nature bath

506 Twin Oaks Drive Johnson City, TN 37601

SOAKING SERIES Installation Instructions

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 Installer: Please record the following information and give this manual to the bath owner.

 Dealer Name:
 Model Name:

 Serial Number:
 Date of Manufacture:

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ATTENTION INSTALLER: SAVE THESE INSTRUCTIONS GIVE THIS MANUAL TO THE BATH OWNER. CONTAINS IMPORTANT SAFETY INSTRUCTIONS PERTAINING TO RISK OF INJURY TO PERSONS READ AND FOLLOW ALL INSTRUCTIONS

WARNING: Risk of accidental injury or drowning. Do not permit children to use this bath unless they are closely supervised by a responsible adult at all times. Never leave a full bath unattended.

WARNING: PROLONGED IMMERSION IN HOT WATER MAY INDUCE HYPERTHERMIA! Water temperature should never exceed 104° F. Soaking for up to 30 minutes in water temperatures between 100° F and 104° F is considered safe for a healthy adult. Warmer water and increased exposure times increases the risk of Hyperthermia, which can be fatal. Water temperature should not exceed 100° F for young children when exposure times exceed 10 minutes. Hyperthermia may cause an inability to perceive heat, physical inability to exit the bath, inability to recognize impending hazard, inability to recognize the need to exit the bath, and unconsciousness resulting in danger of drowning. Symptoms of Hyperthermia include nausea, dizziness and fainting.

<u>WARNING</u>: Risk of accidental injury or drowning. Never use this bath while under the influence of alcohol, anticoagulant, stimulants, antihistamines, vasconstrictors, vasodilators, hypnotics, narcotics, or tranquilizers.



<u>CAUTION:</u> To avoid injury, exercise care when entering or exiting this bath. **<u>CAUTION:</u>** To avoid risk of scalding skin, check water temperature before entering bath and adjust as necessary.

IMPORTANT!: Signature Baths are intended for indoor use only with installation in accordance with all instructions in this book.

IMPORTANT!: To reduce the risk of personal injury and discoloration of the acrylic surface, water temperatures from the inlet should not exceed 140° F. Use supply lines suitable for 167° F, including the temperature rating of supply conductors to be used.



IMPORTANT!: Do not drop or insert any object into any opening. **IMPORTANT!:** Do not use attachments or accessories not recommended by Signature Bath.

IMPORTANTI: When required by local codes, install a RPZ (reduced pressure zone) back flow prevention device to each faucet supply line. IMPORTANTI: Unauthorized modification may cause unsafe operation and poor performance.

Installation of your Signature Bath requires a working knowledge of construction, plumbing and electrical installation. The owner/ installer bears all responsibility to comply with all state and local codes when installing this product. For optimal enjoyment and satisfaction, Signature Bath recommends installation and servicing be performed by qualified, licensed professionals in compliance with State and Local Codes. Walls and floors should be fire safe. Problems resulting from improper installation are not covered under the warranty.

This bath does not require support in excess of other baths of the same size, weight and gallon capacity. Signature Bath has obtained applicable code listings available on a national basis that are generally available for products of this type. It is the responsibility of the owner/installer to determine specific local code compliance prior to installation. Signature Bath does not warrant or represent and is not responsible for any code compliance. Product specifications are subject to change from time to time at the manufacturer's discretion without notice.

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!!ATTENTION INSTALLER!!



Before taking the bath indoors for installation, thoroughly inspect bath for:

• <u>Shipping Damage:</u> Report shipping damage to the carrier immediately. DO NOT INSTALL A DAMAGED BATH. Signature Bath is not responsible for damage that occurred during transit.

<u>Factory Defect</u>: Manufacturing defects must be reported to Signature Bath before installation.
 Defects or damage claimed after installation are not covered under the warranty.

• <u>Measurement Variances</u>: Each Signature Bath is hand crafted which may result in slight variations during the manufacturing process. The manufacturer recommends measuring the bath to determine actual cut-out dimensions. Signature Bath is not responsible for preparatory materials or labor costs associated with variations in the manufacturing process.

This bath must be tested for operation and leaks prior to placement and enclosure. Failure to do so will void the warranty. Signature Baths are water tested at the manufacturing facility and found to be fully operational and leak-free prior to shipping. Freight, handling and site exposure may adversely affect the bath's condition. It is the responsibility of the installer to inspect the bath shell and components for defects and to test the bath prior to installation. This bath is intended for indoor use only and is warranted for indoor installation in a climate controlled environment only.

