

# SANSTAR OUTDOOR

## Outdoor Furniture Warranty

All outdoor patio furniture has a one-year limited manufacturer warranty. All patio furniture manufactured or sold by Sanstar Furniture is warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser and must be purchased from an authorized Sanstar Furniture dealer. If an outdoor product manufactured by Sanstar fails structurally due to a defect in materials or workmanship during the one-year term of the limited warranty, Sanstar will replace the item or part without charge. If a product is discontinued or not available, Sanstar reserves the right to substitute similar products of equal or greater value. Sanstar reserves the right to resolve any warranty issue with monetary compensation in lieu of product replacement.

Warranty includes mosaic tile table tops, paint finish, fabric, aluminum frames, cushions, and synthetic resin wicker.

Warranty does not include nor cover non-residential use, normal fading, and discoloration, rust on general steel frames, normal wear, and tear, scratches, chips, misuse, abuse, neglect, improper cleaning products, use of sun-tan oils or chemicals, vandalism, damages due to improper assembly, acts of nature, and other circumstances beyond defects in material and workmanship. The warranty does not include pickup, delivery, or home inspection.

To submit a warranty claim, photos of the damaged furniture must be submitted via email or USPS mail. The customer must also provide the original purchase receipt for the purchase.

Our Hours of operation are: Monday thru Friday 8:00 AM to 5:00 PM EST

Please Send an Email To:

**[Support@risingstarcreator.com](mailto:Support@risingstarcreator.com)**