Warranties



AS AMERICA, INC. ONE YEAR LIMITED WARRANTY

If inspection of this AS America, Inc. ("American Standard®") plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation. IN NO EVENT WILL American Standard BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS. INCLUDING BUT NOT LIMITED TO, TILES, MARBLE, ETC. American Standard will not be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

AS AMERICA, INC. LIMITED WARRANTY FOR ACTICLEAN®, BOULEVARD® DUAL FLUSH, CHAMPION® PRO, CHAMPION® 4, HERITAGE® VORMAX®, VORMAX and LXP® TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited 10-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original non-commercial purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is ten years on chinaware and mechanical parts, and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty DOES NOT COVER any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

American Standard

AS AMERICA, INC. LIMITED WARRANTY FOR ACCESSPRO®, CADET® PRO, CADET®3, CONCEALED TRAPWAY CADET®3, EDGEMERE®, H₂OPTIMUM®, H₂OPTION®, LOFT®, STUDIO® ACTIVATE™ AND STUDIO® DUAL FLUSH TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited five-year warranty on all mechanical parts of the toilet, a limited one-year warranty on electric parts if included with product and a limited one year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model.

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is five years on chinaware, five years on mechanical parts, and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty **will be void** if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

AS AMERICA, INC. LIMITED WARRANTY FOR COLONY® AND FAIRFIELD® TOILETS

This toilet comes with a limited lifetime warranty on chinaware, a limited two-year warranty on all mechanical parts of the toilet, and a limited one-year warranty on the toilet seat if included with product. If inspection of this AS America, Inc. ("American Standard®") plumbing product, inclusive of the chinaware and all mechanical parts, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for the same or a similar model

This limited warranty applies only to the original purchaser and installation of the products. In the event of a limited warranty claim, proof of purchase will be required – save sales receipts.

For this warranty to become effective, the warranty registration process must be completed via the internet or telephone per the warranty registration instructions.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is two years on chinaware, two years on mechanical parts, and one year on the toilet seat if included with product.

This warranty **does not apply** to local building code compliance. Since local building codes vary considerably, the purchaser of the product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This warranty will be void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damage; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

WARNING: This warranty **DOES NOT COVER** any damages caused by the use of in-tank cleaners. These products can seriously corrode the fittings in the tank. This damage can cause leakage and property damage. **American Standard will not be responsible or liable for any damage caused by the use of in-tank cleaners.**

American Standard's option to repair or exchange the product under this warranty does not cover any labor or other costs of removal or installation including any costs of any surrounding material such as tile or marble. American Standard is not responsible for any other incidental or consequential damages attributed to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this warranty. (Some states or provinces do not allow the exclusion or limitation of implied warranties, so this exclusion may not apply to you.)

This warranty gives you specific rights. You may have other statutory rights that may vary from state to state or province to province, in which case this warranty does not affect such statutory rights.

CHINAWARE WARRANTIES ARE NOT TRANSFERABLE FROM ORIGINAL CONSUMER PURCHASER.



AS AMERICA, INC. LIMITED LIFETIME WARRANTY FOR LUXURY SERIES ACRYLIC TUBS

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser that it will, at its option, repair or replace this tub or any of its parts that are found by American Standard, in its sole judgment, to be defective under normal residential use and maintenance so long as it is owned by the original consumer purchaser.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is three (3) years.

THIS WARRANTY SHALL BE VOID IF THE ACCESS PANEL TO THE WHIRLPOOL IS COVERED IN ANY MANNER CONTRARY TO THE INSTALLATION INSTRUCTIONS. In no event will American Standard be liable for the cost of repair or replacement of any installation materials including but not limited to tiles, marble etc.