TESTING YOUR BATH:

- 1. To protect the bath, lay a clean heavy drop cloth on a flat surface where the bath can be drained easily after testing, like a driveway.
- 2. Remove the packing materials being careful not to scratch or damage the surface. Inspect the bath to make sure the model, color and features in the bath received match the bath that was ordered exactly.
- 3. Carefully place the bath on the drop cloth. Do not use the plumbing harness or electrical components to lift the bath.
- 4. Seal the drain with tape.
- 5. Fill the bath until the water level is approximately 1/2 full and allow bath to stand for five minutes.
- 6. Check for leaks by examining the area underneath and surrounding the bath.

Do not install the bath if it leaks. Follow the troubleshooting steps or call Signature Bath Customer Care at 844-894-6659 for assistance. Signature Bath is not responsible for leaks claimed after the bath is installed or any costs associated with damage caused by a leak, removal or reinstallation of the bath, loss of materials or labor charges.

4 Do not store the bath in temperatures below 32° F. To prevent scratching, chipping and other damage during construction and installation. the bath should be stored in the box until it is installed. During construction, a protective cover should be placed on the bath. Do not store materials or place heavy objects in the bath. Do not stand in the bath. Damage that occurs on the job site can often be repaired at the owner's expense but is not covered under the manufacturer's warranty.

INSTALLATION NOTES

Bath Enclosure Notes

Installation must be made in compliance with state and local codes at the time of installation.

Plumbing Notes

Installation and connections must be made in compliance with UPC and local plumbing codes in place at the time of installation. A plumber should install the drain, overflow and other fixtures not included with the purchase of a Signature Bath following their manufacturer's instructions. Inspect for leaks prior to installing the bath enclosure.

Site Preparation Notes

Your Signature Bath must be installed on a level sub-floor that can support the combined weight of the bath, the water and the bathers. The full bottom of the bath must be on a level surface. The sub-floor should be inspected and repaired prior to installation of the bath if necessary. The manufacturer recommends sealing the sub-floor prior to installing the bath to reduce the risk of water damage.

Framing Notes:

Do not begin building any structure until the bath arrives. Measure the bath when it arrives to determine the measurements for the structure. Because Signature Baths are handcrafted, the actual dimensions may differ slightly from the manufacturer's published specifications. The framing must include unrestricted access to components. Signature Bath will not authorize service if access is restricted. Access from a crawl space is considered restricted and may result in denial of warranty claims.

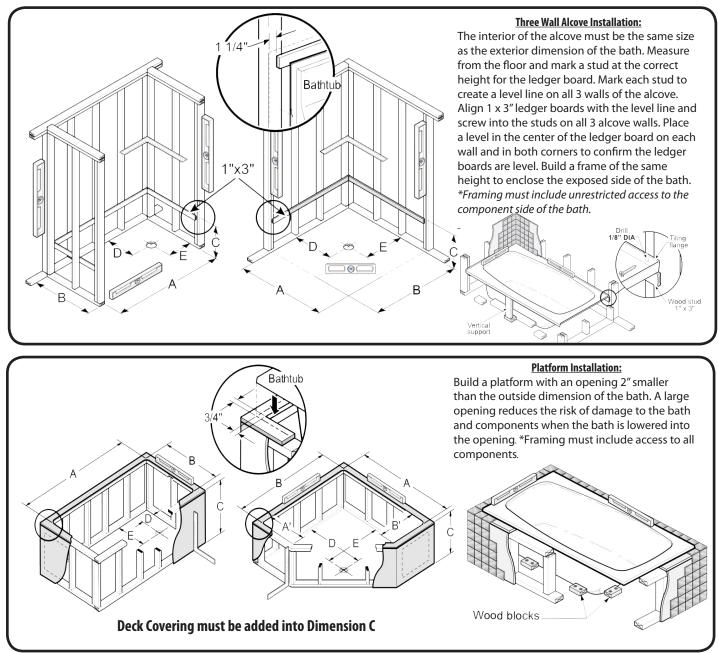
The GFCI is not included with the bath. The circuit must be a (3) three-wire circuit hard wired from the main power supply. Install the outlet on the stud wall at least 4" above the floor. Your bath is equipped with a 36" cord with a grounded plug on the pump. Do not remove the grounding pin or alter the cord in any way.

