

Air Purifiers

How do I determine what air purifier I need based on my room size?

Small rooms, often below 100 sq. ft. may only require a tabletop or mini tower-style air purifier to circulate the air. Medium rooms that range between 100 sq. ft. and 170 sq. ft. will typically need a floor model that has a larger filter to effectively process the air in the room. Large rooms, over 170 sq. ft. will require a full size tower or box style unit. Most air purifier cartons and descriptions offer specific information on room size or square footage covered by the air purifier.

What is HEPA?

HEPA stands for "High Efficiency Particulate Air." A HEPA filter must capture 99.97% of all particles that pass through it that are 0.3 microns or greater in size. HEPA is composed of a layer of randomly arranged fibers. HEPA filters are often used in airlines, vacuum cleaners, cars, etc.

What is CADR?

CADR stands for "Clean Air Delivery Rate" which indicates the volume of filtered air delivered by an air purifier. CADR ratings show the effectiveness of how efficient the air purifier is at capturing fine particles, such as: tobacco smoke, dust, and plant pollens.

What certifications do Germ Guardian® Air Purifiers have?

-AHAM (Association of Home Appliance Manufacturers) CADR (Clean Air Delivery Rate) program, allowing customers to compare smoke, dust, and pollen ratings for different air purifiers on the market.

- ENERGY STAR provides certification to products that meet certain standards of energy efficiency through rigorous testing of consumer products.

- ARB Certified means that this air purifier complies with the federal ozone emissions limit.

Where should I place my air purifier?

You can place your air purifier in a room in your home or office, slightly placed away from the wall and any furniture. Depending on the model, it can be placed on the ground or on a table. We recommend placing it in a room that you are using often, or have the most odor, dust, pollen, or pets.

Can I leave my air purifier on at all times?

Yes, we recommend running your air purifier 24/7, depending on the season, or your needs.

Should there be an odor coming from my air purifier?

If there is an odor coming from your new air purifier, we suggest running the unit for 2-3 days on high, in a separate room or garage, to give the machine some time to air out. If there is an odor after use, we recommend changing the filter at your earliest convenience.

Do air purifiers create ozone?

This air cleaner complies with the federal ozone emissions limit and is ARB certified, meaning that the 8 hour TWA Ozone for this product is 0.001 ppmv when tested in a 30 m3 chamber.

What does Prop 65 mean?

Proposition 65 warning is required for all appliances with a power cord that sell in the state of California. As far as operating the unit does not expose any chemicals. If the cord is torn or damaged, please contact our customer support team.

Aftermarket Filters and Bulbs

How often do I need to replace my filter?

GermGuardian® air purifier filters should be replaced every 6–8 months depending on use. You can always vacuum off your carbon filter layer to extend the life of your filter.

How do I replace the filter?

Please refer to your product instruction manual. A downloadable version of the manual for your specific air purifier is available under product specifications, or under the support overview tab.

How do I know I need to replace my filter?

You will know your filter needs to be replaced when the filter turns from white to gray or black.

What is a carbon filter?

Carbon filters are also called charcoal or activated charcoal/carbon filters. It is a form of carbon that is extremely porous making it excellent at absorbing. Carbon filters can absorb a variety of chemicals and vapors simultaneously.

What is a pet filter?

Our PetPure™ filters are combination filters. It includes the HEPA filter that captures 99.97% of allergens as small as .3 microns, the charcoal filter that helps capture odors, and the PetPure™ Filter Treatment that includes an anti-microbial agent to inhibit the growth of mold, mildew and odor-causing bacteria on the surface of the filter.

What is an ionizer?

Ionizers can be combined with filters to emit a small charge to the airstream that causes particles to stick to the filter with an attraction similar to a magnet.

Is my filter washable?

The pre/charcoal filter layer that attaches to the HEPA portion of the filter can be cleaned using the brush attachment tool on your vacuum cleaner. Once the HEPA portion of the filter turns from white to gray or black, the filter must be replaced entirely.

How often do I need to replace my UV-C bulb?

