Inflatable Floating Dock Warranty Information

We warranty our products sold in North America to be free of defects in either materials or workmanship for a period of one year from the date of purchase. This warranty covers only the original retail customer when the product is purchased from us, and may not be transferred.
This warranty does not cover any damage that may be a result of normal wear and tear, misuse of the product, abuse, unauthorized modification or repairs, accidents, heat, excessive exposure to sunlight, improper handling, storage, maintenance or care, incorrect set-up, use in commercial, rental or teaching environments, or any other irresponsible use.

EXCLUDED FROM COVERAGE:
This limited warranty excludes the following:
- Floating docks that show impact, abuse or damage due to heat exposure including but not limited to direct sun exposure, extended amount of time in a car, floating docks bag, etc.
- Previous repairs
- Intentional damage to floating docks
- Floating docks with signs of improper care or handing
- Incidental damage
- Unreasonable use.

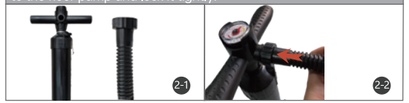
EXCESSIVE HEAT WARNING:
Do not expose your floating dock to excessive heat or sunlight when not in use. Whenever you are not using your floating dock (either during storage or transport to/from the beach) particular care and attention should be paid to protect the floating dock from the sun and heat. Excessive exposure to the sun and/or heat can result in the following unavoidable and undesirable consequences:
- Distortion in size and/or quality.
- Components detaching.
- Significant fading of colour.
These undesirable consequences are not covered under warranty as they are due to a user or storage problem, and not related to the manufacturing or material quality of your product.
Thank you!

Instructions for Inflatable Floating Dock Setup

Set-Up:

STEP 1
Prepare a clean, flat surface for the inflatable floating dock.
Take it out and make sure to unroll it completely.

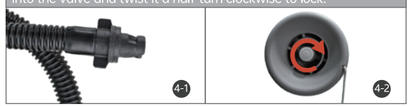
STEP 2
Attach the pump adapter to the hose ("A Track"), connect the hose to the floor pump and lock it tightly.



STEP 3
Open the air valve located in the corner of floating dock, press the pin inside the air valve, make sure the pin is extended.



STEP 4
Attach the floor pump to the floating dock with hose: Insert adapter into the valve and twist it a half-turn clockwise to lock.



STEP 5
After finishing inflating, twist the valve a half-turn anticlockwise to disconnect the hose. The pin inside the valve should remain extended as in step 3 and ensure no air is leaking.

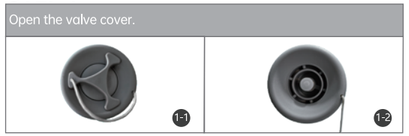


STEP 6
Twist and put on the valve cover by hand. If you think it is not fully sealed, you can use a plastic wrench to tighten it further.



Storage:

STEP 1
Open the valve cover.



STEP 2
Press the pin inside the valve (you can feel the air coming out) until the floating dock cannot be deflated further.

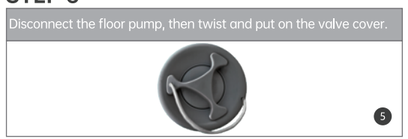


STEP 3
If there is residual air inside the floating dock, you can connect it to the floor pump (using the bottom "B track") to deflate it.



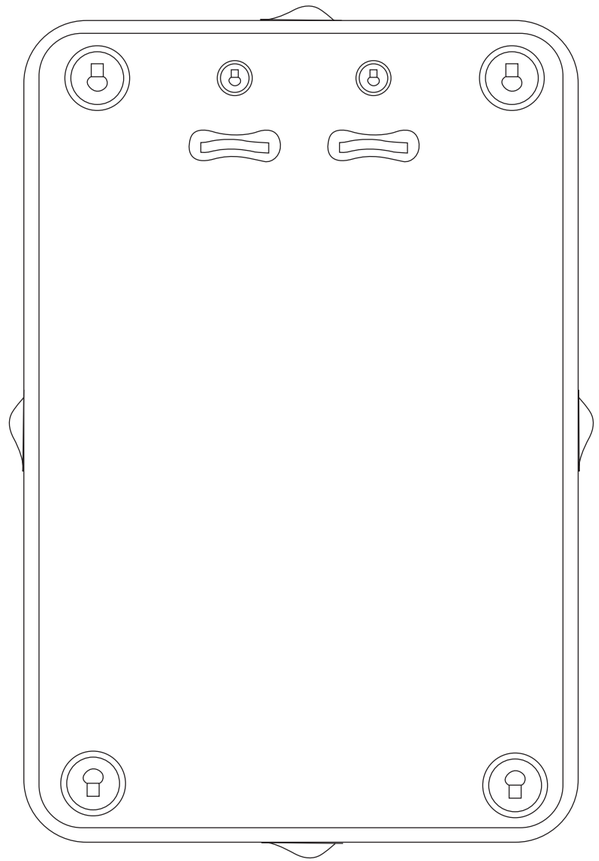
STEP 4
Deflate until all the air is out.

STEP 5
Disconnect the floor pump, then twist and put on the valve cover.



STEP 6
Roll or fold the floating dock for storage.

