



EINHELL CUSTOMER PROMISE

QUALITY COMES FIRST. The Einhell name is synonymous with high-performance tools and high-quality European craftsmanship. From cordless screwdrivers to electric lawn mowers, Einhell USA designs and develops state-of-the-art handheld power and garden tools for DIY enthusiasts, hobby gardeners, and handymen.

Einhell USA's quality assurance and engineering teams ensure products are subjected to stringent quality and performance tests. We know that sometimes tough tools go through tough times. In the event that you should experience any issue with your product, you have our commitment that we'll do everything we can to get you back a tool that's ready to work as hard as you do.

PRODUCT REGISTRATION:

Einhell strongly encourages you to register your purchase. You can register online at EinhellUSA.com. Failure to register your product purchase will not diminish your warranty rights. However, registering your purchase will allow Einhell to better serve you with any of your customer service needs.

WHAT IS COVERED?

Einhell warrants to the owner that if this Machine fails within 2 years from the date of purchase due to a defect in material or workmanship or as a result of normal wear and tear from ordinary household use, Einhell will send a replacement part or product, as needed, free of charge and with free shipping to the original purchaser. If, in Einhell's sole discretion, the failed Machine cannot be repaired with a part, Einhell will elect to either (A) send a new Machine at no charge and with free shipping or (B) refund the full purchase price to the owner.

WHO CAN SEEK WARRANTY COVERAGE?

This Warranty is extended by Einhell to the owner of this Machine (a "Machine" consists of a product powered by a motor) for residential and personal household use only. This warranty is limited to thirty (30) days from the start of original purchase of any EINHELL brand product that is used for commercial purposes, or any other income-producing purpose. Should ownership of this machine change during the coverage period, please update the Machine's owner information at EinhellUSA.com

WHAT IS NOT COVERED?

This warranty does not cover any product that has been subject to misuse, neglect, negligence, or accident, or that has been operated in any way contrary to the operating instructions as specified in the operator's manual. This Warranty does not cover cosmetic changes that do not affect performance. This Warranty is only valid if the Machine is used and maintained in accordance with the instructions, warnings and safeguards contained in the owner's manual. Einhell will not be responsible for the cost of any unauthorized warranty repairs. This warranty does not cover any cost or expense incurred by the purchaser in providing substitute equipment or service during reasonable periods of malfunction or non-use of this product while waiting for a replacement part or unit under this warranty.

Wearing parts like belts, augers, chains and tines are not covered under this warranty, and can be purchased at EinhellUSA.com or by calling **1-866-EINHELL (1-866-346-4355)**. Batteries are covered in full for 90-days from the date of purchase.

Repair, replacement or refund of the purchase price are the exclusive remedies of purchaser and the sole liability of Einhell under this warranty. No employee or representative of Einhell is authorized to make any additional warranty or any modification to this warranty which may be binding upon Einhell. Accordingly, purchaser should not rely upon any additional statements made by any employee or representative of Einhell. In no event, whether based on contract, indemnity, warranty, tort (including negligence), strict liability or otherwise, shall Einhell be liable for any special, indirect, incidental, or consequential damages, including, without limitation, loss of profit or revenue.

Some states do not allow limits on warranties. In such states, the above limitations may not apply to you.

Outside the USA and Canada, other warranties may apply.