The following GermGuardian air purifiers and air sanitizers have UV-C bulbs that need to be replaced every 10-12 months depending on use:

- AC225W (every 10 months)
- AC4150
- AC4100

- AC4175W
- AC4700BDLX
- AC4711W
- AC4825
- AC4870
- AC5000
- AC5250
- AC5300
- AC5350
- CDAP5500
- AC5900
- AC5109W
- AC4900
- AC4300
- CDAP4500
- AC9200
- AC5109
- AC4870
- GG1000
- GG1100
- EV9102
- GG3000

The following GermGuardian air purifiers and air sanitizers are designed to last the lifetime of the product:

- AC4020
- AC3900
- AC4000
- LW9
- LW18

If the bulb in one of these models is not working, please contact Customer Service.

How do I reset the UV-C light after replacing the filter?

AP2200, AP2800, AC4820, AC4825, AC5000, AC5900 - Hold down the HEPA filter reset button for 5 seconds after inserting new filter.

AC4175, AC4700, AC4900, AC4300, AC5300 - Hold down the UV button on the unit for 5 seconds after inserting new filter.

AC4870, CDAP4500, CDAP5500, AC5350 - Hold down the timer button for 5 seconds after inserting new filter.

AC4200 - Hold down the power button for 5 seconds after inserting new filter.

AC5250PT - Insert pen tip into HEPA Reset area on control panel after inserting new filter.

AC5600 - Reset the filter indicator by holding the fan speed button for 5 seconds after inserting new filter.

AC9200 - On right side of unit, use paper clip and hold down for 5 seconds after inserting new filter.

AC9400 - Hold down the filter control for 8 seconds after inserting new filter, unit will beep before resetting.

AP5800W: Hold "AUTO" and "SLEEP CONTROL" for 3 seconds after inserting new filter.

AC225, AP201: Push and hold the night light control button for 3 seconds after inserting new filter.

Why won't the UVC light stop blinking?

The UVC/ blue light is blinking because it is a timer that needs reset. Once the filter has been replaced with a new Guardian Technologies filter you must manually reset the timer. Please refer to your product instruction manual or the question titled "[How do I reset the UV-C light after replacing the filter?](#)" on how to reset the timer indicator. A downloadable version of the manual for your specific air purifier is available under product specifications, or under the support overview tab.

Pluggable Air Purifiers (Models AC225W and AP201W)

How does this pluggable air purifier work?

The fan draws in air. The allergen filter captures airborne particles, such as dust mites, pollens, mold spores, debris, and pet dander. Cleaner air is released into the room.

Where should I place my pluggable air purifier?

The air purifier plugs easily into the wall outlet making it perfect for laundry rooms, pet spaces, bathrooms, nurseries, hallways, kitchens, and other small areas. It is equipped with an optional nightlight, perfect for dark hallways and other dim areas in home. Do not operate in any area where there is a risk of the unit falling into or being exposed to water, or close to heated surfaces. Refer to the product manual for further placement warnings and tips.

Will the built-in night light be off during the daytime?

No, the nightlight is optional. Turn the nightlight on and off by pressing the button on top of the unit.

How do I add aromatherapy oils?

The essential oil compartment and replaceable aroma pad is located on the bottom of the inside of the unit. To access:

1. Remove the front cover.
2. Remove the oil pad and add a few drops of an essential oil – more or less, may be used depending on your aroma strength preference.
3. Replace the oil pad into your unit.

Does this air purifier make sound? – Jeff, do we have a noise level? Not listed in cheat sheet.

It has a low sound level of 42dB and produces a quiet white noise.

Does this air purifier reduce smell from cooking fumes?

Yes, the activated carbon layer helps reduce common household odors caused by bacteria, smoke, pets, and cooking fumes.

Does this air purifier have an on/off switch?

Yes, it is located on the side of the unit.

Can I keep this air purifier plugged it and running consistently?

Yes.

What type of plug does this have, could it be used outside of the US?

Operate this product on 120 V AC, 60HZ only. Do not use with an extension cord or an adapter/converter. It can be used in both the US and Canada.

Does this air purifier emit ozone?