Floating Dock Manual



How to Patch a Leak in an Inflatable Floating Dock

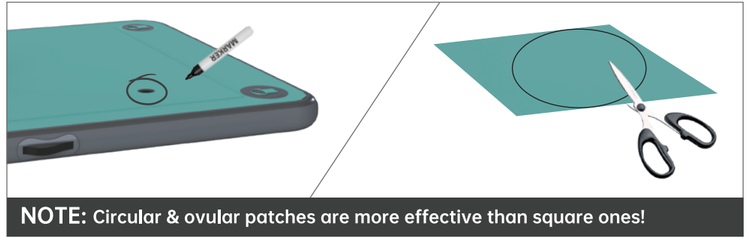
Note: Normally the air leakage does not happen, but just in case it happens, here are the tips to help you fix it easily.

Part 1 Locating the Leak



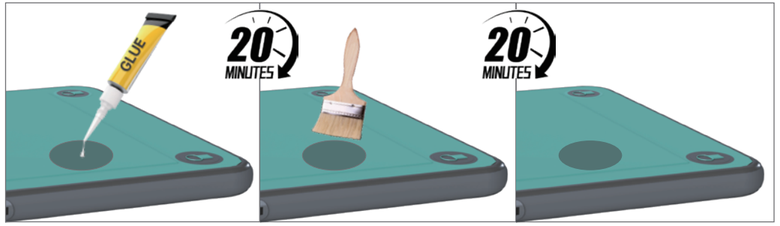
1.Locate the general area of the leak by listening carefully; place a finger on it if the leak is found.
Inflate your inflatable floating dock and apply some weight. Listen for a whistling sound, which can help you identify the general area of a leak.
2.If the leak is invisible, pinpoint it using soapy water. Place a finger on the exact location and dry the area.
Apply soapy water to the suspected area while applying some weight to your inflatable floating dock.
The largest bubbles will form directly above the leak.
This step is important because leaks may be microscopic-invisible to the naked eye.
3.Keep your finger in place, mark the exact location of the leak with a marker. The marker serves a visual aid as you prepare the patch.

Part 2 Preparing the Patch



NOTE: Circular & ovular patches are more effective than square ones!

1.Prepare the leak and surrounding area for patch application.
Use a marker to indicate the leak source and mark an area about 3-4 inches in each direction away from the source.
2.Cut a patch to cover the leak and surrounding area.
The patch should extend about 2-4 inches away from the leak in each direction for maximum effectiveness.
3.Use a sandpaper to increase the effectiveness of glue application.
Smooth both the area around the leak and the to-be-applied side of the patch. Wipe down the sanded areas with a wet rag to remove any dust residue.
4.Clean the area thoroughly. Use soapy water and then apply MEK (an industrial solvent) that prepares the plastics for a strong bond. Wear proper protective equipment when handling MEK.



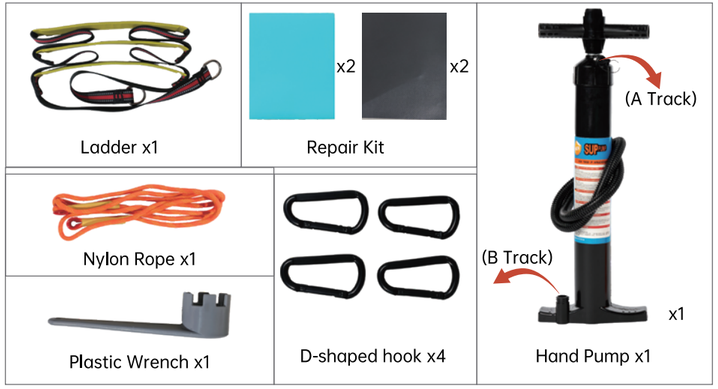
5.Use a brush to apply adhesive to both the patch and leak area.
Follow adhesive - specific directions! These should be located on the bottle.
Apply appropriate coats to both the marked patch area and the to-be-applied side of the patch (usually 2 - 3). Wait 20 minutes in - between application.
Test stickiness of glue with a knuckle test - your knuckle should come away cleanly from the glue without leaving a dent.
Be generous with glue distribution.

Part 3 Applying the Patch

1.Slowly apply the patch to avoid any air bubbles. Patience and precision are important when placing patch to avoid trapping air bubbles.
If air bubbles are trapped, moisture can seep in when the dock is back in the water, increasing the likelihood of further air leakage.
2.Use the rolling tool to ensure no smaller air bubbles remain. Roll the patch in at least 4 directions to maximize surface area adhesion between patch and the dock.
3.Let surface air dry according to adhesive directions. The inflatable floating dock should cure in a dry area for at least 24 hours before being inflated and taken outside.
Moisture will loosen the adhesive bonding and ruin the patch.



Package Content:



Ladder x1 | Repair Kit | Nylon Rope x1 | D-shaped hook x4 | Plastic Wrench x1 | Hand Pump x1

About Us:

Our company aims to delight users with products and services. We are devoted to developing and improving products continuously based on user experience, being the bridge of the consumers and manufacturers.

Contact Us:

If you have any questions after receiving the product, please feel free to contact us. Our professional after-sales team will respond to your inquiry within 24 hours.
Email: servicevip02@hotmail.com
We will respond to you as soon as possible.

Important Attention

If you encounter any product - related issues, please scan this QR code to get exclusive customer service support.