This limited warranty DOES NOT COVER the following:

- Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and cleaning as directed in the owner's manual and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Deterioration through normal wear and tear and the expense of normal maintenance.
- 3. Commercial application.
- 4. Options and accessories. American Standard's limited warranty on these items is one year for parts only and excludes labor. This one year limited warranty covers accessories manufactured by American Standard (e.g. aprons, drains, grab bars, heaters, trim kits) against defects of material or workmanship. Warranty coverage begins on the date the accessory was originally purchased by the owner.
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- 6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- 7. Responsibility for compliance with local code requirements. (Since local code requirements vary greatly distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS AMERICA, INC. LIMITED WARRANTY FOR MASTER SERIES TUBS AND ACRYLIC BASES

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser that it will, at its option, repair or replace any of its plumbing products found by it to be defective under normal use and maintenance within the following periods from date of purchase: electronic components – two (2) years; pump motors – three (3) years; fittings and plumbing – two (2) years; shell – ten (10) years residential; three (3) years commercial. In the event of a limited warranty claim proof of purchase will be required – save sales receipt.

This limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- 2. Deterioration through normal wear and tear.
- Expense of normal maintenance periodic replacement of washers, seals, etc. is a normal maintenance requirement.
- 4. IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, MARBLE ETC.
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- 6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. (Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- 7. Responsibility for compliance with local code requirement. (Since code requirements vary greatly, distributors, dealers, installation contractor and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)
- 8. If a whirlpool unit is purchased by a dealer and used as a demonstration unit the limited warranty takes effect as soon as the dealer uses the product as a demo. If this demonstration unit is subsequently sold to a customer, the dealer may transfer the remaining period of the limited warranty to the buyer only with American Standard written approval.

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.



AS AMERICA, INC. LIMITED LIFETIME WARRANTY FOR PERSONAL RESIDENTIAL USE AMERICAST® TUBS

AS America, Inc. ("American Standard") warrants this product against defects in materials and workmanship under normal residential use for as long as it is owned by the original consumer purchaser. The lifetime warranty does not apply to this product's textured bottom surface. American Standard warrants the textured bottom surface against defects in materials and workmanship under normal residential use for a period of ONE (1) year from the date of first purchase.

This warranty is provided for the exclusive benefit of the initial consumer purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first residential property owner on whose behalf the product was purchased for installation. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (original sales receipt) must be provided to American Standard with all warranty claims.

This warranty only applies to American Standard Americast® tubs. Unless otherwise specified, all other American Standard options and accessories are covered by the AS AMERICA, INC. ONE YEAR LIMITED WARRANTY, which warrants options and accessories against defects in material and workmanship for one (1) year from the date of first purchase.

EXCLUSIONS AND LIMITATIONS

- 1. This warranty does not apply to commercial installations (defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/ or other public accommodations). The AS AMERICA, INC. LIMITED WARRANTY FOR COMMERCIAL USE AMERICAST® TUBS applies to commercial installations.
- 2. This warranty only applies to products purchased after January 1, 2017.
- 3. This warranty only applies to products purchased through an authorized AS America, Inc. dealer or re-seller.
- 4. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.
- 5. American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
- American Standard does not warrant that this product and/ or its installation complies with local code requirements.
 American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

OBTAINING WARRANTY SERVICE

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States: AMERICAN STANDARD BRANDS, One Centennial Avenue, Piscataway, NJ 08855, Attn: Director of Consumer Affairs.

In Canada: AS CANADA ULC, 5900 Avebury Road, Mississauga, Ontario, Canada L5R 3M3.

In Mexico: AMERICAN STANDARD B&K MEXICO, S. de R.L. de C.V., Via Morelos #330, Col. Santa Clara, Ecatepec 55540, Edo. Mexico.

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).

American Standard

AS AMERICA, INC. LIMITED WARRANTY FOR COMMERCIAL USE AMERICAST® TUBS

AS America, Inc. ("American Standard") warrants this product against defects in materials and workmanship under normal commercial use for a period of TEN (10) years from the date of first purchase. The TEN (10) year warranty period does not apply to this product's textured bottom surface. American Standard warrants the textured bottom surface against defects in materials and workmanship under normal commercial use for a period of ONE (1) year from the date of first purchase.

Commercial use is defined as installations in apartments and other rental units, non-residential facilities, hotels, commercial businesses and/or other public accommodations.

This warranty is provided for the exclusive benefit of the initial commercial purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first commercial owner on whose behalf the product was purchased for installation. This warranty applies only to tubs installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (original sales receipt) must be provided to American Standard with all warranty claims.