All our Air Purifiers comply with US and Canadian safety standards. We also must comply with the California Air Resource Board which closely regulates air purifiers. The safety standards and regulation only allow ozone levels less than .05 parts per million in household air purifiers. All our products comply with this requirement and most of them have a non-detectable level of ozone.

Can I use this air purifier in my car?

No. Operate this product on 120 V AC, 60HZ only, without the use of adapter and converter.

Is this air purifier CARB certified?

Yes

Does it come with a filter?

Yes

How do I know when I need to change the filter?

The night light on the top of the air cleaner will flash indicating that it is time to replace the filter.

How often do I change the filter?

The filter will last approximately 3 months. Maintain the filter by checking it frequently.

Depending on air quality conditions, you may need to replace it more frequently. Vacuum the carbon filter layer as needed to remove loose debris and dust and to help prolong the life of your filter.

The nightlight is blinking, what does that mean?

When the nightlight is blinking, it is time to replace the filter. Replacement Filter Model # FLT200.

The nightlight is blinking red, what does that mean?

When the nightlight is blinking red, it is time to replace the UV-C bulb (for model AC225W only). Replacement Bulb Model # LB200.

How do you reset the filter indicator or UV-C indicator lights?

Hold down the nightlight/ reset button on the top of the unit for 3 seconds.

Do I need to replace the nightlight light bulb?

No, the light bulb will not need replaced.

How often do I need to replace the UV-C bulb?

The UV-C light will need replaced every 10 months (AC225W Model only).

Is the Filter washable?

No. The allergen filter can be cleaned using the brush attachment tool on your vacuum cleaner. Vacuum the carbon filter layer as needed to remove loose debris and dust and to help prolong the life of your filter. Do not wash and reuse the filter. Use Guardian Technologies GENUINE Replacement parts only. Filter Replacement Model # FLT200.

Humidifiers

Why should I buy a humidifier?

Humidifiers help make a home or room more comfortable by increasing the humidity level in the air. Typically, in the colder months humidity levels drop as the colder air cannot hold as much moisture as the warmer air in the summer months. Humidifiers release a light mist or moisture into the air that help guard against problems caused by dry air in the home.

What is ultrasonic?

Guardian Technologies™ PureGuardian® humidifiers use a metal diaphragm vibrating at an ultrasonic frequency to create water droplets that are expelled out into the room to help maintain the desired humidity level. An ultrasonic humidifier is virtually silent when operating.

What is a recommended/comfortable humidity level?

A recommended level of humidity for your home is 40–55%.

What is silver doing in my humidifier?

Silver Clean™ technology is a form of micro-silver crystal technology. The silver has been embedded into the water tank as a fungi-static agent to fight the growth of mold and mildew on the surface of the water tank. Silver's antibacterial powers are being applied in a variety of household and textile products and applications.

Can I add scents, medications, oils, etc. to my water tank?

PureGuardian® Ultrasonic Humidifiers can NOT have scents, medications, etc. added to the tank. These substances will clog up and prevent the humidifier from functioning properly.

Although, we do sell humidifiers with aromatherapy trays. Aromatherapy tray option helps create a relaxing environment with essential oils. The humidifiers that include aromatherapy trays are: H940AR, H965AR, H1210AR, H1250AR, H4750AR, and H4810AR.

What is the difference between warm mist and cool mist humidifiers?

Warm Mist Humidifiers are more frequently used in the winter. The warm mist helps maintain a warmer temperature in your home during the winter months.

Cool Mist Humidifiers expel a mist that is room temperature. Although the mist and moisture being distributed is not cold, it may help decrease the temperature in the room that it is in, only by a few degrees.

Why isn't the mist warm?

It may take 10-15 minutes before warm humidity is created. The mist may not feel warm due to the fact it is so fine and is cooled rather quickly from the air in your home. Test by either feeling the base of the unit which should be warm to the touch or by allowing the unit to run for approximately 30 minutes on warm setting in a closed 200 sq. foot room or smaller. The room should feel moderately warmer after 10-15 minutes.

Will my humidifier shut off when the water tank is empty?

Yes. All PureGuardian® Ultrasonic Humidifiers automatically shut off when the water tank is empty.

