

Coverage or Warranty

This limited Warranty covers any defects in material or workmanship under normal use during the Lifetime Warranty Period.

Warranty Period

The Warranty Period for Mount-It! products purchased from Mount-It! extends for a Lifetime from the date of purchase.

Exclusions and Limitations

This Limited Warranty does not cover products under these conditions:

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship
2. Improperly operated devices (eg. Assembled incorrectly, mishandling, over loading, etc.)
3. No proof of purchase
4. Items that are unidentifiable by serial number or otherwise
5. Purchases from unauthorized sellers
6. Non quality related issues (after 30 days after purchase)
7. Free products
8. Lost or Stolen Products

Obtaining a Warranty Service

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you. To contact our support team:

Email us at: support@mount-it.com

Call: [\(855\) 925-5668](tel:855-925-5668)

Our support team will respond to you as soon as possible. Please include a detailed response with:

1. The issue you're experiencing
2. When the issue occurred
3. How the issue occurred
4. What steps you took before the issue occurred