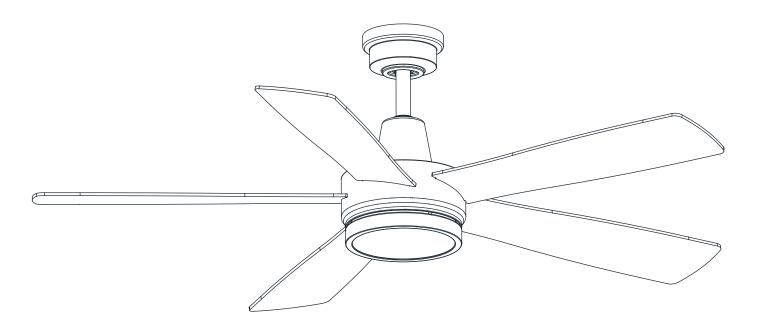
# HAMPTON BAY

### **USE AND CARE GUIDE**

### **FANELEE 54-INCH CEILING FAN**



Questions, problems, missing parts? Before returning to the store, call Hubspace Customer Service 8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday

1-877-592-5233

### HOMEDEPOT.COM/HUBSPACE



To view an instructional video on how to install this product:

- 1. Go to www.homedepot.com and enter either the Item or Model number, found in the top right corner of the cover of this instruction manual, in the search field.
- 2. Click on your product from the list of search results and click on the video link in the "Product Overview" section.

#### THANK YOU

### **Table of Contents**

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### **Safety Information**

#### READ AND SAVE THESE INSTRUCTIONS

- 1. To reduce the risk of electric shock, ensure the electricity has been turned off at the circuit breaker or fuse box before you begin.
- 2. All wiring must be in accordance with the National Electrical Code ANSI/NFPA 70-1999 and local electrical codes. Electrical installation should be performed by a qualified licensed electrician.
- The outlet box and support structure must be securely mounted and capable of reliably supporting 35 lbs (15.9 kg). Use only UL Listed outlet boxes marked "Acceptable for Fan Support of 35 lbs (15.9 kg) or less."
- 4. CAUTION: The fan must be mounted with a minimum of 7 ft. (2.1 m) clearance from the trailing edge of the blades to the floor.
- Do not operate the reversing switch while the fan blades are in motion. You must turn the fan off and stop the blades before you reverse the blade direction.
- 6. Do not place objects in the path of the blades.
- 7. To avoid personal injury or damage to the fan and other items, use caution when working around or cleaning the fan.
- 8. Electrical diagrams are for reference only. Light kits that are not packed with the fan must be UL-listed and marked suitable for use with the model fan you are installing. Switches must be UL General Use Switches. Refer to the instructions packaged with the light kits and switches for proper assembly.
- After making electrical connections, spliced conductors should be turned upward and pushed carefully up into the outlet box. The wires should be spread apart with the grounded conductor and the equipment-grounding conductor on one side of the outlet box.
- 10. All setscrews must be checked and retightened where necessary before installation.



**WARNING:** To reduce the risk of personal injury, do not bend the blade brackets (also referred to as flanges) during assembly or after installation. Do not insert objects in the path of the blades.



**WARNING:** To reduce the risk of fire or electric shock, this fan must be installed with an isolating wall switch.



**WARNING:** To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician.



WARNING: Electrical diagrams are for reference only.

Optional use of any light kit shall be UL-listed and marked suitable for use with this fan.



WARNING: To reduce the risk of fire, electric shock, or personal injury, mount to outlet box marked "Acceptable for fan support of 35 lbs. (15.9 kg) or less," and use the screws provided with the outlet box.



WARNING: To reduce the risk of fire or electric shock, this fan should only be used with fan speed control part no. MR225A manufactured by Chungear Industrial Co.,Ltd.



 ${\bf CAUTION:}\ \, {\bf To}\ \, {\bf reduce}\ \, {\bf the}\ \, {\bf risk}\ \, {\bf of}\ \, {\bf personal}\ \, {\bf injury,}\ \, {\bf use}\ \, {\bf only}\ \, {\bf the}\ \, {\bf screws}\ \, {\bf provided}\ \, {\bf with}\ \, {\bf the}\ \, {\bf outlet}\ \, {\bf box}.$ 

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- $\hfill \square$  Increase the separation between the equipment and receiver.
- □ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- □ Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment. The distance between user and products should be no less than 20 cm.