This warranty only applies to American Standard Americast® tubs. Unless otherwise specified, all other American Standard options and accessories are covered by the AS AMERICA, INC. ONE YEAR LIMITED WARRANTY, which warrants options and accessories against defects in material and workmanship for one (1) year from the date of first purchase.

EXCLUSIONS AND LIMITATIONS

- This warranty does not apply to personal residential installations. The AS AMERICA, INC. LIFETIME LIMITED WARRANTY FOR PERSONAL RESIDENTIAL USE AMERICAST® TUBS applies to personal residential installations.
- This warranty only applies to products purchased after January 1, 2017.
- 3. This warranty only applies to products purchased through an authorized AS America, Inc. dealer or re-seller.
- 4. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, improper repair or installation, and/or movement or transfer of the tub from its original installation location (whether performed by you, a plumber, a contractor or a service company). Because improper care and cleaning can cause significant damage to the tub, it is strongly recommended that you follow the Care and Cleaning Instructions (as well as the other instructions) that accompanied the tub.
- American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
- American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

OBTAINING WARRANTY SERVICE

If you believe that you have a warranty claim, contact American Standard, either through an authorized AS America, Inc. dealer or re-seller, or by writing:

In the United States: AMERICAN STANDARD BRANDS, One Centennial Avenue, Piscataway, NJ 08855, Attn: Director of Consumer Affairs.

In Canada: AS CANADA ULC, 5900 Avebury Road, Mississauga, Ontario, Canada L5R 3M3.

In Mexico: AMERICAN STANDARD B&K MEXICO, S. de R.L. de C.V., Via Morelos #330, Col. Santa Clara, Ecatepec 55540, Edo. Mexico.

Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, purchase date, and from whom the product was purchased.

For other information, or to obtain the name and address of the service and repair facility nearest you, call (800) 442-1902 (in the United States); (800) 387-0369 (in Canada) and 01-800-839-1200 (in Mexico).



WALK-IN BATH LIMITED WARRANTY COVERAGE

American Standard Walk-In Baths are warranted in accordance with the following warranty:

This warranty is extended to the first purchaser and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but American Standard unless approved by American Standard. American Standard premium acrylic walk-in baths come with a fifteen (15) year warranty on the bathtub, ten (10) year warranty on the tub components and a Lifetime Warranty on the door seal. American Standard walk-in baths constructed of hi-gloss gelcoat construction come with a ten (10) year warranty on the bathtub, five (5) year warranty on the tub components and a Lifetime Warranty on the door seal.

WARRANTY LIMITATIONS

In the event of a defect in the material or workmanship of a product, defective products will be repaired or replaced. The manufacturer shall not be liable for the expense of removing defective products or installing replacement products or the expense of adjoining components such as tile, marble, wall panels, ceilings etc. No liability shall exist for incidental or consequential damages caused in whole or part by any defect in this product. No warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, shall apply after the warranty period described above. This warranty does not cover defects or damage caused by the common carrier or installer from, without limitation, any of the following: careless handling, lifting bathtubs by the piping, modification of the product for any reason, improper installation (including installation not in accordance with instructions provided with the unit), and acts of God.

RETURN POLICY

American Standard is committed to providing premium customer service. In the event that a product must be returned due to reasons other than defects, as mentioned in the warranty, the following procedures apply: Requests for returns and/or exchanges must be made within 30 days of receipt of product. The product must be in its original packaging and received at American Standard in saleable condition. All returns will receive a 15% restocking fee plus all freight costs of the original shipment and return shipment to American Standard. All requests for return must first be approved by American Standard and have an assigned Returned Merchandise Authorization (RMA#).

AS AMERICA, INC. LIMITED LIFETIME WARRANTY FOR SHOWER DOORS

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser that it will, at its sole option, repair or replace this product or any part of this product, if it confirms that the product is defective in materials or workmanship under normal use and maintenance for the lifetime of this product.

This warranty does not apply to commercial installations. Commercial installations shall have a limited warranty of 3 year(s).

