

USE, CARE AND POSSIBLE TROUBLESHOOTINGS MANUAL

SE-282-2743/SE-282-2746/SE282-2828

1. What to do if there is no water flow?
 - a. Ensure that the pump is getting electricity.
 - b. Check for cracks and leaks in the hose.
 - c. **Pump must be submerged.**
 - d. Adjust the red lever in the tank to the open position.
 - e. Carefully remove the top cover and check the holes for clogs.
2. If the pump stops working.
 - a. Ensure that the pump is getting electricity.
 - b. Clean any build up from the pump inlet.
 - c. If the pump is broken, please contact our customer service.
3. If your pump “spews”
 - a. Check the water level to make sure the pump is completely submerged.
4. If your pump is making abnormal loud noises

Note: The pump is not silent and will make a little noise.

 - a. Low water will increase the noise coming from the pump.
 - b. Ensure that the pump is on the sponge.
 - i. The sponge is there to absorb vibrations from the pump.
 - c. If the pump is broken, please contact our customer service.

IMPORTANT NOTES:

- **Only use SOFT/ FILTER WATER in these fountains to avoid hard water stains.**
 - **HARD water contains dirt and minerals which can cause water stains on the steel surface.**
 - **Clean any calcium build up as soon as it is discovered.**
- If there is poor flow:
 - Allow the fountain to run continuously for two weeks.
 - 9/10 times this corrects itself.

- Periodically change water & clean the pump to keep it free from microorganisms.
- Do not operate the fountain in temperatures below 41° F / 5° C.
- Do not operate with water above 90°F / 30°C.
- Before turning on the fountain ensure that the tank has enough water and that the pump is fully submerged.
 - Never run the pump dry as this will cause serious damage to the pump.
- Never clean or perform maintenance on this fountain while it is plugged in.