### Warranty

The supplier warrants the fan motor to be free from defects in workmanship and material present at time of shipment from the factory for a lifetime after the date of purchase by the original purchaser. The supplier warrants that the light kit, excluding any glass, to be free from defects in workmanship and material at the time of shipment from the factory for a period of three years after the date of purchase by the original purchaser. The supplier also warrants that other fan parts, excluding any glass or acrylic blades, to be free from defects in workmanship and material at the time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. We agree to correct such defects without charge or at our option replace with a comparable or superior model if the product is returned. To obtain warranty service, you must present a copy of the receipt as proof of purchase. All costs of removing and reinstalling the product are your responsibility. Damage to any part, such as by accident, misuse, improper installation, or by affixing any accessories, is not covered by this warranty. Because of varying climatic conditions this warranty does not cover any changes in brass finish, including rusting, pitting, corroding, tarnishing, or peeling. Brass finishes of this type give their longest useful life when protected from varying weather conditions. A certain amount of "wobble" is normal and should not be considered a defect. Servicing performed by unauthorized persons shall render the warranty invalid. There is no other express warranty. Hampton Bay hereby disclaims any and all warranties, including but not limited to those of merchantability and fitness for a particular purpose to the extent permitted by law. The duration of any implied warranty, which cannot be disclaimed, is limited to the time period as specified in the express warranty. Some states do not allow a limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The retailer shall not be liable for incidental, consequential, or special damages arising out of or in connection with product use or performance except as may otherwise be accorded by law. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives specific legal rights, and you may also have other rights that vary from state to state. This warranty supersedes all prior warranties. Shipping costs for any return of product as part of a claim on the warranty must be paid by the customer.

Contact the Customer Service Team at 1-877-592-5233 or visit www.HomeDepot.com/hubspace.

### **Pre-Installation**

### **SPECIFICATIONS**

| Size   | Speed  | Volts | Amps | Watts | RPM | CFM  | Net<br>Weight         | Gross<br>Weight | Cubic Feet  |
|--------|--------|-------|------|-------|-----|------|-----------------------|-----------------|-------------|
|        | Low    | 120   | 0.20 | 8     | 50  | 2331 | 19.18 lbs<br>(8.7 kg) | l 198 ci        |             |
| 54 in. | Medium |       | 0.37 | 29    | 100 | 4186 |                       |                 | 1.98 cu.ft. |
|        | High   |       | 0.52 | 63    | 160 | 6050 |                       | , ,,            |             |



**NOTE:** These are approximate measures. They do not include the amps and wattage used by the light kit.



### TOOLS REQUIRED





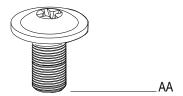
Step ladder

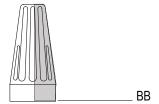
## **Pre-Installation (continued)**

### **HARDWARE INCLUDED**



**NOTE:** Hardware not shown to actual size.

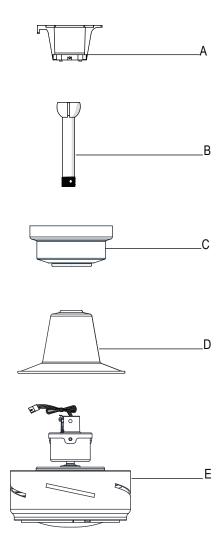


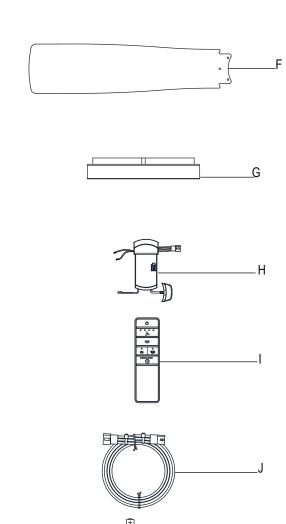


| Part | Description         | Quantity |
|------|---------------------|----------|
| AA   | Blade screws        | 16       |
| BB   | Wire connecting nut | 3        |

## **Pre-Installation (continued)**

### **PACKAGE CONTENTS**





| Part | Description                               | Quantity |
|------|---|----------|
| Α    | Slide-on mounting bracket (inside canopy) | 1        |
| В    | Ball/downrod assembly                     | 1        |
| С    | Canopy                                    | 1        |
| D    | Decorative motor collar cover             | 1        |
| E    | Fan-motor assembly                        | 1        |



**IMPORTANT:** This product and/or components are governed by one or more of the following U.S. Patents: 5,947,436; 5,988,580; 6,010,110; 6,046,416, 6,210,117 and other patents pending.

| Part | Description      | Quantity |
|------|------------------|----------|
| F    | Blade            | 5        |
| G    | Decorative shade | 1        |
| Н    | Receiver         | 1        |
| I    | Remote control   | 1        |
| J    | Lead wire        | 1        |
| K    | Battery          | 2        |

K

### **MOUNTING OPTIONS**

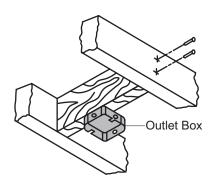


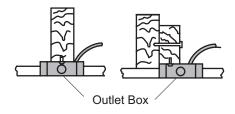
WARNING: To reduce the risk of fire, electric shock or personal injury, mount to an outlet box marked "Acceptable for fan support of 35 lbs. (15.9 kg) or less," and use the screws provided with the outlet box. An outlet box commonly used for the support of lighting fixtures may not be acceptable for fan support and may need to be replaced. If in doubt, consult a qualified electrician.