This limited warranty DOES NOT COVER the following:

- Defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- 2. Deterioration through normal wear and tear.
- 3. WATER DAMAGE, OR DAMAGES RESULTING FROM ABUSE OR MISUSE OR FROM FAILURE TO INSTALL OR MAINTAIN THIS PLUMBING PRODUCT IN ACCORDANCE WITH THE WRITTEN INSTRUCTIONS FURNISHED BY AS AMERICA, INC.
- 4. USE OF CLEANING PRODUCTS CONTAINING CALCIUM HYPO CHLORITE (CHLORINE), SCOURING POWDERS OR PADS SHALL NOT BE COVERED.
- 5. THE USE OF SCENTED CANDLES IN CLOSE PROXIMITY WITH THIS PRODUCT CAN RESULT IN PERMANENT STAINING OF THE FINISH.
- 6. Expense of normal maintenance.
- 7. All costs of removal, transportation, labor, reinstallation or other costs including postage and/or shipping costs to obtain warranty service shall be paid by the consumer.
- 8. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR PURPOSE INTENDED ARE SPECIFICALLY EXCLUDED. (Some jurisdictions do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- 9. Responsibility for compliance with local code requirements ARE EXCLUDED FROM THIS WARRANTY. (Since local code requirements vary greatly distributors, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.



AS AMERICA, INC. BATH FURNITURE LIMITED WARRANTY

If inspection of this AS America, Inc. ("American Standard®") plumbing product, within one year after its initial purchase, confirms that it is defective in materials or workmanship, American Standard will repair or, at its option, exchange the product for a similar model. Variations in actual wood color and finishes which may result from natural characteristics of the wood, such as grain patterns, mineral streaks and the like, are not defects and are not covered by this limited warranty.

This limited warranty applies only to the original purchaser and installation of these products. In the event of a claim, proof of purchase will be required – save sales receipts.

This limited warranty does not apply to local building code compliance. Since local building codes vary considerably, the purchaser of this product should check with a local building or plumbing contractor to ensure local code compliance before installation.

This limited warranty is void if the product has been moved from its initial place of installation; if it has been subjected to faulty maintenance, abuse, misuse, accident or other damages; if it was not installed in accordance with American Standard's instructions; or if it has been modified in a manner inconsistent with the product as shipped by American Standard.

American Standard's option to repair or exchange the product under this limited warranty does not cover any labor or other costs of removal or installation, nor shall American Standard be responsible for any other incidental or consequential damages attributable to a product defect or to the repair or exchange of a defective product, all of which are expressly excluded from this limited warranty. This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty or any implied limited warranties, including those of merchantability or fitness for an intended purpose. (Some states or provinces do not allow the exclusion or limitation of implied limited warranties, so this exclusion may not apply to you).

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or province to province, in which case this limited warranty does not affect such statutory rights.

AS AMERICA, INC. LIMITED LIFETIME WARRANTY FOR STAINLESS STEEL SINKS

AS America, Inc. ("American Standard®") warrants to the original consumer purchaser of an American Standard stainless steel sink that it will, at its option, repair or replace such product if it is found by American Standard, in its sole judgment, to be defective under normal residential use, provided that it has been installed and maintained in accordance with American Standard's instructions. This limited warranty applies only to the initial installation and is not transferable from the original consumer purchaser. In the event of a limited warranty claim, proof of purchase will be required – save sales receipt.

This limited warranty does not apply to commercial installations. The warranty for commercial installations is three (3) years.

This limited lifetime warranty DOES NOT COVER the following:

- Defects or damages arising from shipping, installation, alterations, accidents, abuse, misuse, environmental factors, lack of proper maintenance and use of other than genuine American Standard replacement parts, in all cases whether caused by a plumbing contractor, service company, the owner or any other person.
- Deterioration through normal wear and tear and the expense of normal maintenance.
- 3. Commercial application.
- 4. Options and accessories. American Standard's limited warranty on these items is one year for parts only. This one year limited warranty covers accessories manufactured by American Standard against defects of material or workmanship. Limited warranty coverage begins on the date the accessory was originally purchased by the owner.
- Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- 6. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LABOR, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OR ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. IN NO EVENT WILL AMERICAN STANDARD BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS INCLUDING BUT NOT LIMITED TO TILES, MARBLE ETC. (Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.)
- 7. Responsibility for compliance with local code requirements. (Since local code requirements vary greatly distributors, retailers, dealers, installation contractors and users of plumbing products should determine whether there are any code restrictions on the installation or use of a specific product.)

