

Limited Warranty - Furniture

Thank you for purchasing this beautiful outdoor patio furniture. All products are warranted to be free from defect in materials and workmanship. This limited warranty is only valid to the original purchaser from the date of purchase from an authorized dealer.

Aluminum Frame Warranty:

Three Years – Residential Use: If the aluminum frame fails structurally within three years during normal use from the original date of purchase, after inspection, if it is verified that the unit was defective in material or workmanship during the warranty period, then an authorized agent will repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This warranty reserves the right to substitute a similar style or finish at manufacturer's option. If the model is no longer available, or cannot be repaired effectively, we reserve the right to substitute items of our choice similar in style and quantity. The replacement shall be on the individual item or items not on the complete collection or setting. This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. In no event shall the manufacturer's responsibility exceed the value of the replacement product.

Steel Frame Warranty:

One Year – Residential Use: If the steel frame fails structurally within one year during normal use from the original date of purchase, after inspection, if it is verified that the unit was defective in material or workmanship during the warranty period, then an authorized agent will, at its option, repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This warranty reserves the right to substitute a similar style or finish at manufacturer's option. If the model is no longer available, or cannot be repaired effectively, we reserve the right to substitute items of our choice similar in style and quantity. The replacement shall be on the individual item or items not on the complete collection or setting. This warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. In no event shall the manufacturer's responsibility exceed the value of the replacement product.

Cushion/Pillow & Fabric Warranty:

One Year – Residential Use: All fabric cushions are warranted for a period of one (1) year against seams tearing or separating. If fabric on a cushion or sling product separates along the seams within one year from the original date of purchase, manufacturer will repair, or replace the fabric in the original color and pattern whenever possible, at the manufacturer's discretion at no charge to the original purchaser with proof of purchase. Manufacturer reserves the right to substitute a similar style at manufacturer's option. The replacement shall be on the individual item or items not on the complete collection or setting. Any installation charges are the sole responsibility of the original purchaser. Pillows are warranted to be free of defects in materials and workmanship at time of purchase when they are taken out of the carton. NOTE: Do not machine wash or dry cushions or pillows. This will void the warranty.

Resin Wicker Warranty:

One Year – Residential Use: If the wicker weave separates or tears within one year from the original date of purchase, an authorized agent will repair or replace the frame in the original finish and style whenever possible at the manufacturer's discretion at no charge to the original purchaser. This warranty reserves the right to substitute a similar style or finish at manufacturer's option. The replacement shall be on the individual item or items not on the complete collection or setting. Fading or discolorations resulting from exposure to the elements, chemicals or from spills are not covered.

Finish Warranty:

One Year – The finish is warranted against blistering, peeling, or cracking for a period of one (1) year provided the finish has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to either harsh elements or chemicals is not covered. Due to unique nature of hand-applied finishes, fading and wearing of hand-applied finishes are not included in this warranty.

Glass Warranty:

Out of Box – Glass warranty is out of the box at the time of purchase or within 30 days from the date of purchase.

Warranty Exclusions:

This warranty excludes the following – Acts of nature, (i.e. wind, fire, freeze), damage caused by improper assembly, failure to follow general care and maintenance guidelines, accident, disaster, misuse, abuse, negligence and commercial use; dis-coloration or fading of the finish or fabric as a result of exposure to the elements; scratches and chips due to normal wear and tear; furniture sold as a display, on clearance, or other as-is condition, freight damage; loss of time and/or convenience, money, travel, packaging, or other inconsequential damages. Also excluded are purchased or replacement parts, plastics, normal fading, staining or discoloration of furniture, repairs, or modifications by consumer. Lack of original receipt will also void warranty. The manufacturer reserves the right to substitute similar product of same quality if model in question is no longer in production or available. **Important: This warranty only applies to furniture used in a residential setting. Use of furniture in any commercial setting or application will VOID the warranty.**