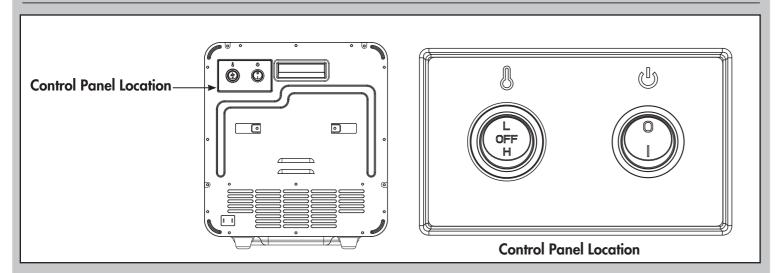
MODELS: DFS-400-01,DFS-400-02,DFS-400-04,DFS-400-06,DFS-400-10,DFS-400-15

Go to tsicustomerservice.com for product warranty registration

OPERATING INSTRUCTIONS



PRODUCT SPECIFICATIONS

VOLTAGE	120 VAC, 60 Hz
AMPS	12.5 Amps
WATTS	1500 Watts

as the heater has a surface coating on the internal parts. For the first several hours of operation, the coating reacts with the internal parts to permanently protect them. The odor is safe; if you are sensitive to the odor, it is recommended to run the heater in a well-ventilated area until the odor dissipates.

Note: When first running the heater there may be an odor. This is normal

tsicustomerservice.com

For Customer Service:

(+1) 888-674-7517 8:30 a.m.-5:30 p.m., EST, Monday-Friday Warning: This is an unvented, electric appliance. DO NOT attempt to burn wood or manufactured firelogs in or on this appliance or grate.

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IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electrical shock, and injury to persons including the following:

- 1. Read all instructions before using this appliance.
- 2. This appliance is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this appliance. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 feet (0.9 m) from the front of this appliance and keep away from the sides and the rear WARNING: In order to avoid overheating, do not cover the heater.
- CAUTION: Never leave the heater operating unattended. Extreme caution is necessary if unsupervised children or invalids are nearby.
- 4. The appliance is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 5. Always unplug this appliance when not in use.
- 6. Do not operate any heater with a damaged cord or plug or after the appliance malfunctions, or if it has been dropped or damaged in any manner.
- 7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 8. Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate this appliance where it may fall into a bathtub or
- 10. Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.

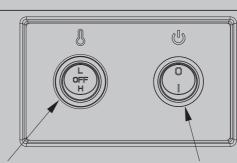
- 11. To disconnect this appliance, turn controls to the off position, then remove
- 12. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the
- 13. To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may
- 14. This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint or flammable liquids are used or stored. This stove should not be used as a drying rack for clothing. Christmas stockings or decorations should not be hung in the area of it.
- 15. Use this appliance only as described in the manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- 16. This product is equipped with a polarized plug (one blade is wider than the other blade). To reduce the risk of electrical shock, this plug will fit into a polarized outlet only one way. This is a safety feature. If you are unable to insert the plug into the electrical outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician. Always plug heaters directly into a wall outlet/receptacle. This heater is for use on 120 volts. Never use with an extension cord or relocatable power tap(power strip).







OPERATING INSTRUCTIONS



Heater Settings

The power Switch must be in the ON position to use the heater.

Heater off

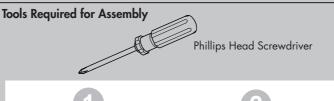
Low heat setting, 750 Watts.

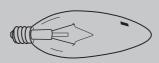
High heat setting, 1500 Watts.

Power Switch

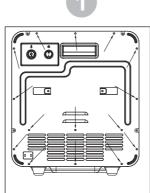
- 1. The Power switch supplies power to all of the functions of
- 2. Turning on the Power Switch will turn on the flame effect.

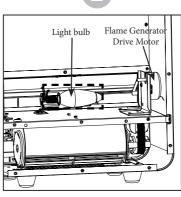
BULB REPLACEMENT

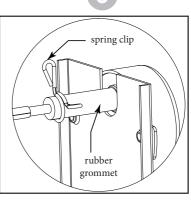


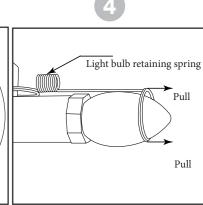


Clear, 40-watt, E12 socket base light bulb (candelabra base, B bulb).









- 1. Loosen the Phillips head screws and open the back
- 2. Loosen the Phillips head screws and open the back panel
- 3. Pinch this spring clip to loosen. Gently turn and pull the rubber grommet of the motor shaft.

 4. Pull away the bulb retaining spring, unscrew the old bulb, and replace with a new 40w candelabra bulb.

1-YEAR LIMITED WARRANTY

The manufacturer warrants that your new Electric Stove is free from manufacturing and material defects for a period of one year from date of puchase, subject to the following conditions and limitations.

- 1. Install and operate this Electric Stove in accordance with the installation and operating instructions furnished with the product at all times. Any unauthorized repair, alteration, willful abuse, accident, or misuse of the product shall nullify this warranty.
- 2. This warranty is non-transferable, and is made to the original owner, provided that the purchase was made through an authorized supplier of the product.
- 3. The warranty is limited to the repair or replacement of part(s) found to be defective in material or workmanship, provided that such part(s) have been subjected to normal conditions of use and service, after said defect is confirmed by the manufacturer's inspection.
- 4. The manufacturer may, at its discretion, fully discharge all obligations with respect to this warranty by refunding the wholesale price of the defective part(s)
- 5. Any installation, labor, construction, transportation, or other related costs/expenses arising from defective part(s), repair, replacement, or otherwise of same, will not be covered by this warranty, nor shall the manufacturer assume responsibility for same.
- 6. The owner/user assumes all other risks, if any, including the risk of any direct, indirect or consequential loss or damage arising out of the use, or inability to use the product, except as provided by law
- 7. All other warranties expressed or implied –with respect to the product, its components and accessories, or any obligations/liabilities on the part of the manufacturer are hereby expressly excluded.
- 8. The manufacturer neither assumes, nor authorizes any third party to assume on its behalf, any other liabilities with respect to the sale of the product.
- 9. The warranties as outlined within this document do not apply to non accessories used in conjunction with the installation of this product.
- 10. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void if:
- a. The fireplace is subjected to prolonged periods of dampness or condensation.
- b. Any unauthorized alteration, willful abuse, accident, or misuse of the product.
- c. You do not have the original receipt of purchase.

