



Coast To Coast Barn Door Warranty

THIS WARRANTY IS NOT TRANSFERABLE

- Please inspect your product carefully before installation. Coast To Coast Wood Work is not responsible for any costs associated with installation or de-installation including but not limited to contractor or installer time, travel, or transportation of the product for any reason including manufacturing issues.
- Please note that wood doors are susceptible to expanding and contracting due to temperature and moisture (rain and humidity) based on location, exposure to the elements and environment. The natural state of steel is vulnerable to oxidation with exposure to the moisture (rain and humidity). We provide a quality-built product, and we offer finishes with a warranty to protect the wood and metal. You, the customer, are responsible to understand the warranty, make sure that your application, location, and environment are conducive to wood and/or steel products. We are not responsible for changes in the doors or finishes (warping, separating, splitting, expanding, contracting, rust or fading) due to these conditions.
- All interior doors and hardware are intended for interior use only and are not warrantied against exterior use. If you're purchasing a door intended for exterior use, please make sure that you order a door that's defined in the ordering process as "exterior".
- Barn door hardware kits come with a limited lifetime warranty that covers the functionality of our products.
 - The warranty does not cover finishes, cosmetic discoloration, damage, improper installation, or normal wear. We will replace any part that fails to function properly with the return of the failed product. Return shipping is the responsibility of the customers.
- All door that are finished by Coast To Coast Wood Work come with 90-day warranty.

Recommendations for unfinished doors

- Please finish/seal your unfinished doors immediately. Changes in climate, temperature and humidity can cause doors that are not finished to warp, separate, or split.
- It is strongly advised that customers finish/seal all 6 sides of an unfinished door within 5 days of receiving the door to reduce the likelihood of an issue.
- Incorrect finishing of a door can also cause warping, separating, or splitting, which is why we highly encourage our customers to allow us to finish and ship their door finished.

Due to the nature of product updates and revisions, including finishes and textures, if a product is replaced under warranty, it may be necessary to replace it with a similar or comparable product if the exact option is no longer available.