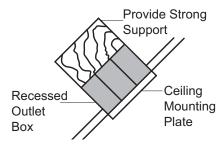
If your ceiling fan does not have an existing UL mounting box, then install one using the following instructions:

- Disconnect the power by removing the fuses or turning off the circuit breakers.
- Secure the outlet box directly to the building structure. Use the appropriate fasteners and materials. The outlet box and its bracing must be able to fully support the weight of the moving fan (at least 35 lbs.). Do not use a plastic outlet box.

The illustrations below show three different ways to mount the outlet box.

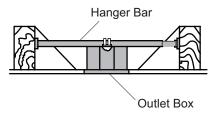








NOTE: You may need a longer downrod to maintain proper blade clearance when installing on a steep, sloped ceiling. The maximum angle allowable is 20° away from horizontal.



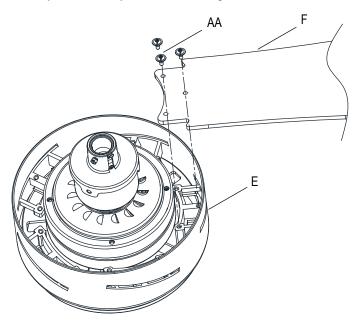
If the canopy (C) touches the ball/downrod assembly (B), then remove the decorative canopy bottom cover and turn the canopy (C) 180° before attaching the canopy (C) to the mounting plate.

To hang your fan where there is an existing fixture but no ceiling joist, you may need an installation hanger bar as shown above (available at any Home Depot store).

## **Assembly - Standard Ceiling Mount**

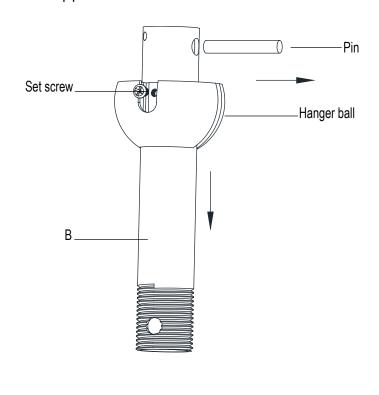
## 1 Attaching the blades

- Attach a blade (F) to the fan motor assembly (E) by inserting the blade (F) into slots in the side of the fan motor assembly (E) and aligning the three screws holes in the blade with the holes in the center flywheel and secure with screws (AA).
- $\square$  Make sure all the screws are firmly tightened.
- □ Repeat these steps for the remaining blades.



## **2** Removing the hanger ball from the downrod

□ Remove the hanger ball from the downrod (B) by loosening the set screw and removing the pin as shown in illustration. Keep parts.

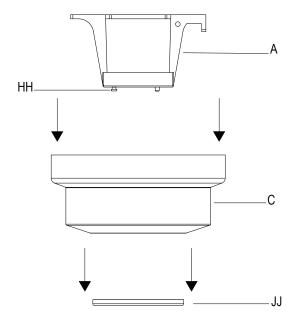


## 3 Preparing for standard mounting



**NOTE:** The magnet is pre-attached on the canopy bottom cover for you to remove and install easily.

- □ Pull off the canopy bottom cover (JJ) from the canopy (C).
- □ Loosen the two canopy screws (HH) located on the bottom of the mounting bracket (A), and turn the canopy counterclockwise to remove the mounting bracket (A) from the canopy (C).



### **Assembly - Standard Ceiling Mount (continued)**

4

### **Routing the wires**

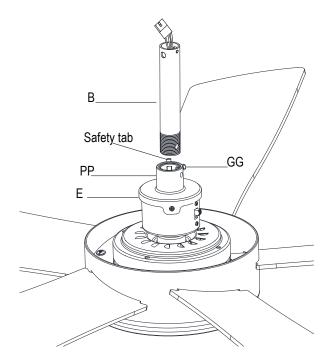


**NOTE:** This fan is equipped with a safety tab. Should the setscrew (GG) ever become loose while the fan is running in reverse, the safety tab will engage and stop the fan from falling.



NOTE: Place the fan on a soft surface, like a carpet or a towel, to protect the LED module while attaching the downrod.

- □ Route the wires exiting the top of the fan motor assembly (E) through the downrod (B).
- Loosen, but do not remove, the setscrew (GG) on the motor collar (PP) on top of the fan-motor assembly (E).
- Install the downrod (B) by inserting it into the motor collar (PP) and turning it clockwise until it is tight.
- Re-tighten the setscrew (GG) on the motor collar (PP) so that the setscrew (GG) is securely pressed against the downrod (B).