Important: Unauthorized modification may cause unsafe operation and poor performance. Making modifications may adversely affect performance and make operation unsafe. Signature Bath shall not be liable under its warranty of otherwise for personal injury or damage that is the result of unauthorized modification.

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FRAMING THE BATH

For proper drainage and stability, your Signature bath must be level and the full bottom of the full bath be seated firmly on the subfloor. If the sub-floor requires leveling, measurements must be adjusted to include clearance for mortar between the floor and the bottom of the bath. The rim of the bath will not support weight.



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INSTALLING THE HARDWARE

Following the manufacturer's instructions for each, install the drain kit, faucet and flange (each purchased separately). Signature bath recommends that a qualified plumber install all hardware.

PREPARING THE SUB- FLOOR

To assure it drains properly and the weight is evenly distributed on the bottom, your bath must be installed on a level floor. If the

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floor is level, proceed with the installation. If the floor is not level, the full bottom of the bath must be seated in mortar. Following the manufacturer's instructions, prepare and spread an even layer of mortar between the sub-floor and the full bottom of the bath. With the drain in the bath aligned with the drain in the floor, being careful not to damage the bath or the components, put the bath in place. Gently shift the bath until the bedding flattens to support the full bottom of the bath and the bath lip rests on the ledger board or platform frame. Place a level from front to back and side to side to confirm the bath is level. Do not apply weight to the rim or bottom of the bath and do not fill the bath until the bedding has hardened completely. The enclosure can be insulated and when the bedding is dry. Keep insulation at least 8" from the components to prevent overheating.

PLUMBING CONNECTIONS

Important: Risk of damage to bath bottom and sub-floor. It is the installer's responsibility to ensure watertight seal on installed connections.

Important: Proper installation of the hardware and compliance with codes is the responsibility of the installer. Signature Bath does not warrant connections of water supply fittings and lines, fill systems, or drain/overflow systems and is not responsible for damage to the bath that occurs during installation.

Connect the supply lines. Close the bath drain, turn on hot and cold water, check supply lines for leaks as bath fills. Turn the water off when the bath is filled approximately halfway. Let stand for 10 minutes and check for leaks as the bath drains.

FINISH WALL AND INSTALL BATH ENCLOSURE:

With the drain plugged and the bath surface protected, follow the manufacturer's instructions to mount flanges, cover framing with wallboard, install wall finishing treatments and bath enclosure, seal the space between the bath and the walls, floors, platforms and enclosures.

CLEANING AFTER INSTALLATION

- To prevent clogging the drain, remove debris and wallboard dust before rinsing your bath.
- Remove large plaster spills with a plastic edge. Metal will scratch the surface.
- Small spots can be removed by rubbing with a soft, damp cloth.
- Paint and other difficult stains that are not water soluble can be removed with paint thinner, rubbing alcohol or turpentine.
- Minor scratches that do not penetrate the surface can be removed with a light sanding with 600 grit wet/dry sandpaper.
- Buff area with automotive buffing compound followed by automotive paste wax.
- Major scratches and gouges require refinishing. Contact your dealer for special instruction.

OPERATING INSTRUCTIONS

DANGER: Risk of accidental injury or drowning. Do not permit children to use this bath unless they are closely supervised by a

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responsible adult at all times. Never leave a full bath unattended.

WARNING: The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia. Never use this bath while under the influence of alcohol, anticoagulant, stimulants, antihistamines, vasconstrictors, vasodilators, hypnotics, narcotics, or tranquilizers.

WARNING: Risk of fetal injury. Water temperatures exceeding 100° F can increase the potential of fetal damage during early pregnancy.



WARNING: PROLONGED IMMERSION IN HOT WATER MAY INDUCE HYPERTHERMIA! Water temperature should never exceed 104° F. Soaking for up to 30 minutes in water temperatures between 100° F and 104° F is considered safe for a healthy adult. Warmer water and increased exposure times increases the risk of Hyperthermia, which can be fatal. Water temperature should not exceed 100° F for young children when exposure times exceed 10 minutes. Hyperthermia may cause an inability to perceive heat, physical inability to exit the bath, inability to recognize impending hazard, inability to recognize the need to exit the bath, and unconsciousness resulting in danger of drowning. Symptoms of Hyperthermia include nausea, dizziness, lethargy and fainting.

