

BOCCHI

Homeowner's Guide

- Fireclay Products
- Faucets

Thank You for Choosing BOCCHI

Thank you for choosing BOCCHI. By doing so, you will enjoy the outstanding quality and durability of your new BOCCHI product for many years to come. All information in this guide is based upon the latest product information available at the time of publication. At BOCCHI, we strive to fulfill our mission of improving the level of gracious living for each person who is touched by our products and services. We reserve the right to make changes in product characteristics, packaging, or availability at any time without notice.

Please take a few minutes to review this guide. Pay special attention to the care and cleaning instructions.

General Care and Cleaning Tips for BOCCHI Fireclay Products

For best results, keep the following in mind when caring for your new product:

- ▶ Always test your cleaning solution on an inconspicuous area before applying to the entire surface.
- ▶ Wipe surfaces clean and rinse completely with water immediately after applying cleaner. Rinse and dry any overspray that lands on nearby surfaces.
- ▶ Do not allow cleaners to soak on surfaces.
- ▶ Use a soft, dampened sponge or cloth. Never use an abrasive material such as a brush or scouring pad to clean surfaces.

Care and Cleaning Tips for BOCCHI Fine Fireclay Kitchen Sinks

- ▶ Rinse thoroughly and use a soft cloth to wipe the product dry after each use.
- ▶ Soft abrasive cleaners may be used when necessary to clean BOCCHI fireclay products. Strong abrasive cleaners will scratch and dull the surface.
- ▶ Do not store open containers of cleaners or chemicals such as acids, bleach, sodium chloride, lye, toilet bowl cleaner, drain cleaner, or hard water stain removal products under your sink.

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Bocchi cannot guarantee the effectiveness of the formulas mentioned.

BOCCHI kitchen sink accessories, including bottom bowl racks, wire rinse baskets, cutting boards and colanders will help to protect the surface of your sink.

Cleaning Products to Consider

- ▶ Fantastik Antibacterial Heavy Duty
- ▶ Formula 409 Antibacterial All Purpose
- ▶ Green Works All-Purpose
- ▶ Mrs. Meyer's Cleaning Products--*diluted according to directions if in concentrate*
- ▶ Soft Scrub Lemon Cleanser

For rust removal

- ▶ Bar Keepers Friend--*also recommended for scuff marks and stubborn stains*
- ▶ Super Iron Out Rust Stain Remover

Care & Cleaning Tips for Chrome and Other Finish Metal Surfaces

- ▶ Do not use cleaners containing ammonia, bleach or acid.
- ▶ Rinse thoroughly and use a soft cloth to wipe the product dry after each use.
- ▶ The Oil-Rubbed Bronze finish should be cleaned only with Windex Original.

Success with cleaners and procedures is dependent upon such factors as the hardness and temperature of the water, using exact measurements of ingredients, changes in cleaning formulas and the condition of the product being cleaned. Since there are variations within these factors, Bocchi cannot guarantee the effectiveness of the formulas mentioned.

The ideal cleaning technique is to always blot dry any water from metal surfaces. Allowing water to evaporate on metal will form water deposits. It is important to use a dabbing action to dry metal, not an abrasive or rubbing action. Cleaning with a damp sponge and buff drying should keep your product looking beautiful.

Products to Consider

- ▶ Clorox Disinfecting Bathroom Cleaner
- ▶ Fantastik Antibacterial Heavy Duty
- ▶ Green Works All-Purpose
- ▶ Green Works Glass Cleaner
- ▶ Windex Original

Lifetime Limited Warranty for BOCCHI Fireclay Products

BOCCHI warrants its fireclay kitchen and bathroom products manufactured after 2012, to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies only to BOCCHI fireclay kitchen and bathroom products installed in the United States of America, Canada or Mexico (North America). If a defect is found in normal residential use, BOCCHI will, at its election, repair, replace or make appropriate adjustment. Damage caused by accident, misuse, or abuse, such as dents and scratches after installation, is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to BOCCHI with all warranty claims. BOCCHI is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of BOCCHI exceed the purchase price of the product.

If the fireclay kitchen or bathroom product is used commercially or is installed outside of North America, BOCCHI Co. warrants the fireclay sink to be free from defects in material and workmanship for one (1) year from the date the product is installed, with all other terms of this warranty applying except duration. All other components other than the fireclay sink component carry BOCCHI's one-year limited warranty unless otherwise specified.

If you believe that you have a warranty claim, contact your Dealer, Plumbing Contractor, Home Center or E-tailer, or write to BOCCHI at: BOCCHI Co., Attn.: Customer Care Center, 6590 Shiloh Rd. East, STE D, Alpharetta, GA 30005, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, and the date the product was purchased and from whom the product was purchased. Also include your original invoice.

BOCCHI CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BOCCHI AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/ province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company or the consumer.

This is BOCCHI's exclusive written warranty.

BOCCHI USA

6590 Shiloh Rd. East, STE D
Alpharetta, GA 30005

T. 877-565-2221
info@bocchiusa.com

Lifetime Limited Warranty for BOCCHI Faucets

BOCCHI warrants all aspects of the faucet or accessories ("Faucet"), (except non-chrome finishes) to be free of defects in material and workmanship during normal residential use for as long as the original consumer purchaser owns his or her home. This warranty applies only to BOCCHI faucets installed in North America. If a defect is found in normal residential use, BOCCHI will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty*. BOCCHI is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of BOCCHI exceed the purchase price of the faucet.

If the Faucet is used commercially, or is installed outside of North America, or if the finish is Brushed Nickel (BN), Stainless Steel (SS) or Oil Rubbed Bronze (ORB) finish, BOCCHI warrants the faucet to be free from defects in material and workmanship for one (1) year from the date the product is installed, under BOCCHI's standard one-year limited warranty.

If you believe that you have a warranty claim, contact your Dealer, Plumbing Contractor, Home Center or E-tailer, or write to BOCCHI at: BOCCHI Co., Attn.: Customer Care Center, 6590 Shiloh Rd. East, STE D, Alpharetta, GA 30005, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, and the date the product was purchased and from whom the product was purchased. Also include your original invoice.

BOCCHI CO. AND/OR SELLER ARE PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BOCCHI AND/OR SELLER DISCLAIMS ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/ province. This warranty is to the original consumer purchaser only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company or the consumer.

This is BOCCHI's exclusive written warranty.

*DO NOT use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome. This will void the warranty.