

Warranty and Service Information.

GenerLink™ Manufacturers Limited Warranty

Global Power Products warrants GenerLink for a period of one (7) year after delivery of goods, where specified that the goods are, under normal use and service, free from defects in materials, and workmanship. No other warranties or representations, whether written or oral, shall be binding upon Global Power Products. If any unit provided by Global Power Products does not comply with any of the expressed warranties set forth above and customer provides Global Power Products notice of such noncompliance within the one (7) year warranty period, Global Power Products shall at its discretion repair or replace the nonconforming unit after receipt of the nonconforming unit for its inspection. Global Power Products' sole liability to customer for goods not conforming to any of the express warranties is limited to repair or replacement of such units. Warranty on the repaired unit or any component thereof is limited to the balance of the original warranty period.

Surge Protection Manufacturers Limited Warranty

Fifteen Year Product Coverage

GPP will repair or replace any Surge Protection Device that is defective in material or workmanship or is damaged by an electrical surge (including those caused by lightning) for a period of fifteen (15) years from the date of installation or fifteen years and six (6) months from the date of manufacture, whichever comes first.

Lifetime White Goods Coverage

GPP will repair or replace residential "White Goods Appliances" which sustain surge damage provided the Surge Protection Device was: fully functional immediately prior to the claim event, still under warranty and damaged by the claim event. Maximum coverage is \$1,000 per appliance, \$10,000 per residence.

A "White Goods Appliance" is defined as a washer, dryer, stove, refrigerator, freezer, HVAC unit, dishwasher or garbage disposal. Coverage is secondary to any applicable product warranties, service contracts and insurance policies.

This coverage applies to the end-user at the residence where the product is installed and is the exclusive remedy under this warranty, whether based on contract, tort, including negligence or otherwise. GPP reserves the right to audit damage, site and/or cost of repairs and may require a notarized proof of loss. Claims must be made within 30 days of damage. This warranty does not cover damage associated with sustained over voltages, vandalism, theft, normal wear and tear, obsolescence, abuse, unauthorized modification, misuse, improper installation, or catastrophic events. Except as expressed previously in this warranty, GPP disclaims liability of any incidental, indirect, special, or consequential damage arising out of the sale, lease, or use of any GPP product (including without limitation, lost business profits, loss of data and all freight, mileage, travel time, and insurance charges associated with the warranty coverage claims). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above does not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. This warranty is valid in the United States and Canada only.

Surge Protection Warranty Assistance: Call 1-800-886-3837