

Shade Sail User Manual

I. Product Overview

The shade sail is a high-quality sunshade product designed specifically for outdoor use. Crafted from 100% new High-Density Polyethylene (HDPE) fabric with 95% UV resistance, it offers a shading rate of 85% - 90% (80% - 85% for the white series), effectively blocking sunlight and creating a comfortable outdoor space. Each corner of the sail is equipped with durable stainless steel D-rings for easy installation and fixation. Unlike spliced shade sails, it features a single, full-cut piece of fabric, combining aesthetic appeal with superior shading performance. Additionally, we provide customization services for various sizes to meet the sunshading needs of different areas. Please note that this shade sail is not waterproof.

II. Installation Guide

(I) Pre-installation Preparation

Measurement and Purchase: Before purchasing, carefully refer to the product diagrams and measure the installation area. Based on the measurement results, leave a space of 0.5 - 1 ft (about 15 - 30 cm) for accessories to avoid buying an oversized shade sail. Due to the characteristics of the fabric, there may be a tolerance of ± 4 inches (about ± 10 cm) in the

distance between the outer edges of two D-rings. This is normal, so please pay attention to it during measurement and purchase.

Accessory Preparation: Each corner of the product is equipped with stainless steel D-rings. In addition, the product comes with 3 - 4 thick ropes. If you need other accessories such as hooks or pulleys, please prepare them in advance.

Installation Location Confirmation: Select an outdoor area free of obstacles like power lines and tree branches, such as backyard decks, porches, pergolas, above pools, or carports. Ensure that the installation points (such as walls, columns, or steel structures) are stable. If the installation points are made of wood, the wood must have sufficient load-bearing capacity, and appropriate fixing methods should be used.

(II) Installation Steps

Initial Positioning: Lay the shade sail flat on the ground. According to the installation area plan, mark the positions of the installation points corresponding to the D-rings. Then, use a tape measure to double-check the distances between each point to ensure they match the size of the shade sail.

Fixing the D-rings: Thread the ropes through the D-rings and tie them to the corresponding installation points. You can use multiple knots or professional rope clips to ensure firm fixation. Fix the remaining D-rings one by

one. During this process, adjust the shade sail to keep it flat and avoid twisting or wrinkling. If you are using brand accessories, install auxiliary devices such as hooks and pulleys according to the instructions to facilitate tension adjustment.

. **Adjustment and Tensioning:** After fixing all the D-rings, check the flatness and tension of the shade sail from multiple angles. Make sure it is taut but not over-stretched. You can fine-tune it to the best state by adjusting the length of the ropes or using accessories.

III. Usage Instructions

Once the installation is complete, you can enjoy the sunshading effect of the shade sail. During use, do not hang heavy or sharp objects on the shade sail to avoid damaging the fabric.

IV. Maintenance and Care

. **Regular Inspection:** Regularly check the fabric and accessories of the shade sail. If any damage, aging, or looseness is found, repair or replace them in a timely manner.

. **Response to Severe Weather:** In case of severe weather such as strong winds, heavy rain, or blizzards, it is recommended to temporarily retract the shade sail to extend its service life.

. **Daily Protection:** Avoid exposing the shade sail to rain for long periods to reduce unnecessary wear and tear.

V. Frequently Asked Questions

. **Q:** What should I do if there is a deviation between the size of the shade sail and the actual installation?

A: A tolerance of ± 4 inches is normal due to fabric characteristics. If the deviation is significant, please contact our customer service for assistance.

. **Q:** What should I do if the ropes are not long enough during installation?

A: You can purchase ropes of the appropriate length separately or use accessories such as hooks and pulleys to assist with the installation.

. **Q:** How do I clean the shade sail if it gets dirty?

A: Gently wipe it with a soft cloth and mild detergent. Avoid using stiff brushes or corrosive cleaners. Let it air dry naturally after cleaning.