Limited Warranty – Window A/C, Through the Wall A/Cs, Portable A/C and Dehumidifier (United States Only)

Scope and Applicability

This Limited Warranty applies only to Window A/C, Through the Wall A/Cs, Portable A/C and Dehumidifier (see **Table 1** below for all eligible products) and, where relevant, installed within the United States. The warrantor is Almo Corporation ("**Company**"), acting solely in its capacity as the manufacturer of the covered products. Company did not sell the products directly to the end customer; sales are made by independent distributors or dealers.

This warranty is provided to the original end-use purchaser and applies only to products first installed in the United States.

Coverage Summary

Company provides a limited, parts-only warranty for eligible products listed in **Table 1** below, consisting of:

One (1) Year Limited Warranty – Parts
Replacement parts, at no charge, to correct defects in materials or workmanship in the original indoor or outdoor unit components.

One (1) Year Limited Warranty – Compressor (Part Only)
One replacement compressor part, at no charge, if the original compressor is determined by Company to be defective in materials or workmanship.

This warranty covers parts only. Any labor and all service-related costs are expressly excluded.

Eligibility Requirements

This warranty applies only if all of the following conditions are met:

- The claimant is the original end-use purchaser and can provide proof of purchase from an authorized distributor or dealer.
- The product serial number and model number remain legible and have not been altered, removed, or defaced.
- The product has been installed, operated, and maintained in accordance with the applicable product instructions and user manual.
- The product has not been moved from its original installation location (where installation is relevant).

- The product has not been subjected to unauthorized repair, modification, or alteration.

Warranty Claim Process

- All warranty claims and technical support requests must be initiated through the authorized distributor or dealer from whom the product was purchased.
- Proof of purchase, installation documentation, and product identification may be required.

Company's obligations under this warranty are limited solely to supplying qualifying replacement parts.

What This Warranty Does Not Cover

This warranty does not cover:

- Labor or service costs, including diagnosing, removing, installing, and reinstalling.
- Normal or routine maintenance, including filter cleaning or replacement and lubrication.
- Third-party parts not supplied or approved by Almo Corporation
- Damage resulting from improper installation, misuse, abuse, unauthorized modification, incorrect servicing, or operation outside intended use.
- Electrical issues including improper voltage, power supply issues, blown fuses, open circuit breakers, or interruptions in electrical service.
- Damage caused by environmental or external conditions, including floods, wind, fire, lightning, corrosion, rust,
- Shipping or transportation damage.
- Costs related to refrigerant, including replacement, refilling, recovery, or disposal.
- Products sold, installed, or used outside of the United States.
- Any indirect, incidental, special, or consequential damages, whether commercial or residential.

Legal Limitations

ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE TERM OF THIS LIMITED WARRANTY, TO THE EXTENT PERMITTED BY APPLICABLE LAW.

The express warranties set forth herein are exclusive and may not be altered, expanded, or extended by any distributor, dealer, installer, or other person.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages; therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state.

Customer Service

For product support or warranty information, contact Customer Service at 1-800-849-1112 or visit keystone-products.com.