

## UDECX® LIMITED WARRANTY

**UDECX, LLC MAKES NO WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES FOR MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR PERFORMANCE CHARACTERISTICS EXCEPT AS EXPRESSLY PROVIDED HEREIN. THIS LIMITED WARRANTY APPLIES ONLY TO PRODUCTS INSTALLED IN THE UNITED STATES. ALL PRODUCTS INSTALLED OUTSIDE OF THE UNITED STATES ARE SOLD “AS IS” AND WITHOUT WARRANTY OF ANY KIND.**

UDECX, LLC warrants to the original buyer of any UDECX® product, who purchased and installed the product in accordance with the enclosed installation manual (the “Manual”), that such product will not crack, decay, or deteriorate for a period ending fifteen (15) years after the date the product was purchased. The warranties provided herein are non-assignable, are governed by Ohio law, and only apply to the original buyer, who must present an original receipt.

LIMITATIONS. The warranties do not cover any condition caused in any part by: (1) installation, use, or maintenance of the product in a manner other than as described in the Manual or failure to follow local building codes; (2) shifting, buckling, or sinking of the ground or the supporting structure on which the product is installed; (3) damage caused by improper handling, shipment and/or storage of the product; (4) any act of God (such as storms, wind, flooding, blizzards, earthquake, lightning, tornado, hail, hurricane, etc.); (5) ordinary wear and tear, including but not limited to, fading; or (6) any other exclusion provided by the product manufacturer.

Do NOT use sharp-edged tools or metal shovels to remove debris or snow and ice from the product’s surface, and do not use any caustic chemicals or abrasive materials to clean the product. This warranty will be void if the surface is punctured or otherwise damaged. Products located in higher-traffic areas may show wear earlier than other areas. Color variation occurs naturally in the manufacturing process and should be expected. Surface wear, scratches, minor degradation and color variation are not defects and are not covered by this Limited Warranty.

If UDECX, LLC, in its sole discretion, determines a product is defective in accordance with this warranty, UDECX will provide the Owner with the reasonable cost of replacement UDECX products for the area determined to be defective (not including any installation costs). The reasonable cost of the replacement product will be prorated over the Term of this Limited Warranty. In order to make a claim under this warranty, the original buyer must send the original purchase receipt to UDECX, LLC at the address listed below along with a photograph and explanation of the alleged defect. If UDECX, LLC elects to replace the product, UDECX, LLC may send the replacement product to the store where the product was originally purchased. The original buyer to whom this warranty applies must then, at buyer’s expense, pick up the replacement product. UDECX is not responsible for any costs related to the removal of the defective product or installation of the replacement product.

Warranty Claims May be Sent to:  
UDECX, LLC  
320 N. 4<sup>th</sup> St. Suite 200  
Tipp City, OH 45371

**TO THE EXTENT PERMITTED BY APPLICABLE LAW, UNDER NO CIRCUMSTANCES WILL UDECX BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND UDECX’S LIABILITY WITH RESPECT TO THE PRODUCT SHALL IN NO EVENT EXCEED THE REFUNDING OF THE PURCHASE PRICE OR THE REPLACEMENT OF SUCH PRODUCT AS DESCRIBED ABOVE.**