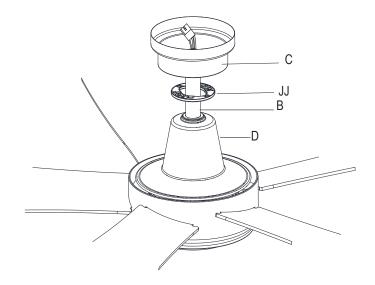


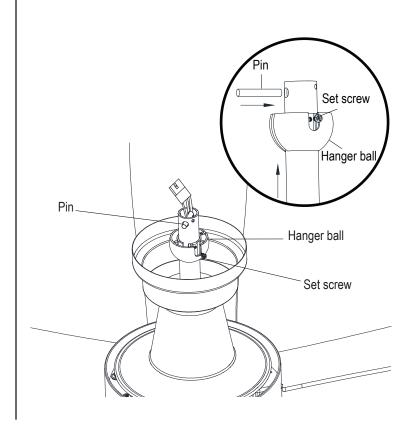
### 5 Assembling the fan



WARNING: Make sure the pin is installed well on hanger ball with downrod.

- Place the decorative motor collar cover (D), canopy bottom cover
   (JJ) and canopy (C) over lead wires and downrod.
- □ Replace the hanger ball with pin and set screw. Tighten so the setscrew is secure against the downrod (B).





## **Assembly - Hanging the Fan**

## Attaching the fan to the electrical box

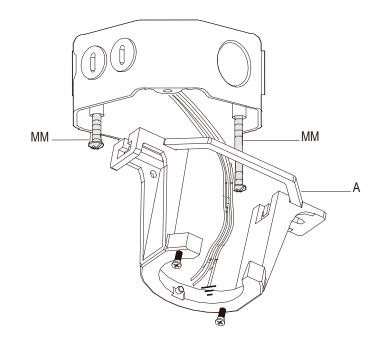


WARNING: To reduce the risk of fire, electric shock or personal injury, mount to an outlet box marked "Acceptable for fan support of 35 lbs. (15.9 kg) or less," and use the screws provided with the outlet box.



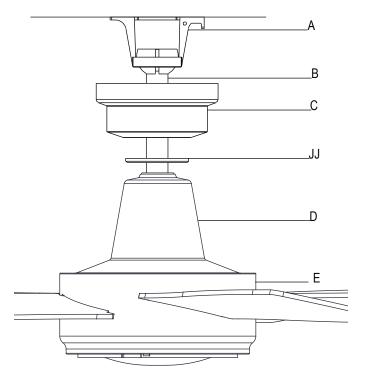
NOTE: The mounting bracket (A) is designed to slide into place on an outlet box with the outlet box screws (MM).

- □ Pass the 120-Volt supply wires through the center hole in the slide-on mounting bracket (A).
- □ Install the slide-on mounting bracket (A) on the outlet box by sliding the slide-on mounting bracket (A) over the two screws (MM) provided with the outlet box. If necessary, use leveling washers (not included) between the slide-on mounting bracket (A) and the outlet box. The flat side of the slide-on mounting bracket (A) should face toward the outlet box, as shown.
- □ Securely tighten the two mounting screws (MM).



## **?** Hanging the fan

- Carefully lift the fan-motor assembly (E) up to the slide-on mounting bracket (A).
- ☐ Insert the ball portion of the ball/downrod assembly (B) into the socket of the slide-on mounting bracket (A).
- ☐ Turn the ball/downrod assembly clockwise until it is seated with the tab of the slide-on mounting bracket (A) aligned with the slot in the ball.



### **Assembly - Hanging the Fan (continued)**

## **3** Preparing the remote control



**NOTE:** The frequencies on your receiver and remote control have been preset at the factory.



NOTE: The switch marked "D/0" controls the dimming function of the lights. If you wish to use the dimming functionality or Hubspace app, keep the switch in the "D" position. To disable the dimming function, set the switch to the "0" position.

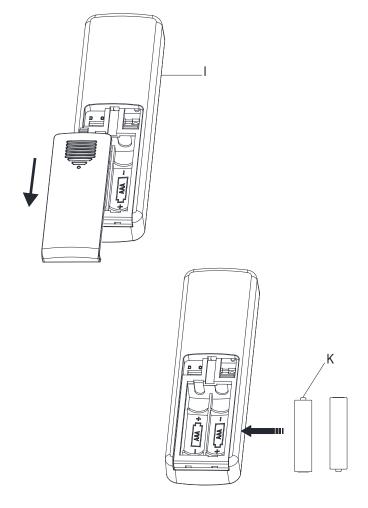


**NOTE:** The battery will weaken with age and should be replaced before leaking takes place, as battery leakage damages the hand unit. Dispose of the used battery properly and keep the battery out of the reach of children.



IMPORTANT: If installing multiple remote control fans or to re-pair the remote and receiver, please refer to "setting/ changing the remote frequency" on page 14.

- □ Remove the remote control (I) battery cover by pressing firmly on the arrow and sliding the cover off.
- ☐ Install two 1.5V batteries (included).
- ☐ Replace the battery cover on the remote control (I).



## 4 Installing the receiver



WARNING: To reduce the risk of fire or electric shock, remember to disconnect power. The electrical wiring must meet all local and national electrical code requirements. The electrical source and fan must be 110/120 volt, 60Hz. Do not use this product in conjunction with any variable wall control. Incorrect wire connection can damage this receiver.

