverage for component failure or other the warranty packet provided with the unit.

Alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, acts of God, or improper electrical connection

SABA is not responsible for the repair or replacement of any parts that are determined to have been subjected after the date of manufacture to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or acts of God. SABA is not responsible for the repair or replacement of faulty or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit.

No implied warranty of merchantability or fitness for a particular purpose; the foregoing warranties are exclusive and expressly given in lieu of all other warranties, expressed, implied or statutory. There are no warranties, which extend beyond the description on the face hereof.