Why is my refill light coming on even though there's water in the tank?

There are a few things to check that would cause the empty light to go on:

- Please rinse the lid on the bottom of the tank. After you rinse it with warm water, dry it and then push the spring on the outside of the lid, it should move easily. Check the inside of the lid and make sure the rubber gasket is securely in place. When twisting the lid onto the tank, please make sure that it is not over-tightened.
- On the base of the humidifier to the side of the ultra-sonic disk is a small white plastic pole with a washer-ring around it. This is the float, make sure it moves easily up and down the pole. Tap the base of the machine on a hard surface. This will clear any air bubbles inside of the machine should there be any.
- Reassemble the humidifier, use room temperature water in the tank and let run for 30-40 minutes. Please make sure the humidifier is on a flat level surface, no carpeting or towel underneath.

Does my humidifier have a filter to replace?

No. PureGuardian® Ultrasonic Humidifiers do not have any filters, wicks or evaporating pads to clean or replace

What should I do before putting my humidifier in storage?

Prior to putting your PureGuardian® humidifier away be sure to pour out any excess water and clean out/wipe down the surface with a soft, damp cloth. Be sure to let the entire unit air dry completely (24-hours) before storing.

How often should I clean my humidifier?

PureGuardian® humidifiers should be cleaned every 1–2 weeks, depending on use. If you have hard water or water with a high mineral count, you may need to clean your humidifier more often.

How should I clean my humidifier?

Instructions for cleaning your humidifier: Wash the spray cap, spray spout and water tank lid (the lid on the bottom of the blue tank) with a mild dish washing soap, rinsing well and drying thoroughly. The blue water tank can be rinsed with warm water and dried.

Drain any excess water from the base area. The ultrasonic disk should be cleaned frequently, using diluted white vinegar. Let the diluted vinegar soak in the disk area for 4–5 minutes, then use the brush provided and gently clean the disk. Do NOT scrub. Drain any excess diluted vinegar and dry with a soft cloth.

You can use diluted vinegar and wipe the rest of the base of the humidifier. We do not suggest running anything through the humidifier.

Why is there white dust on my furniture?

If water is especially hard or has a high mineral content, you may notice white dust around the unit. White dust is not a problem it is from the minerals in the water that form the dust. The humidifier evaporates the water and then the white dust is left in the unit, not sent out into the air. If bothersome, use distilled water or you can purchase one of our Decalcification Filters (FLTDC) to help with the problem.

What if my tank starts to leak?

If your tank begins to leak, first check that it is on a flat level surface. Next, check that the tank lid is screwed on tightly in place. Also, check that the tank itself is securely and properly installed on the humidifier base. If the unit is still leaking, please contact Customer Service at **1.866.603.5900** or support@guardiantechnologies.com.

What temperature water should I use in my humidifier?

Room temperature water should be used in your PureGuardian® humidifier. Your humidifier will warm the water and maintain the necessary water temperature for warm humidification.

Where should I put my humidifier when it is running?

It is recommended that you place your humidifier up and not on the floor. Placing the humidifier on a table or nightstand during operation is suggested. Do NOT place on carpet, towels, blankets or other uneven or absorbent surfaces.

What type of water should I use in my humidifier?

Distilled or regular tap water can be used in your humidifier. Some tap water is high in mineral content and will cause a mineral build-up, so distilled water is preferred.

What is the humidifier warranty?

To read the full warranty, click [here](#).

SPA Therapy

Energy Lights:

What is the purpose of having an energy light?

Energy light lamps provide up to 10,000 LUX of light to help you beat the winter blues. Energy lights can improve mood, focus, and energy levels. It is designed to provide you with full spectrum light exposure that is beneficial when daylight is limited or you spend a portion of your day in dimly lit surroundings.

Does the light need to be plugged in to work?

Yes, the Spa Energy Light must be plugged in, in order to turn on.

How far should I sit from the light?

The recommended placement of the Spa Energy Light is 12-16" from the user.

Can I set a timer?

Yes, you can set the Spa Energy Light timer for 5, 10, 15 and 30 minutes.

How do I change the light from white to blue?