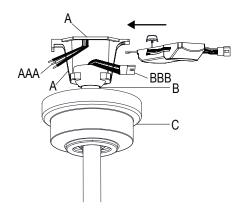


**CAUTION:** If other fan wires are a different color, have this unit installed by a licensed electrician.

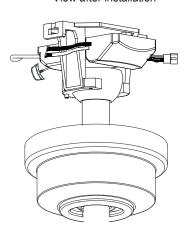


**CAUTION:** Do not install in a damp location or immerse in water (for indoor use only). Do not pull on or cut leads shorter. Do not drop or bump the unit.

- Position the house supply wires (AAA) to one side of the slideon mounting bracket (A); position the fan wires (BBB) to the opposite side.
- Insert the narrow end of the receiver (H) (as shown, flat side towards the ceiling) into the slide-on mounting bracket until it rests on top of the ball/downrod assembly.



View after installation



### **Assembly - Hanging the Fan (continued)**

## Wiring the receiver to the household wiring



**WARNING:** To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician.

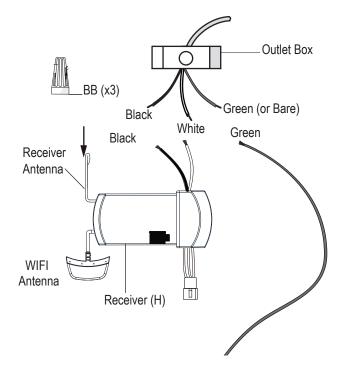


WARNING: Each wire nut supplied with this fan is designed to accept up to one 12-gauge house wire and two wires from the fan. If you have larger than 12-gauge house wiring or more than one house wire to connect to the fan wiring, consult an electrician for the proper size wire nuts to use.



IMPORTANT: Use the wire connecting nuts (BB) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections.

- Spread the wires apart so that the green and white wires are on one side of the outlet box and the black wire is on the other side.
- Connect the green fan wires to the household ground wire (this may be a green or bare wire) using a wire connecting nut (BB).
- ☐ Connect the receiver (H) black or red wire to the household black (hot) wire using a wire connecting nut (BB).
- ☐ Connect the receiver (H) white wire to the household white wire (neutral) using a wire connecting nut (BB).
- □ Secure each wire connecting nut using electrical tape.

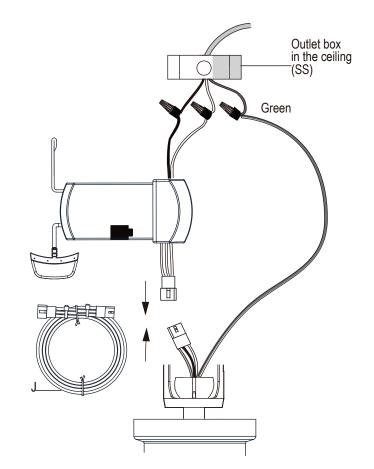


## Wiring the fan to the receiver



NOTE: The fan comes with 12 in. lead wires for use with the provided 6 in. ball downrod assembly (B). If you wish to use longer downrod, you can use the extension lead wire (42 in.) (J) provided.

- If using the 6 in. ball downrod assembly (B) provided, wire the receiver to the fan wires by connecting the molded adaptor plug from receiver (H) with molded adaptor of the fan motor assembly (E) together.
- ☐ If you wish to use longer downrod, you can use the extension lead wire (42 in.) (J) provided by connecting the molded adaptor together.



### **Assembly - Hanging the Fan (continued)**

## 7 Mounting the fan-motor assembly (standard mount)



WARNING: When using the standard ball/downrod mounting, the tab in the ring at the bottom of the mounting bracket must rest in the groove of the hanger ball. Failure to properly seat the tab in the groove could cause damage to the wiring.

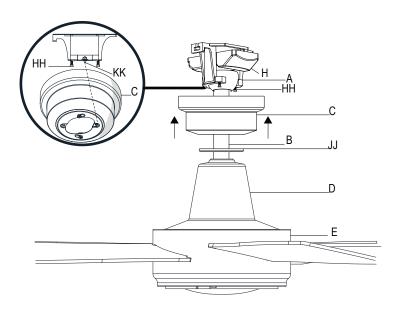


**NOTE:** The magnet is pre-attached on the canopy bottom cover for you to remove and install easily.

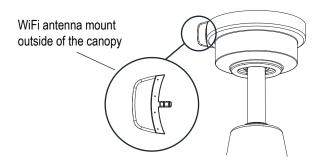


**NOTE:** For better performance with the WIFI system, the WIFI antenna must be mounted to the ceiling outside of the fan's ceiling canopy.