WARNING: To avoid injury, exercise care when entering or exiting this bath.

CAUTION: To avoid risk of scalding skin, check water temperature before entering bath and adjust as necessary.

Using Your Signature Bath

- Filling your Bath: Close drain plug and turn water on. Until you become familiar with your bath and know the correct water level, do not
 fill it more than half full until you are in the bath. Once you're comfortably seated, continue filling until the water level is no more than 2"
 from the overflow.
- Draining your Bath: When you have finished bathing, remove the drain plug allow all water to drain from the bath.

CLEANING FOR YOUR SIGNATURE BATH

- After each use, clear hair and lint from the suction cover and rinse your bath well.
- · Clean frequently with a soft cloth and mild liquid detergent mixed with warm water. Rinse well after cleaning.

CARING FOR YOUR SIGNATURE BATH

- Do not use oil based additives in your Signature Bath.
- The bath should be drained after each use. Each bather should use fresh water.
- Certain cleaning products will permanently damage the bath surface. Read the product label carefully before use to be certain it specifically says it's safe for acrylic surfaces. Never use scouring pads, harsh or abrasive chemicals, aerosol sprays marketed to clean sinks, baths and tile, disinfectant sprays or ammonia based cleaning products that are commonly used to clean windows on your Signature Bath.
- Avoid contact with nail polish, nail polish remover, lacquer thinners, gasoline, and certain oils like pine.
- Minor scratches that do not penetrate the surface can be removed with a light sanding with 600 grit wet/dry sandpaper. Buff area with
 automotive buffing compound followed by automotive paste wax. Do not wax areas where you stand
- Major scratches and gouges require refinishing. Contact your dealer for special instruction.
- Do not use bath mats in your Signature Bath.

SAVE THESE INSTRUCTIONS CONTAINS IMPORTANT SAFETY INSTRUCTIONS PERTAINING TO RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS READ AND FOLLOW ALL INSTRUCTIONS

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SIGNATURE BATH MANUFACTURER'S LIMITED WARRANTY for Soaking Baths

WARRANTY COVERAGE

Throughout this document, Signature Bath shall be referred to as the "MANUFACTURER". The following expressed limited lifetime warranty is given to the original consumer of a Luxury or Luxury Plus Series Signature Bath purchased for personal or single family residential use. Any commercial applications are excluded from all warranties. Repair or replacement of the bath or any components is at the MANUFACTURER'S discretion in accordance with the following terms and conditions.

10 YEAR WARRANTY FOR BATH SURFACE

The MANUFACTURER warrants the tub shell against fading and cracking due to defects in materials and workmanship for a period of TEN (10) years from the date of purchase. This warranty is for the parts only and excludes labor charges.

1 YEAR LIMITED LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS

All factory installed components are covered under the labor warranty against failure due to defects in materials and workmanship. Labor is described as the work completed by a technician. MANUFACTURER will be responsible for the costs associated with labor for all warranty repairs for ONE (1) Year from the original consumer's date of purchase, but not more than TWO (2) Years from the date of manufacture.

Replacement parts are subject to availability and may differ slightly from those originally supplied. The MANUFACTURER cannot guarantee parts currently in use will be available in the future. Changes in materials, parts or specifications are not valid reasons for product refusal or replacement under the warranty. Display models are excluded from this warranty. This warranty begins on the original consumer's date of purchase.

WARRANTY PROCEDURE

The MANUFACTURER relies upon the consumer and technician to assist with filing of warranty claims and to help work toward customer satisfaction. To file a warranty claim, please call Signature Bath Customer Care at 844-894-6659 and be prepared to provide the following information when you call:

* Signature Bath Model	* Name & Address	* Serial Number	* Phone number	
* Date of Purchase	*Dealer Name	*Thorough Description Problem	*Pictures of the Defect	

Upon receipt of all of the requested information, Customer Care will evaluate the claim and determine how the claim will be resolved. If you have any questions concerning a claim, you should call Signature Bath Customer Care at 844-894-6659 for assistance.

