



## **FLEXI HOSE LIFETIME WARRANTY**

Telebrands warrants the Flexi Hose product, for the life of the product from the date of receipt of the product by the original consumer, against significant loss of performance resulting from normal wear and tear.

However, if, and only if, the product is found, in our discretion, to have defects in material or workmanship during this period, we will, in addition to replacing or repairing the product at our option, refund your reasonable postage for returning the product to us.

To obtain the replacement or repair, send the product, its original packaging, your order number or other receipt of your purchase, your shipping address, an explanation nature of the issue with your product to:

**Flexi Hose Lifetime Warranty 79 Two Bridges Road, Fairfield, NJ 07004**

When you ship your product to us, make sure you can track your shipment and obtain insurance, as we are not responsible for, and this Warranty does not apply to, items lost or damaged in transit.

Under California law, if this Warranty covers the product defect, California residents may alternately return the product to the merchant who sold it or to a retail store, which sells the product or similar Telebrands products. The merchant then may offer a repair, refund the purchase price minus loss of value to the product from the consumer's use, or suggest to the consumer a repair facility independent from the merchant. If these do not provide appropriate relief, the California resident customer can then go to an independent repair facility if service is economically feasible. Telebrands will then pay for service, repair, replacement, or refund for products covered by this Warranty if the amount is reasonable.

This Warranty does not cover or apply to damage to the product that is the result of use other than normal wear and tear, for example, misuse, abuse, or accident, or cover or apply to scratches or damage that is merely cosmetic or minor in that it does not significantly affect the performance of the product. In addition, this Warranty expressly excludes incidental and consequential damages of any kind whatsoever. As some states prohibit exclusion or limitation of incidental and consequential damages, this exclusion may not apply to you. While this Warranty provides certain legal rights, other rights, which vary from state to state, may also apply.