- Align the locking slots of the canopy (C) with the two screws (HH) and alignment post (KK) in the mounting bracket (A).
- Push up the canopy (C) and turn clockwise until the alignment post (KK) engage to the round hole and the screws (HH) engage to the key slots.
- ☐ Firmly tighten the two mounting screws (HH).
- Align the oval shape on the canopy (C) with canopy bottom cover (JJ). Push up the canopy bottom cover (JJ) until the screw (HH) heads engage to the slots on the canopy bottom cover (JJ) so that the magnetic canopy bottom cover (JJ) can be attached to the bottom of the canopy (C) properly.



View after installation



### **Assembly - Attaching the Light**

### Attaching the decorative shade



**CAUTION:** To reduce the risk of electric shock, disconnect the electrical supply circuit to the fan before installing the light fixture.

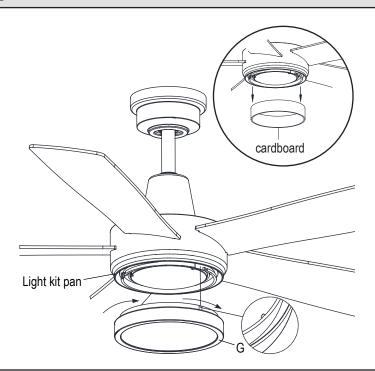


**NOTE:** Remove the cardboard insert from the motor housing prior to hanging the fan.



**NOTE:** Remove the protective film from the light kit lens before attaching the decorative shade.

- Place the decorative shade (G) into the light kit pan, aligning the three flat areas on the top flange of the decorative shade (G) with the raised dimples in the light kit pan.
- ☐ Turn the decorative shade (G) clockwise until it stops.



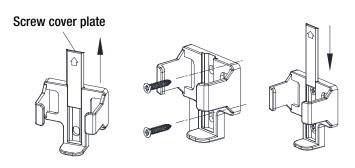
### **Assembly - Attaching the Accessories**

### Mounting the remote control holder



**NOTE:** Screw wall anchors are included for extra support. The included screws are designed to screw easily into the wall. If you would like a more permanent or secure hold, install the wall anchors prior to attaching the wall cradle to the wall.

- Slide the screw cover plate up to remove it from the wall cradle.
- Position the wall cradle in the desired position and attach it to the wall using the included wall cradle screws.
- Slide the screw cover plate back onto the wall cradle to conceal the screws.



## **Operating - Testing the Fan**

- Return power to the fan at the breaker box and wall switch (if applicable).
- Press the fan speed button to test the fan.
- Press the light button to test the light.
- If the fan or light does not work, double check wiring connections and dip switch settings in the remote and receiver.

### **Operating - Your Fan and Remote Control**

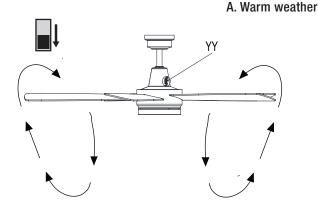
Remote Control - Your fan is equipped with a remote control to operate the speed and lights of your new ceiling fan.

Speed setting for warm or cool weather depends on factors such as the room size, ceiling height, number of fans and so on.

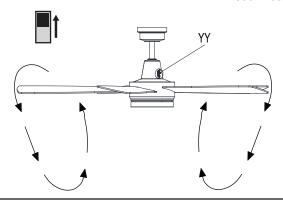
The fan is shipped from the factory with the reversing switch (YY) positioned to circulate air downward. If airflow is desired in the opposite direction, turn your fan off and wait for the blades to stop turning, then slide the reversing switch (located underneath the motor collar cover on the switch box on top of the motor housing) to the opposite position, and turn the fan on again. The fan blades will turn in the opposite direction and reverse airflow.

**Warm weather** - (Forward) A downward airflow creates a cooling effect. This allows you to set your air conditioner on a higher setting without affecting your comfort.

**Cool weather** - (Reverse) An upward airflow moves warm air off of the ceiling. This allows you to set your heating unit on a lower setting without affecting your comfort.



B. Cool weather



### Operating - Your Fan and Remote Control (continued)



Power ON/OFF: Press and release the power button to turn the fan and light on or off.



Fan speed: LEDs on the fan speed button will illuminate to the corresponding speed.

Press and release 1 time: turns the fan speed to 4.

Press and release 2 times: turns the fan speed to 3.

Press and release 3 times: turns the fan speed to 2.

Press and release 4 times: turns the fan speed to 1.

Press and release 5 times: turns the fan off.



#### Light ON/OFF:

Press and release the button to turn the light on or off. Press and hold the button to activate the dimmer function.



Comfort Breeze: Press the button to enable Comfort Breeze; this will change your fan randomly, simulating a relaxing breeze. To cancel this feature press fan speed button or power button.



Correlated Color Temperature (CCT) changing: Push and release the button to cycle through the six color temperature options.

Option 1: 2700K (Warm White).

Option 2: 3000K (Soft White).

Option 3: 3500K (Neutral White).

Option 4: 4000K (Bright White).

Option 5: 5000K (Daylight).

Option 6: 6500K (Daylight Deluxe).



#### Timer:

While the fan is on press 1 time-turns on a 2 hour run timer.

