

mirainbarrel

Our Warranty / Return Policy

All of our rain barrels and rain barrel stands come with a lifetime warranty against defects and free returns. This includes holes, gouges, cracked lids and barrels, missing spigots, and any other significant damage to barrel making it unusable. We ask all customers who are seeking a return to send us pictures as the first step to start the return process.

If the spigot is missing the first step is to use a spigot repair kit we send out free of charge. This is available to all customers as a courtesy. If the spigot issue isn't resolved we will send a replacement rain barrel free of charge, no need to send back the other damaged barrel usually we allow you to keep it and re-purpose or recycle it!

If you have parts missing from your order we will send them out free of charge.

Our return policy for all of our other products is basically the same, if it doesn't function as described, we'll take it back no questions ask. All other issues send to us via the email below.

Send all questions about returns to: Sales@mirainbarrel.com

A mirainbarrel team member will reach out with a response to your return claim within 24-48 hours.