IF WARRANTY SERVICE IS NEEDED

Contact the manufacturer by calling customer service department at 1-888-674-7517, 7 days a week 24 hours a day at our toll-free help line. Our Consumer Service department is available Monday - Friday 8:30 am - 5:30 pm EST. Make sure you have your warranty, your sales receipt, location of purchase and the model/serial number of your product.

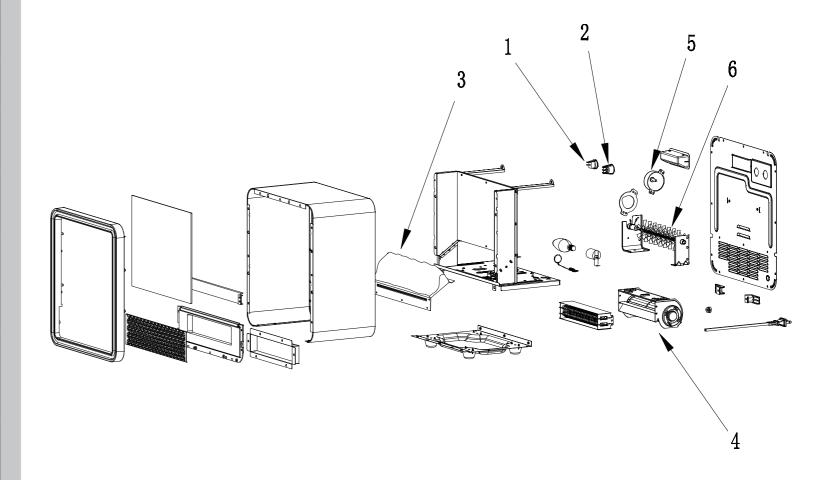


TROUBLESHOOTING GUIDE

Problem	Root Cause	Corrective Action
1. No power.	Power cord was not plugged into the outlet.	1. Check that unit is plugged directly into a standard 120 volt outlet.
2. Fire cube does not turn on manually.	2a. No incoming power from the electrical wall socket or switches.2b. Improper operation.2c. Defective switch	2a. Check circuit breakers and move unit to another outlet.2b. Manually press main power switch on the back of unit.2c. Replace switch.
3. Flames are not moving	 3a. Defective Flame Generator Drive Motor 3b. Flame Generator/Spinner detached from the Flame Generator Drive Motor 	 3a. Contact customer service for a replacement Flame Generator Drive Motor. 3b. Unplug the fire cube and remove the back panel and check to see if "Flame Generator/Spinner" is correctly mounted to the Flame Generator Drive Motor.
4. Flames are not visible	4. Burnt out light bulb.	4. Follow bulb replacement instructions to replace the light bulb.
5. Heater is not turning off	5. Defective heater switch	5. Replace heater switch
6. Heater is not turning on	6a. Improper operation6b. Defective Switch6c. Defective heater blower motor.	6a. Manually press main power button on back of unit.6b. Replace Switch.6c. Replace heater blower motor.
7. Not producing enough heat	7a. power strip/surge protector/ extension cord being used 7b. Location of unit	7a. Plug unit directly into the wall.7b. Make sure unit is located on an interior wall or away from drafty doors or windows.
8. Unit blows cool or cold air	8. Defective heater blower assembly.	8. Contact customer service to replace the heater blower assembly.
9. Excessive noise with the heater on	9a. Dirty heater blower motor 9b. Defective heater blower motor	9a. Gently vacuum heater blower vents. 9b. Replace heater blower motor
10. Noise with flames on and heater off	10a. Defective flame generator drive motor. 10b. Dented back panel 10c. Warped Flame Generator/ Spinner shaft	10a. Contact customer service to replace the flame generator drive motor. 10b. Contact customer service 10c. Contact customer service
11. Power cord gets warm.	11. Normal operation	11. Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs can cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and/or replace the faulty outlet(s).
12. Is it safe to place unit on carpet?	12. Product inquiry	12. It is safe to place unit on carpet but make sure any flammable items are at least 3 feet (0.9 m) away from front and sides of the unit.
13. How many square feet will my unit warm up?	13. Product inquiry	13. Provides supplemental heat up to 400 square feet

EXPLODED VIEW

Part	Part Name	Part Number
1	Power Switch	P06-PS-DFS400
2	Heater Switch	P06-HS-DFS400
3	Emberbed	Y19-S273-EMB
4	Heater/Blower Assembly	Y19-S273-P01
5	Flame Generator Drive Motor	P10-Q-S
6	Flame Generator/Spinner	Y19-S273-P11



CARE AND MAINTENANCE

- Clean the trim using a soft cloth, slightly dampened with citrus oil based product and buff with a clean soft cloth.
- DO NOT use brass polish or household cleaners as these products will damage the metal trim. Citrus oil based products can be obtained at supermarkets or hardware stores.
- WARNING: Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock and injury to persons.
- Warning: Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electrical shock or personal injury.