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state or from province to province, in which case this limited warranty does not affect such statutory rights.

American Standard

AS AMERICA, INC. FAUCET LIMITED LIFETIME FUNCTION AND FINISH WARRANTY

FOR RESIDENTIAL INSTALLATIONS: AS America, Inc. ("American Standard®") warrants this product to be free from defects in materials or workmanship for as long as the original consumer purchaser owns this product. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to American Standard for all warranty claims. This warranty is non-transferable. It does not apply in the event of product damage due to the use of other than genuine American Standard replacement parts, installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, or harsh or abrasive cleaners and/or materials.

FOR COMMERCIAL INSTALLATIONS: For all industrial, commercial and business usage the warranty period is five years, from date of purchase and except for duration, all other aforementioned warranty terms apply. For both Residential and Commercial warranties, batteries are not included in the warranty.

American Standard will provide free of charge, at it's sole option, replacement part(s) or product (or if no longer available, a comparable product) to replace those which have proven defective in materials or workmanship.

This warranty does not cover labor charges incurred and/or damage sustained in installation, repair or replacement, nor incidental or consequential damages. This warranty is applicable only to American Standard faucets manufactured after June 1, 1996 and installed in the United States, Mexico and/or Canada.

THIS WARRANTY IS EXCLUSIVELY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty gives the original consumer purchaser of an American Standard faucet specific legal rights which may vary from state to state or from province to province. In some states or provinces the exclusion or limitation of incidental or consequential damages is not allowed, so those exclusions may not apply to you.

AS AMERICA, INC. LIMITED WARRANTY FOR PARTS AND ACCESSORIES

AS America, Inc. ("American Standard") warrants plumbing parts and accessories (other than those products covered by a specific American Standard limited warranty, including warranties for specific toilets, tubs, shower doors, and sinks) against defects in materials and workmanship under normal use for ONE (1) year from the date of first purchase. This warranty is provided for the exclusive benefit of the initial purchaser or owner. This warranty is non-transferable to subsequent purchasers or owners. The sole exception to the non-transferability of this warranty is that if this product is purchased by a plumber, contractor or other service provider, this warranty extends to the first owner on whose behalf the product was purchased for installation. This warranty applies only to parts and accessories installed in the United States of America, Canada or Mexico.

If a defect arises and a valid claim is received, American Standard will, at its option, either repair or replace the defective product free of charge. The decision whether to repair or replace is determined by American Standard in its sole discretion. Proof of purchase (original sales receipt) must be provided to American Standard with all warranty claims.

EXCLUSIONS AND LIMITATIONS

- 1. This warranty only applies to products manufactured after January 1, 2017.
- 2. This warranty only applies to products purchased through an authorized AS America. Inc. dealer or re-seller.
- 3. This warranty does not apply to defects or damage caused by non-genuine American Standard parts, installation error, product abuse, product misuse, improper maintenance, improper care or cleaning, and/or improper repair or installation (whether performed by you, a plumber, a contractor or a service company).
- American Standard is not responsible for labor charges and/or damage incurred during installation, repair or replacement.
- American Standard does not warrant that this product and/or its installation complies with local code requirements. American Standard recommends that you consult with a plumbing contractor about local code requirements.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AMERICAN STANDARD HEREBY EXCLUDES SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state (or province, as applicable).

Warranties

For service under these warranties, it is suggested that a claim be made through the contractor or dealer from or through whom the product was purchased, or that a service request (including a description of the product model and of the defect) be sent to the following address:

In the United States:

AMERICAN STANDARD BRANDS™
One Centennial Avenue
Piscataway, New Jersey 08854
Attention: Director of Consumer Affairs

For residents of the United States, warranty information may also be obtained by calling the following toll free

number: (800) 442-1902

www.americanstandard.com

In Canada:

AS CANADA ULC 5900 Avebury Road Mississauga, Ontario Canada L5R 3M3

Toll Free: (800) 387-0369 www.americanstandard.ca

In Mexico:

AMERICAN STANDARD® B&K MEXICO S. de R.L. de C.V. Via Morelos #330 Col. Santa Clara Ecatepec 55540 Edo. Mexico

Toll Free: 01-800-839-1200

www.americanstandard.com.mx