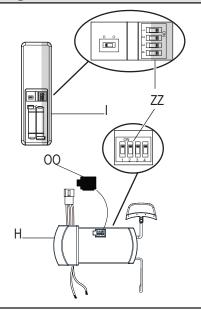
While the fan is on press 2 times-turns on a 4 hour run timer.

While the fan is on press 3 times-turns on a 8 hour run timer.



### **Setting/Changing the Remote Frequency**

- Remove the remote control (I) battery cover by pressing firmly on the arrow and sliding the cover off.
- Slide the dip switches (ZZ) in the battery compartment of the remote control to your choice of either up or down. The factory setting is up.
- Remove the rubber plug (00) from the receiver by pulling it out.
- Slide the dip switches (ZZ) on the receiver (H) to the same position as set on the remote control (I).
- Replace the battery cover on the remote control (I).
- Insert the silicone rubber stopper (00) into the hole on the receiver (H) to cover the dip switches.



### Application Set-Up



NOTE: For more information on smart remote set up, please refer to the quick start guide located in the remote pack.



**NOTE:** To use Alexa to change the white temperature of the light, please make sure the light is turned on first.



Questions, problems missing parts? Please call Hubspace Customer service 8 a.m. - 7 p.m. EST, Monday - Friday; 9 a.m. - 6 p.m., EST, Saturday (877) 592-5233

## Getting started

- Download the Hubspace™ app from the App Store or the Google Play Store to your mobile device.
- Launch the app.
- To register, enter your email address and a password. Or, login if you already have an account. П
- Bluetooth access is required for device setup.

## Verify your network

- Hubspace only shows WiFi networks that your device can use. Check your network only if an option does not appear during set up.
- This Hubspace device requires a 2.4GHz Wi-Fi channel.
- Most routers provide a 2.4 GHz WiFi channel.  $\Box$
- If you do not see your Wi-Fi network name when you attempt to connect your device, please check your router settings.

## Add a device

- In the Hubspace app, tap the plus sign in the upper right corner.
- Scan your product's QR code. You can find a copy of the QR code on the device itself and in the Quick Start Guide.

### Scan problem?

If the QR code cannot be scanned for some reason, you can enter the code manually. Tap Enter Code and follow the instructions.

Connect your device to power and follow the instructions on screen.

(For lighting and fan products only)

If you are unable to access the QR code for your light, you can put it into discovery mode with the following sequence:

- Switch the device off and on 5 times. The light will pulse to show that it can now be discovered.
- In the Hubspace app, tap the plus sign in the upper right corner and follow the instructions to discover devices. More than one device can be added at a time using this method.

## Set up your voice assistant

- In the Hubspace app, tap the Hubspace button.
- Select the Integrations tab, choose your voice assistant and follow the instructions.

## **Voice Commands**

The Fanelee 54 in. LED Indoor Smart Color Changing Ceiling Fan works with Alexa and Google Assistant.

This section lists some of the voice commands you can use. To view these and other commands, go to http://hubspaceconnect.com/.

### **Alexa**

| When you want to              | Ask Alexa to  |
|-------------------------------|---|
| Turn on the fan only.         | turn on <device name=""> fan power.</device>  |
| Turn off the fan only.        | turn off <device name=""> fan power.</device>   |
| Turn on the light only.       | turn on <device name=""> light power.</device>  |
| Turn off the light only.      | turn off <device name=""> light power.</device>   |
| Change the brightness.        | Set <device name=""> brightness to 75%.  Set <device name=""> light to 25%.  Make <device name=""> dimmer.  Make <device name=""> brighter.  Dim <device name="">.  Brighten <device name="">.  Dim <group name="">.  Brighten <group name="">.</group></group></device></device></device></device></device></device> |
| Change the White Temperature. | Change <device name=""> to Cool White Change <device name=""> to Warm White Change <device name=""> to Daylight White Change <device name=""> to White.</device></device></device></device>   |
| Change the fan speed.         | Set <device name=""> speed to fastest Set <device name=""> speed to fast Set <device name=""> speed to medium Set <device name=""> speed to slow Increase <device name=""> speed Decrease <device name=""> speed.</device></device></device></device></device></device>   |
| Turn on Comfort Breeze.       | Turn on Comfort Breeze on <device name=""></device>   |

### Google

| When you want to              | Ask Google to   |
|-------------------------------|---|
| Turn on the fan only.         | turn on <device name=""> fan power.</device>  |
| Turn off the fan only.        | turn off <device name=""> fan power.</device>   |
| Turn on the light only.       | turn on <device name=""> light power.</device>  |
| Turn off the light only.      | turn off <device name=""> light power.</device>   |
| Change the brightness.        | Set <device name=""> brightness to 75%.  Set <device name=""> light to 25%.  Brighten <device name="">.  Dim <device name="">.  Brighten <room name="">.  Dim <room name="">.</room></room></device></device></device></device>   |
| Change the White Temperature. | Change <device name=""> to Ivory Change <device name=""> to Daylight Change <device name=""> to Cool White Change <device name=""> to Warm White Change <device name=""> to Incandescent.</device></device></device></device></device>                                  |
| Change the fan speed.         | Set <device name=""> speed to fastest Set <device name=""> speed to fast Set <device name=""> speed to medium Set <device name=""> speed to slow Increase <device name=""> speed Decrease <device name=""> speed.</device></device></device></device></device></device> |
| Turn on Comfort Breeze.       | Turn on Comfort Breeze on <device name=""></device>   |

