

FAQ

Q1: What devices can Explorer 550 power?

A: Please note that the AC output port can only charge/power devices that operate at less than total 500 Watt.

Q2: How to know the working times for my device? Why does the duration of some devices deviate from the actual usage data?

A: Working time = $550\text{Wh} \times 0.85$ / operating power of your device. The duration of our equipment is based on laboratory data, and the duration of specific equipment usage may vary.

Q3: How long does it take to full charge this power station?

A: Within 7.5 hours from an AC wall outlet; Also another two recharge backup choices for your convenience, recharge from car port around 16 hours, and around within 9.5 hours from Jackery Saga 90W solar panel (Sold Separately).

Q4: Does Explorer 550 include a built-in MPPT controller?

A: All Jackery power stations have a built-in MPPT controller.