The Spa Energy Light unit has a button where you can select either the white or blue light. You can also control the brightness of the light as well.

Where do I set the light?

The Spa Energy Light can be placed on a table, desk, or nightstand.

Am I able to use this outside of the US or Canada?

No. The Spa Energy Light unit is designed for use in the US and Canada only on 120v 60Hz power source.

Do I have to replace the bulbs?

No, the SPA Energy light was designed with long lasting, LED lights.

What is the therapy light warranty?

To read the full warranty, click [here](#).

Diffusers**Can I set a timer to turn it on and off?**

This diffuser (SPA260) does have an alarm. When set, the device will sound for 60 seconds, the unit will power on with the light (unless out of water) you cannot set a time for it to turn off.

How do I clean this unit?

You can use a 50/50 white vinegar and water solution to clean the unit. Let the solution soak in the unit for about 5 minutes and then empty it out. Rinse the unit and wipe with a soft cloth.

MST55 FAQ's**EFFECTIVENESS****What are the benefits of steam or warm mist?**

Inhaling steam or warm mist is a natural way to soothe and open the nasal passages. The warm moist air helps loosen the mucus in the nasal passages and throat and can provide temporarily relief from the symptoms of colds, allergies, nasal dryness, dry mouth/throat, nosebleeds or sinus infection.

Will it get rid of my cold?

PureGuardian personal steam inhaler will not get rid of your cold but may help temporarily reduce some of the uncomfortable symptoms experienced before or during a cold.

What types of allergies does the inhaler help?

The PureGuardian personal steam inhaler can temporarily provide relief from allergy symptoms for those suffering from common environmental allergies like pollen or dust allergies.

ABOUT PUREGUARDIAN STEAM INHALER**What is included in the PureGuardian personal steam inhaler kit?**

One inhaler, 1 power pack & cord, 2 medical grade latex-free soft face masks (1 small mask, 1 standard/large mask), 1 aroma pad, 1 tote bag

Is the mask latex-free?

Yes.

Is the mask removable?

Yes the masks are removable, but the inhaler cannot operate without a mask attached.

Does the mask fit children? Is it safe for children to use?

There is a smaller mask that can fit older children and young adults. It is recommended for children over the age of 13. As with any electrical appliance, it should be used under supervision of an adult.

How much water does the tank hold?

The max fill line is 25ml.

How long is the cord?

Approximately 8"

How long does it run?

Depending on the heat setting selected, the unit will run 20-22 minutes a session.

Can I purchase additional masks?

Yes, replacement masks are available at www.guardiantechnologies.com.

TECHNICAL/ TROUBLESHOOTING**Why does the inhaler fan still run after shut off?**

Each time the inhaler is turned off the fan will run for 10 minutes to dry internal parts of the device. It will automatically stop when complete. Once it is complete you can remove the cap to the reservoir and empty the remaining water. The drying cycle is important to keep the internal parts of your device clean.

** IMPORTANT: Do not interrupt, refill reservoir, unplug or turn off the device when the fan is running the drying cycle**

Why do I hear a change in the sound of the motor as the unit is running?

There is nothing wrong, the unit is just cycling through a few heating cycles as its being used. The change in noise is just the water cycling through the unit and turning into a clean steam.

Why does the steam temporarily cool down mid-use?

There is nothing wrong, the unit just cycles through a few heating cycles as its being used. It's just the water cycling through the unit and turning into a clean steam. This change in temperature also provides temporary relief from the heat during use.

Why did the inhaler stop working or why won't it start?

- Check the water level and add more distilled water if needed. Do not overfill.

- Check that the plug is inserted into both the unit and the wall outlet.
- Make sure that the water used was distilled water.

Why doesn't it feel like I am getting enough steam?

The PureGuardian mist inhaler provides a very warm, ultra-thin mist, therefore it is hard to see.

What do the different colors on the control panel mean?

From top to bottom:

Red – Low/Empty water level

Orange – Drying mode cleaning cycle

Blue – hi/lo temperature selection

Green – Power

Flashing Green – Error indicator



How to stop the inhaler from blinking green?

