

Hilti Tool Services.

No Games, Less Headaches,

Forget what you know about warranties. With Hilti, you get a superior standard of service to keep your tools running. That's our service promise to you.

Hilti Lifetime Service.

You don't just own the tool. You own a tool service package.

No-Cost Coverage

- No additional costs on repairs, including wear and tear parts and labor¹
- Free shipping
- Repairs conducted by Certified Repair Technicians employed by Hilti
- Tool is back in your hands and on the job within five days2



Quality without compromise

· Hilti will repair or replace any tool that breaks down as a result of materials or manufacturing defects. Period.

Continuing Coverage

- Repair Warranty: A paid full repair comes with up to a 6 month warranty³
- Repair Cap: After the No-Cost Coverage period, repairs will not exceed 30% of the list price for that tool, even if it needs a complete overhaul. Should the cost of the repair be less than the 30% threshold, you are only charged the actual cost of the repair.

Some limitations apply:

- No-Cost Coverage excludes damage due to abuse, or use not in accordance with the tool operator's manual.
- Typical turnaround time. Actual time may vary. Quote requests may increase turnaround time.
 Repair warranty is valid only for a full repair. For those tools with an expired 2 year No-Cost period, the repair warranty duration is 6 months. For those tools with an expired 1 year No-Cost period, the repair warranty duration is 3 months. Tools without a No-Cost period have no repair warranty.
- Lifetime Manufacturer's Warranty and Lifetime Repair Cost Limit offered as long as replacement parts remain available.
 Pistons, spring clips and buffers for powder-actuated tools and filters for vacuums and gas saws are excluded from
- Lifetime Repair Cost Limit values do not include charges for outbound freight or taxes when applicable.

Hilti. Outperform. Outlast.

