

## Helpdesk / Technical Support Details

### Swann Technical Support

All Countries E-mail: [tech@swann.com](mailto:tech@swann.com)  
Support Website: <http://support.swann.com>

<b>USA</b>	<b>1800 627 2799</b>	<b>New Zealand</b>	<b>0800 479 266</b>
<b>Canada</b>	<b>1800 627 2799</b>	<b>Mexico</b>	<b>1800 872 0148 (Mon-Fri 0830-1700 PST)</b>
<b>UK</b>	<b>0808 168 9031</b>	<b>America Latina</b>	<b>1800 627 2799 (Lun-Ver 0830-1700 HP EE UU)</b>
<b>Australia</b>	<b>1800 788 210</b>		

### Limited Warranty Terms & Conditions

Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or replaced at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin.

The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferable to any third party. Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.

By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.



### Extended Warranty & Product Registration

Congratulations on your Swann purchase. Your Swann product is backed by a full 12 month guarantee from the date of purchase. In the unlikely event of anything going wrong, you can have confidence that your purchase is protected.

You are also entitled to 18 months FREE warranty, including 6 months extension, if you register your warranty at [www.swann.com/register](http://www.swann.com/register)

Warranty registration is easy and secure and once completed you will receive the following benefits and more:

- Cover in the event of mechanical failure for 18 months from the purchase date
- Exclusive information on new products, special offers and promotions
- Helpful emails on how to make the most of your product
- A more efficient warranty service