- Check and make sure you are using distilled water. Please replace current water with distilled water. You may have to do this repeatedly until the light stops blinking.
- The inhaler may be tipped over too far. Hold the inhaler upright when using.
- Try switching distilled water brands - there may be minerals that the inhaler detects

EASE OF USE

Can I use regular water with the inhaler?

No. Use distilled water ONLY. Tap, bottled and filtered water contain minerals that are not compatible with the product. The product will not work unless distilled water is used. Water not included with product.

IMPORTANT: Please note that using any additives in the water tank, any other liquid or water with minerals (e.g. bottled, purified, or boiled water) will damage the device and will void the warranty.

Can I use bottled or filtered water with the inhaler?

No. Use distilled water ONLY. Tap, bottled and filtered water contain minerals that are not compatible with the product. The product will not work unless distilled water is used. Water not included with product.

IMPORTANT: Please note that using any additives in the water tank, any other liquid or water with minerals (e.g. bottled, purified, or boiled water) will damage the device and will void the warranty.

Where can I get distilled water?

You can find distilled water at most local grocery stores.

How long does it take the inhaler to produce steam?

After pressing the ON button, the water will take approximately 1-2 minutes to heat up.

What if I need to take a break from the mist? Can I turn the inhaler on and off again shortly after?

Yes, you can turn the inhaler on and off as much as you want. You just want to make sure you let it run the drying cycle once finished.

How often and how long should I use the mist Inhaler?

It is not recommended to use the inhaler longer than 20 minutes in one sitting. However, you can repeat the steam inhalation 2-3 times per day as necessary.

Can I leave water in the reservoir if I do not use all of the water?

You can leave the water in the reservoir temporarily. If you do not plan to use the inhaler for a long time and want to store it, then please empty out the water before storing and allow the unit to run the drying cycle.

Can I unplug the inhaler while it is running?

No. The device must remain plugged in when in use. It also needs to remain plugged in when the fan is running the drying cycle after turning the inhaler OFF.

Can I use the inhaler while lying down?

No. Use inhaler in the upright position only.

How do I make the mist cooler / warmer?

You can select either low or high temperature mist. Push the (-) for low or (+) for high.

How much water do I need to put into the inhaler?

Fill water tank to the max fill line with distilled water only. Do not overfill.

Can I add other ingredients such as aromatherapy oils?

Only add aromatherapy oils onto the aroma pad in the oil tray. Oils added into the water tank will damage the tank and the whole unit. Any use of such additives in the tank will void the manufacturer's warranty.

Where can I get aromatherapy oils for my inhaler?

PureGuardian aromatherapy oils are sold on our website: www.guardiantechnologies.com.

Where can I get additional aroma pads for my inhaler?

PureGuardian aromatherapy pads (model: FLTMST12PK) are sold on our website: www.guardiantechnologies.com.

MAINTENANCE

How do I clean the inhaler?

Empty and dry the reservoir after each use. If needed the inhaler dry cycle can be manually started. When the device is in sleep mode or in water empty mode, press the low temperature button and hold for 5 seconds, then the device will come to the drying cycle. Periodically you may clean the outside of the device with a damp cloth. Make sure the device is unplugged while cleaning the outside.

Can I wash the masks in the dishwasher?

No. Do not put the masks or the device in the dishwasher. Clean the mask with soap and water. Do not use abrasives to clean.

Can I run the unit under water to clean it?

No, clean the outside of the device with a damp cloth. You can remove the masks and clean with soap and water.

Do I need to store the unit in its bag when not in use?

No, but we recommend storing the unit in a safe place where it won't be damaged. Make sure there is not any water in the unit before storing. Store in a cool, dry location.

WARRANTY

How long is the warranty?

1 Year

How do I register for the warranty?

You can visit our website: <https://www.guardiantechnologies.com/warranty-registration>

Bamboo Charcoal Air Purifying Bag FAQ

What is a bamboo charcoal bag?

Bamboo charcoal bags naturally absorb odors, excess moisture and harmful pollutants in the air. The bags are made with all natural bamboo charcoal that rid your space of unwanted odors. The bamboo charcoal has many small pores that work like a sponge to absorb air particles, which make it easy to set anywhere! Simply recharge the reusable charcoal bag for up to 2 years by placing it in the sun for an hour, once a month!