## **Care and Cleaning**



**WARNING:** Make sure the power is off before cleaning your fan.

- Because of the fan's natural movement, some connections may become loose. Check the support connections, brackets, and blade attachments twice a year. Make sure they are secure. It is not necessary to remove the fan from the ceiling.
- Clean your fan periodically to help maintain its new appearance over the years. Do not use water when cleaning, as this could damage the motor or the wood, or possibly cause an electrical shock. Use only a soft brush or lint-free cloth to avoid scratching the finish. The plating is sealed with a lacquer to minimize discoloration or tarnishing.
- You can apply a light coat of furniture polish to the wood for additional protection and enhanced beauty. Cover small scratches with a light application of shoe polish.
- $\Box$  You do not need to oil your fan. The motor has permanently-lubricated sealed ball bearings.

### **Troubleshooting**

| Problem  | Solution  |
|--|---|
| The fan will not start.  | □ Check the main and branch circuit fuses or breakers. □ Check to make sure the wall switch is in the on position if applicable. □ Check the line wire connections to the fan and switch wire connections in the switch housing. □ Check the battery in the transmitter. □ Ensure you are in the normal range of 10-20 feet. □ Ensure the dip switch settings are the same on the transmitter and receiver. □ Remember to turn off the power supply before checking the dip switches settings.  |
| The fan is noisy.  | <ul> <li>Ensure all motor housing screws are snug.</li> <li>Ensure the screws that attach the fan blade bracket to the motor hub are tight.</li> <li>Ensure the wire nut connections are not rattling against each other or the interior wall of the switch housing.</li> <li>Allow a 24-hour "breaking in" period. Most noises associated with a new fan disappear during this time.</li> <li>If you are using the Ceiling Fan light kit, ensure the screws securing the glassware are tight. Check that the light bulbs are also secure.</li> <li>Ensure the canopy is a short distance from the ceiling. It should not touch the ceiling.</li> <li>Ensure your outlet box is secure and rubber isolator pads were used between the mounting plate and outlet box.</li> </ul> |
| The fan wobbles.   | <ul> <li>Check that all blade and blade arm screws are secure.</li> <li>Most fan wobble problems are caused when blade levels are unequal. Check this level by selecting a point on the ceiling above the tip of one of the blades. Measure from a point on the center of each blade to the point on the ceiling. Rotate the fan until the next blade is positioned for measurement. Repeat for each blade. Any measurement deviation should be within 1/8". Run the fan for ten minutes. If the fan continues to wobble please contact customer service and a balancing kit will be sent to you at no charge.</li> </ul>   |
|  | Hubspace™ Troubleshooting   |
| My hubspace device is not connecting to Wi-Fi.   | <ul> <li>Make sure your device is connected to a power source.</li> <li>Your Internet connection or Wi-Fi network may be down.</li> </ul>   |
| My device cannot find any Wi-Fi networks.  | □ Make sure you have a 2.4GHz capable Wi-Fi network within range of the device you are trying to add.   |
| My device is in a location that does<br>not have Wi-Fi. Can I still use it with<br>the Hubspace app? | Yes:  Use the app on a phone with an Internet connection like LTE.  The phone must be within Bluetooth range of your Hubspace device.   |
| I cannot find the QR code.   | Look for it where other stickers are on the product. A copy of the QR code is also included in your device's documentation.   |
| The QR code has become damaged. How do I add the device?   | □ Under the QR code are numbers. You can enter those in manually instead of scanning the code.  |
| How do I reset the device?   | Remove the device from your account, then add it back. Devices also reset when they transfer to a new account.  |
| A device is on another account.<br>How do I transfer it?   | □ Scan the QR code and it will transfer to your account.  |
| My device is offline for long periods of time.   | □ Make sure your Wi-Fi signal strength is sufficient. You may need to move your router, use mesh Wi-Fi, or Wi-Fi extenders.   |
| The device is on and I scanned the QR code, but the app cannot connect to it.                        | □ Turn off Bluetooth on your phone and turn it back on. Then, scan the QR code.   |
| Can I scan the same QR code to add multiple products?  | □ No. Each product has a unique QR code.  |

# HAMPTON BAY

Questions, problems, missing parts? Before returning to the store, call Hubspace Customer Service 8 a.m. - 7 p.m., EST, Monday-Friday, 9 a.m. - 6 p.m., EST, Saturday

1-877-592-5233

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Retain this manual for future use.