

RAIN HARVESTING

by Blue Mountain Co

Product Warranty

Warranty

Subject to the terms below, Rain Harvesting Pty Ltd (ABN 11 113 300 093) (**Company**) warrants that: All Rain Harvesting products (Product) have a minimum life of 12 months from the date of installation.

Who may claim under warranty

This warranty is given to the original purchaser and any end consumer of the Product (**Claimant**).

How we honour our warranty

In the event of a claim covered by the warranty, the Company will, at its election, either repair or replace the defective Product, at its own cost.

Exclusions

This warranty does not cover Product failure, Product malfunction, and any damages attributable to: (1) improper installation of the Product, (2) failure to abide by the Company's installation guidelines, (3) deliberate damage, (4) use of the Product beyond normal use, or in an application not recommended by the Company installation guidelines or local building codes.

The Company will not be liable for injury to persons or damage to property or for any consequential loss or damage arising from the use or failure of the Product beyond the Company's control, otherwise than as expressly set out in this document.

How to make a warranty claim

Claims must be received by the Company at the address below within the warranty period specified above. The Company will be entitled to inspect the Product to determine the cause of the problem. The Claimant must be able to provide written proof of the date of installation of the Product.

All proven necessary and reasonable costs or expenses in making valid warranty claims under this warranty will be paid for by the Company.

To enquire how to make a claim for costs incurred in submitting a warranty claim, please contact the Company on the number below. Documentary evidence in support of such claims will be required.

Important: consumer protections

The benefits conferred by this warranty are in addition to all other rights and remedies available in law in respect to the goods and services to which it relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Company contact details

The place of business of the Company is 12 Mayneview Street, Milton QLD 4064 Australia, phone +61 (0)7 3248 9600, email info@bmco.com.au.

This warranty is effective for purchases made on or after 1 January 2012.