What are the ingredients inside the bag?

The only ingredient in the PureGuardian air purifying bag is the Bamboo Charcoal inside of a linen bag.

Are the bags reusable?

Yes! The bags can be reused for up to 2 years. Just remember to place the bag in direct sunlight for at least 1 hour per month to recharge and rejuvenate. After 1 hour, place the bag back in your space and it will start absorbing odors just like new!

Should I place the bag in the sun immediately after receiving it?

No. The PureGuardian Charcoal bags begin working immediately after opening.

How do I recharge the bag during the winter months?

The bamboo charcoal bags only need UV light in order to recharge, the temperature outside does not matter. As long as the bag is in the direct sunlight for at least 1 hour, once a month, your bag will rejuvenate. Although the summer months may increase the speed of the bag recharging, it is still completely possible to recharge the bag outside during the winter months.

Can I recharge the bag in the microwave or the stove?

No. The bag cannot be used in a microwave or oven. The bag does not recharge on heat, solely UV rays.

Is the charcoal bag safe around children and pets?

Yes. 0 chemicals, 0 toxins, making it safe to use around pets and children, but we do highly recommend keeping the bags out of reach of pets and children so that the bags do not break or tear!

How long does it take for the bag to start working?

The bamboo charcoal air purifying bags starts absorbing odors the second it is pulled out of packaging. Bamboo charcoal absorbs odors like a sponge, pulling odors from the air and trapping it in the bags pores. The bamboo charcoal bags do not give off any scents or smells, so it may be difficult to tell at first.

Are the bags recyclable?

Yes, the bamboo charcoal bags can be recycled after 2 years of use. The bag can be opened and the bamboo charcoal inside can be mixed with soil. The moisture held inside the pores are released into the soil when it is dry, providing aeration for grass, plants, and vegetables. This can help roots grow deeper and produce a stronger lawn or plant.

How many bags should I get? What size bag should I purchase?

Use the guide below when recommending sizes!

Respiratory Masks FAQ's

What is N95 Certification?

N95 is a standard certified by NIOSH (National Institute for Occupational Safety and Health), meaning the masks provide protection from inhaling 95% of non-oil based particles.

Does this work for smoke?

N95 Masks help reduce exposure to smoke and ash, and is recommended by the EPA to use during wildfire smoke and ash exposure.

Does the mask come with 2 straps?

Yes, the mask comes with two elastic cloth straps.

Can these be worn with glasses or goggles?

Yes, the mask can be worn with various clothing and equipment, including safety goggles, hats, and glasses.

How many times can I reuse the mask? / Can the mask be worn more than once?

Depending on what the mask is used for, the dust masks can be worn multiple times until it is worn out. If the mask is worn out or soiled, we suggest disposing and replacing with a fresh mask from the box.

Do the masks prevent the flu? Will it help protect me from germs / during travel?

The masks do not protect you from getting sick, but they do provide protection from inhaling 95% of non-oil based particles. Like, metal shavings, smog, pet dander, grass clippings, air pollution and more, by filtering the air you breathe in.

Does it come in Small/Medium and Large?

No, the masks come as one size fit most. But the flexible nose clip provides a custom fit that secures the mask to your face.

Do the masks protect against cleaning with chemicals (bleach)/ inhaling toxic fumes / spraying grass etc.?

They are designed to provide protection from inhaling 95% of small non-oil based particles, depending on the cleaning product you are using, the ingredients will determine whether or not the product contains oil-based material.

What is the country of origin?

China.

Will this fit a child/ infant?

Because a proper cannot be achieved on children and people with facial hair, the N95 respirator may not provide full protection.

Are the masks latex-free?

Yes.

Will the masks block odors?

It depends on the odor and how strong it is. For some smells, the disposable mask will be helpful. Also, the fit of the mask is important, any air that comes through the side of the masks will not be filtered, therefore you might smell the odor if the mask is not secure.

Can I order in other colors?

No. The only color this mask comes in is white.