

FAQs



PROTECT YOUR INVESTMENT

What is the best way to care for my Novatto glass vessel?

Ultimately, the best way to care and keep your sink like new is to protect it with **Glacier Ice**. This nanotechnology will prevent any oxidation or hard water spots on the sink and faucet. For everyday cleaning simply use a soft cloth, soap and warm water.

Is there a template available for the glass sinks?

Yes, they may be obtained off our website at NovattoInc.com. We always recommend using the actual sink for desired placement before making any cuts in the counter.



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May I use a drain or mounting ring from another vendor?

Yes, drains and mounting rings from other manufacturers will be compatible with our glass vessel sinks.

Is the drain or mounting ring included with my purchase?

It may be, we offer our sinks individually or as a combo. Double check your purchase for details. We recommend using a pop-up drain and mounting ring with our glass vessel sinks.

Do these glass vessel sinks have overflows?

No, none of our glass vessel sinks have overflow holes.

How durable is Novatto's high tempered glass?

Tempered glass is a glass processed by controlled thermal or chemical treatments to increase its strength compared to normal glass. Our in house testing has found them to be very durable and forgiving. Normal items such as toothbrushes, small jewelry etc., will not break a Novatto glass sink. High tempered glass is regarded as safe glass, meaning if it breaks it will disintegrate into small blunt pieces.

NOVATTO
WHERE STYLE FLOWS

More questions? Feel free to contact our technical support team anytime. More info is also available at our website.

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