Repairs will not be made without the pre-authorized consent of the MANUFACTURER. Consumers must notify the MANUFACTURER of any malfunction or defect within 10 days of discovery. The Manufacturer reserves the right to inspect the defect or malfunction, Repair or replacement is at the MANUFACTURER'S sole discretion. In all situations, a repair is considered the appropriate course of action. Technicians who perform inspections and/or repairs are not employees, representatives, or agents of the MANUFACTURER and as such, the MANUFACTURER is not bound by their words or actions. If the bath cannot be repaired, the consumer is responsible for all costs associated with the removal, delivery and installation of the replacement and will not be covered by the MANUFACTURER under any circumstance. It is the responsibility of the consumer to ensure the Bath is accessible for repairs. If parts are required for repair, MANUFACTURER is not responsible for the cost of shipping of parts under the terms of this warranty agreement. The MANUFACTURER is not responsible for delays caused by failure to submit all of the information in a timely manner.

RESPONSIBILITIES

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- The installer or consumer is responsible for knowing local code requirements and notifying the installer or consumer of those requirements at the time of purchase. The MANUFACTURER is not responsible for modifications or the costs to modify the Bath to obtain city, county or state code approval.
- The installer or building contractor acting on behalf of the consumer is responsible inspecting the Bath and ensuring it is free from defects or damage at the time of delivery. If a defect or damage is found, the unit cannot be installed. The MANUFACTURER is not responsible for failures or damage that could have been discovered, repaired or avoided if the Bath had been properly inspected and tested by filling with water prior to installation. Damage that occurs during installation is the responsibility of the installer or building contractor. Damage that occurs after installation is the responsibility of the consumer.
- Damage that occurs during transit is the responsibility of the carrier. The consumer or installer must remove the packing materials and inspect the Bath for damage at the time of delivery. If damage is discovered, delivery of the Bath must be refused and a replacement will be sent at no additional charge. The MANUFACTURER is not responsible for damage that should have been discovered during inspection at the time of delivery.
- Failure of the optional components and accessories is the sole responsibility of the original manufacturer except as provided in this warranty. Replacement parts are the responsibility of the original manufacturer.

LIMITATIONS

The MANUFACTURER'S warranty does not cover defects, damage or failure caused by common carriers, installers, users or any other people, pets, rodents, without limitation from failure to exercise reasonable care, mishandling, negligence, improper installation, damage resulting from any modifications including modifications required to meet code, materials supplied by the installer or third parties, connections made by the installer, improper electrical connections, incorrect voltage, misuse, abuse, lack of required routine maintenance, operation at below minimum water level or incorrect water temperatures, use of abrasive or other harmful cleaners, failure to follow MANUFACTURER'S recommendations and instructions, Acts of God, such as lightning, flooding, earthquakes, tornadoes, etc.

The MANUFACTURER will not be responsible for incidental or consequential damages or losses (damage to floors, floor coverings, ceilings, walls, loss of use, clean up) from any cause including its own negligence with respect to or resulting from parts damaged by exposure to pool or spa chemicals, hard water, optional equipment not made by the MANUFACTURER, Baths used on display, or defects that should have been prior to installation. This warranty does not include labor, transportation, any costs associated with removal, delivery and installation of a replacement Bath, costs associated with obtaining access to make repairs, loss of use damages including, sales, profit or any sales advantage of any kind under any circumstances. Warranty coverage is void if Bath is not water tested or inspected prior to final installation. Warranty coverage is terminated if any addition, deletion or modification of any kind has been made to the Bath or any component.

EXCLUSION OF IMPLIED WARRANTIES

No one has the authorization to add, take away, or make any promise of performance, fitness for a particular purpose, imply warranties of merchantability, or make any representation not included in the MANUFACTURER'S warranties that accompany each Signature Bath. There are no additional warranties, express or implied, which extend beyond the terms of this written warranty. NOTICE: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty stipulates, and purchaser agrees, that any disputes that arise shall be governed by the laws in the State of Tennessee which is the appropriate forum and venue for resolution. There are no warranties applicable to Signature Bath products except as expressly stated herein or as implied by applicable state and federal laws. The MANUFACTURER will not be responsible for any statements or representations made in any form that go beyond, are broader than, or inconsistent with any authorized literature or specifications furnished by the MANUFACTURER. Some states do no allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so the above limitations may not apply to you.

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